

NON-VETERINARY PHARMACY/ONLINE STORE ACKNOWLEDGEMENT

The Doctors and Staff at Advanced PetCare of Northern Nevada understand and empathize with the desire to find products at an affordable cost and know that we may not always be able to offer the best price for every product in clinic. We do recommend looking at our Vet's First Choice Online Pharmacy which can be found via our website at apcnv.com for more pricing options. As part of our best care practice we want to make sure that our clients are informed when making medical or treatment decisions in regards to their pets. If you choose to shop around outside of our clinic or online pharmacy we want to make sure that you understand the following:

1. Oftentimes non-veterinary pharmacies and online stores such as, but not limited to, Costco, CVS, Walmart, Walgreens, Amazon, and 1800PetMeds do not receive their items from the product manufacturer.
2. Purchased products may not have been properly shipped, stored, or handled.
3. There is the possibility that the prescription drugs received from these vendors may be counterfeit and may not have been approved by the FDA.
4. Counterfeit products often have minute differences that can be easily overlooked, even by trained professionals.
5. The manufacturer's warranties or guarantees for these products may not be valid. This means if your pet's condition is not effectively treated with the product(s), manufacturers may not stand behind their products or product liability procedures. Additionally, the owners of and doctors at this facility will be unable to assist you in claims against those manufacturers.
6. Manufacturer rebates that would ordinarily be available for products purchased from this facility generally will not be available.
7. As the provider of your pet's care, our medical records keep track of all drugs dispensed by us to you. When you purchase your prescriptions elsewhere, our computer tracking system is not activated to print instructions for use or risks of adverse effects or to send reminders for follow-up exams and/or lab tests that may be needed to monitor results or adverse reactions.
8. The number of tablets or capsules, milligram size of unit, volume and/or concentration of liquid, and number of authorized refills may differ from that prescribed by the attending doctor.
9. Many times we have communication issues with non-veterinary pharmacies such as fax and message receipt that can cause delays in filling prescriptions.

Advanced PetCare's online pharmacy is fully accredited, with strict quality and safety standards. We also offer FREE shipping, instant rebates, and AutoShip delivery options – all integrated with our practice's medical records for more visibility into your pet's treatment and care.

As a consumer you have the right to choose where you shop and we will never decline to give you a written prescription as long as your pet's lab work and examination is up to date. This information is solely to make sure our clients are informed consumers.

By signing below you are stating that you have read and understand the risks regarding purchasing from a non-veterinary pharmacy.

Client Name: _____

Signature: _____

Date: _____