

DCS Mission

As an integral part of the criminal justice system, we protect and serve all Georgia citizens through effective and efficient offender supervision in our communities, while providing opportunities for successful outcomes.

Supervision Philosophy

One Officer-One Family-One Community

Place-based Supervision

- "By supervising offenders where they live, fostering relationships with those who know them best, and becoming familiar with local resources and high-risk areas, parole and probation officers are much better positioned to manage their caseloads."
 - Putting Public Safety First, 2008 PEW Report

Virtual Office

DCS Officers and staff work in a virtual office.

• A virtual office is a work environment in which employees work cooperatively using a computer network.

Required Technology

- Google Chromebooks
- Smartphones

Why Virtual?

Adapting to a 21st century workforce

Philosophical change in supervision approach

Allows for officers to spend more time in the field interacting with offenders

Improve relationships with law enforcement and community stakeholders.

Google Integration

Utilization of Google Chromebooks and products has enhanced the productivity and abilities of the virtual office.

- Gmail
- Google Drive
- Google Sites
- Google Calendar
- Google Hangout
- Google Voice
- Google Docs

Smart Phones

All DCS officers and staff receive a Samsung Galaxy Smartphone

- GPS
- Mobile Hotspot
- Access to Google Drive



New Horizons

At the heart of our exploration of new technologies is the desire to improve offender supervision and services.

Current technologies utilized by our staff include:

- Justice Information Sharing Initiative (JIS)
- Single Assessment Strategy
- Offender Portal
- Docusign
- Body Cameras
- Management by Information (Graphical Dashboards)

Justice Information Sharing Initiative (JIS)

Grant funded project to allow for community service providers secure access to offender data.

• Data is also shared with governmental agencies and DCS partners.

Goals

- Create a better view of the offender so everyone is on the same page
- Holistic Supervision (One Officer-One Family-One Community)

Single Assessment Strategy

Development of a new assessment tool

- At the creation of DCS, officers were working with <u>3</u> different assessments.
- Contracting with Applied Research Services (ARS)

Goal

- Uniform assessment
 - For CSOs only one screen to view

Offender Portal

One-Stop Shop for Officers, support staff, and supervisors

Geospatial and Context Supervision

- Smartphone GPS prompts officer on:
 - Information to discuss with offender during visits
 - Automatic upload of information to offender's case file

Docusign

Further enhances capabilities of the virtual office.

 No longer need to be face-to-face to sign documents (legal, internal policies, etc.)

Goals

- Supervision Documents.
- Warrants and Court Documents

Body Cameras

Not just for liability, but also for:

- Efficiency
- Training
- Accuracy
- Behavior
- Multi-disciplinary view of events

Currently in pilot phase with 240 cameras in the field.

Goal

• Statewide coverage, with video storage in our own system.

Management by Information (Graphical Dashboards)

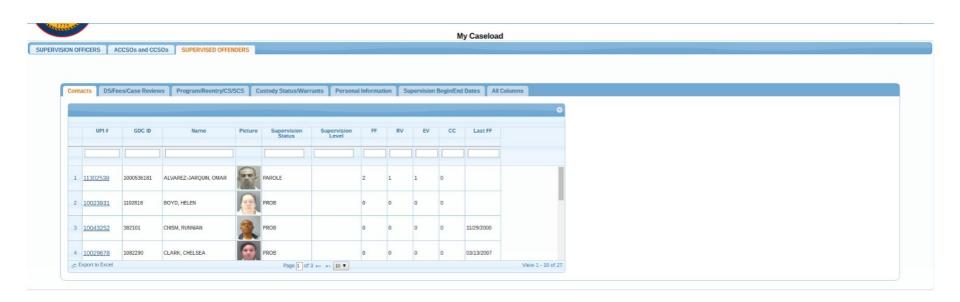
Production Reports

• Every level will have a different view, but allows for supervisors to drill into more detailed information (District, Circuit, county, etc.)

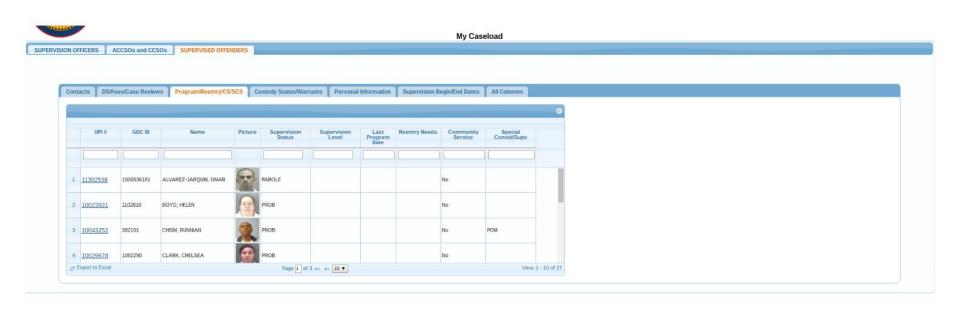
Case Reviews

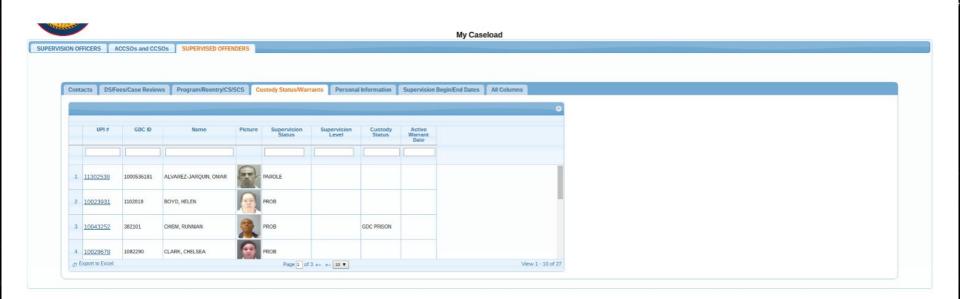
• Enables supervisors to .look at all the data and offender needs

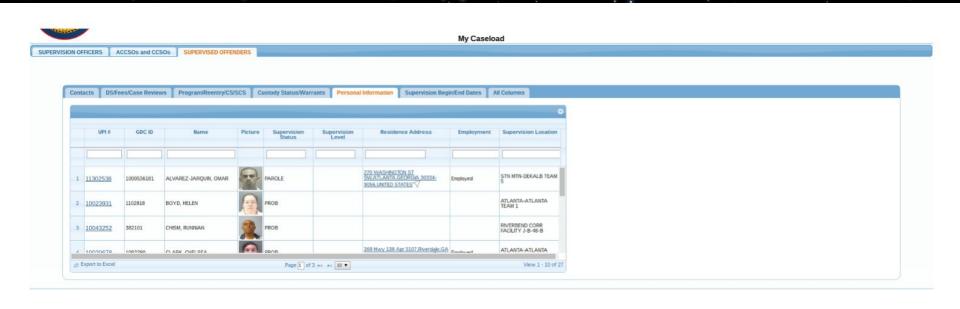
"Mycaseload"

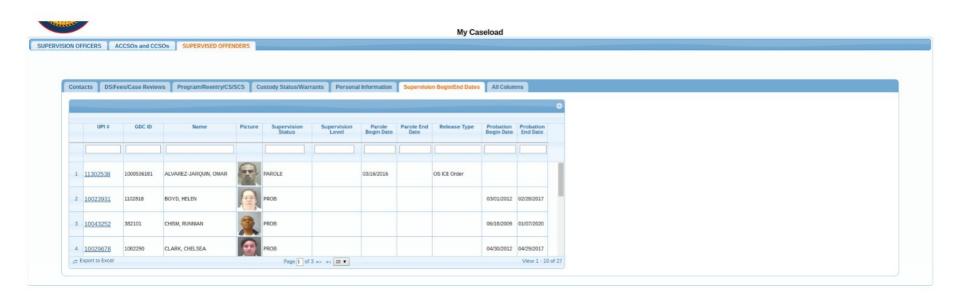














Questions and Comments

David Morrison
Director of Field Operations
Georgia Department of Community Supervision
david.morrison@dcs.ga.gov

Keith Perry
Deputy Chief Information Officer
Georgia Department of Community Supervision
keith.perry@dcs.ga.gov