

No Limits: Advances in Community Supervision Technology

Presented to APPA, January 2017



**GEORGIA DEPARTMENT OF
COMMUNITY SUPERVISION**
— WHERE PUBLIC SAFETY AND PROGRESS MEET —

DCS Mission

As an integral part of the criminal justice system, we protect and serve all Georgia citizens through effective and efficient offender supervision in our communities, while providing opportunities for successful outcomes.

Supervision Philosophy

One Officer-One Family-One Community

Place-based Supervision

- **“By supervising offenders where they live, fostering relationships with those who know them best, and becoming familiar with local resources and high-risk areas, parole and probation officers are much better positioned to manage their caseloads.”**
 - **Putting Public Safety First, 2008 PEW Report**

Virtual Office

DCS Officers and staff work in a virtual office.

- A virtual office is a work environment in which employees work cooperatively using a computer network.

Required Technology

- Google Chromebooks
- Smartphones

Why Virtual?

Adapting to a 21st century workforce

Philosophical change in supervision approach

Allows for officers to spend more time in the field interacting with offenders

Improve relationships with law enforcement and community stakeholders.

Google Integration

Utilization of Google Chromebooks and products has enhanced the productivity and abilities of the virtual office.

- Gmail
- Google Drive
- Google Sites
- Google Calendar
- Google Hangout
- Google Voice
- Google Docs

Smart Phones

All DCS officers and staff receive a Samsung Galaxy Smartphone

- GPS
- Mobile Hotspot
- Access to Google Drive

Challenges

Decreased face to face communication with co-workers

Staff needs to be self-starters and able to function with decreased oversight

Old-school v. new-school management style

New Horizons

At the heart of our exploration of new technologies is the desire to improve offender supervision and services.

Current technologies utilized by our staff include:

- **Justice Information Sharing Initiative (JIS)**
- **Single Assessment Strategy**
- **Offender Portal**
- **DocuSign**
- **Body Cameras**
- **Management by Information (Graphical Dashboards)**

Justice Information Sharing Initiative (JIS)

Grant funded project to allow for community service providers secure access to offender data.

- Data is also shared with governmental agencies and DCS partners.

Goals

- Create a better view of the offender so everyone is on the same page
- Holistic Supervision (One Officer-One Family-One Community)

Single Assessment Strategy

Development of a new assessment tool

- At the creation of DCS, officers were working with 3 different assessments.
- Contracting with Applied Research Services (ARS)

Goal

- Uniform assessment
 - For CSOs only one screen to view

Offender Portal

One-Stop Shop for Officers, support staff, and supervisors

Geospatial and Context Supervision

- **Smartphone GPS prompts officer on:**
 - **Information to discuss with offender during visits**
 - **Automatic upload of information to offender's case file**

DocuSign

Further enhances capabilities of the virtual office.

- **No longer need to be face-to-face to sign documents (legal, internal policies, etc.)**

Goals

- **Supervision Documents**
- **Warrants and Court Documents**

Body Cameras

Not just for liability, but also for:

- **Efficiency**
- **Training**
- **Accuracy**
- **Behavior**
- **Multi-disciplinary view of events**

Currently in pilot phase with 240 cameras in the field.

Goal

- **Statewide coverage, with video storage in our own system.**

Management by Information (Graphical Dashboards)

Production Reports

- Every level will have a different view, but allows for supervisors to drill into more detailed information (District, Circuit, county, etc.)

Case Reviews

- Enables supervisors to look at all the data and offender needs

“Mycaseload”



My Caseload

SUPERVISION OFFICERS ACCSOs and CCSOs **SUPERVISED OFFENDERS**

Contacts DS/Fees/Case Reviews Program/Reentry/CS/SCS Custody Status/Warrants Personal Information Supervision Begin/End Dates All Columns

	UPI #	GOC ID	Name	Picture	Supervision Status	Supervision Level	FF	RV	EV	CC	Last FF
1	11302538	1000536181	ALVAREZ-JARQUIN, OMAR		PAROLE		2	1	1	0	
2	10023931	1102818	BOYD, HELEN		PROB		0	0	0	0	
3	10043252	382101	CHISM, RUNNAN		PROB		0	0	0	0	11/29/2000
4	10029678	1082290	CLARK, CHELSEA		PROB		0	0	0	0	03/13/2007

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My Caseload

SUPERVISION OFFICERS ACCSOs and CCSOs **SUPERVISED OFFENDERS**

Contacts	DS/Fees/Case Reviews	Program/Reentry/CS/SCS	Custody Status/Warrants	Personal Information	Supervision Begin/End Dates	All Columns			
UPI #	GDC ID	Name	Picture	Supervision Status	Supervision Level	Last Drug Screen	Last Payment Date	Last Payment Amount	Last Case Review
1	11302538	1000536181	ALVAREZ-JARQUIN, OMAR		PAROLE	10/13/2016			
2	10023931	1102818	BOYD, HELEN		PROB				
3	10043252	382101	CHISM, RUNNAN		PROB				
4	10029678	1082290	CLARK, CHELSEA		PROB	02/27/2007			

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SUPERVISION OFFICERS

ACCSOs and CCSOs

SUPERVISED OFFENDERS

Contacts DS/Fees/Case Reviews **Program/Reentry/CS/SCS** Custody Status/Warrants Personal Information Supervision Begin/End Dates All Columns

	UPI #	GDC ID	Name	Picture	Supervision Status	Supervision Level	Last Program Date	Reentry Needs	Community Service	Special Consi/Supv
1	11302538	1000536181	ALVAREZ-JARQUIN, OMAR		PAROLE				No	
2	10023931	1102818	BOYD, HELEN		PROB				No	
3	10043252	382101	CHISM, RUNNAN		PROB				No	POM
4	10029678	1082290	CLARK, CHELSEA		PROB				No	

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SUPERVISION OFFICERS

ACCSDs and CCSDs

SUPERVISED OFFENDERS

Contacts DS/Fees/Case Reviews Program/Reentry/CS/SCS **Custody Status/Warrants** Personal Information Supervision Begin/End Dates All Columns

	UPI #	GDC ID	Name	Picture	Supervision Status	Supervision Level	Custody Status	Active Warrant Date
1	11302538	1000536181	ALVAREZ-JARQUIN, OMAR		PAROLE			
2	10023931	1102818	BOYD, HELEN		PROB			
3	10043252	382101	CHISM, RUNNAN		PROB		GDC PRISON	
4	10029678	1082290	CLARK, CHELSEA		PROB			

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 [Custody Status/Warrants](#) |
 [Personal Information](#) |
 [Supervision Begin/End Dates](#) |
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	UPI #	GDC ID	Name	Picture	Supervision Status	Supervision Level	Residence Address	Employment	Supervision Location
1	11302538	1000536181	ALVAREZ-JARQUIN, OMAR		PAROLE		270 WASHINGTON ST 337 ATLANTA GEORGIA 30334 9066 UNITED STATES	Employed	STN MTN-DEKALB TEAM 5
2	10023931	1102818	BOYD, HELEN		PROB				ATLANTA-ATLANTA TEAM 1
3	10043252	382101	CHISM, RUNNAN		PROB				RIVERBEND CORR FACILITY J-B-4B-B
4	10000670	108360	CHADY, CHEYENNE		PROB		289 Hwy 138 Apt 3107, Riverdale, GA	Employed	ATLANTA-ATLANTA

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SUPERVISION OFFICERS ACCSOs and CCSOs **SUPERVISED OFFENDERS**

Contacts DS/Fees/Case Reviews Program/Reentry/CS/SCS Custody Status/Warrants Personal Information **Supervision Begin/End Dates** All Columns

	UPI #	GDC ID	Name	Picture	Supervision Status	Supervision Level	Parole Begin Date	Parole End Date	Release Type	Probation Begin Date	Probation End Date
1	11302538	1000536181	ALVAREZ-JARQUH, OMAR		PAROLE		03/16/2016		OS ICE Order		
2	10023931	1102818	BOYD, HELEN		PROB					03/01/2012	02/26/2017
3	10043252	382101	CHISM, RUNNAN		PROB					06/18/2009	01/07/2020
4	10029678	1082290	CLARK, CHELSEA		PROB					04/30/2012	04/29/2017

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Contacts	DS/Fees/Case Reviews	Program/Reentry/CS/SCS	Custody Status/Warrants	Personal Information	Supervision Begin/End Dates	All Columns					
UPI #	GDC ID	Name	Picture	Supervision Status	Supervision Level	Residence Address	FF	RV	EV	CC	L
1	11302538	1000536181	ALVAREZ-JARQUIN, OMAR		PAROLE	270 WASHINGTON ST SW ATLANTA GEORGIA 30334- 9056 UNITED STATES	2	1	1	0	
2	10023931	1102818	BOYD, HELEN		PROB		0	0	0	0	
3	10043252	362101	CHISM, RUNNAN		PROB		0	0	0	0	11
4	10073070	1082260	CLARK, FRED CEA		PROB	269 Hwy 138 Apt 3107 Riverdale GA	0	0	0	0	0

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Questions and Comments

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