

NEED TO RETURN AN ITEM?

1. Fill out the "Return Information" below right and include this form inside the package with your items.
2. Write your order number on the outside of the package so that we can process your return quickly!
3. Return the items via the carrier of your choice. Be sure you are using sturdy packaging and that you are able to trace or track your package, if needed.

Send To: Freshpair, Inc.
 10300 Sanden Dr.
 Suite 100
 Dallas, TX 75238

Note: We currently do not offer exchanges. If you need a different size or product please return your item for a full refund and place a new order. For Amazon orders please refer to Amazon for your return. For further questions please log in to your Freshpair account and check out our FAQ's!

Terms & Conditions

- We gladly accept returns within **30 days of delivery**. Items should be in the original brand packaging with all tags attached.
- Items must be **unworn** and **unwashed**.
- **Final sale items** and gifts with purchase **are non-returnable**.
- Original shipping and handling fees are not refundable.
- Should the items returned fall outside of our policy in any way you will be charged a restocking fee of 25% per item and a credit to your Freshpair account.

To contact customer care, please log onto Freshpair.com

RETURN INFORMATION

Brand	Style #	Size	QTY

SELECT RETURN REASON

COMMENTS

- A. Too Large
- B. Too Small
- C. Misrepresented
- D. Gift
- E. Incorrect item received
- F. Damaged
- G. Other
