Founded in 1965, the Chinese-American Planning Council (CPC) is one of the largest nonprofit providers of educational, social, and community services for Asian Americans in the United States. It now serves over 8,000 people daily through over 70 programs in 32 locations citywide. It administers community services, child care, youth services, workforce development, senior services, home attendant services, housing, and cultural services. CPC’s mission is to improve the quality of life of Chinese Americans in New York City by providing access to services, skills and resources toward the goal of economic self-sufficiency and integration into the American mainstream.
As CPC continues our community services on many fronts, it has also become ever clearer in 2011 that the economic landscape in our country for poor and low income individuals has permanently been changed. As the unemployment rate stays high and government resources continue to dwindle, the gaps between needs and available resources are widening. However, help is not on the horizon.

As a not-for-profit antipoverty agency, we are quite accustomed to the practice of doing more with less since our early beginning. As a striving citywide organization with a focus on neighborhood services, we have always walked the walk in working harder and working smarter in all of our endeavors. But as we are being confronted with the growing public mood on permanently changing the role of government, from an expansive mode to one of fewer and smaller roles; CPC, as a non-profit of the private sector, will also take a step back from our busy endeavors to reexamine and renew our priorities in moving forward under this new framework.

As evidenced in this annual report, the state of our organization, in depth and in scope, is strong. However, in looking forward, the challenges ahead in the next several years will also be very daunting. Founded in 1965 as an antipoverty agency, CPC is committed to do our best in finding solutions, and to turn crisis into opportunities. We are here to help and we are thankful to all our supporters for their help.
The CPC Home Attendant Program (HAP) is one of New York City’s largest providers of home health attendants and is also CPC’s largest program. Licensed in 1998 as a not-for-profit home care services agency, HAP currently has 2000 homecare workers throughout New York City’s five boroughs. For nearly 3 decades, CPC has been providing language-appropriate, culturally competent home care services to homebound seniors and the handicapped.

The Home Attendant workforce is comprised of typically monolingual women, from diverse backgrounds, speaking languages such as Spanish or Chinese. Prior to becoming Home Attendants, many of these individuals struggled to find employment but by enrolling in HAP and obtaining their license, participants are able to obtain meaningful employment that not only meet growing demands of the community but also provide income and benefits for themselves and the rest of their family.

HAP is comprised of rigorous, specific training that not only focuses on the technical aspect of home care, but also emphasizes client relations and cultural competencies. Since Home Attendants usually work with patients at their homes, ability to understand client/family relationships, cultural traditions and interrelationships is crucial. The patients that they serve greatly benefit from this, and having a workforce with similar cultural values and traditions facilitates in establishing the strong provider/patient relationship that HAP is known for.

This year, under New York Governor Andrew Cuomo’s new Medicaid Reform, there are many changes in the horizon. Initially under contract to the NYC Home Resources Administration (HRA) and funded by Medicaid (public sector), effective 8/1/2011, the CPC Home Attendant Program will now transition their cases to 8 Managed Care Organizations (MCO) (private insurance companies) for the delivery of personal care services to the elderly and handicapped.

For the first 8 months, 82 cases will be transferred from HRA to MCOs. After this initial period, HAP is targeting to transfer 100 cases on a monthly basis over a 2-3 year period until all 2000 cases will be under MCOs. The MCOs, which include providers such as Affinity Health Plan Inc., United Healthcare of NY Inc., and Metroplus Health Plan Inc., will be responsible for all required nursing assessments, case management and authorization of changes while CPC will still continue to be responsible for all nursing supervision for our home workers.

With the new Medicaid reform, privatization of companies and changing environment, the challenges that we are facing include managing revenues, lowering expenses, and continued advocacy for our clients. Internally, HAP staff will also need to take on additional responsibilities to ensure that requirements from both providers are met during the transitioning period.

Regardless of these challenges however, it is clear that CPC HAP needs to remain in this industry since our ability to better provide our communities is not readily replaceable by other organizations. Furthermore, with our workforce, training and mission, we are adhering to our purpose in providing for our communities. As more adults become older and the demographic need for these services increase, CPC will continue to thrive in this dynamic environment and ensure that our community’s demands are met.
In 2010-2011, America’s economy struggled especially in the areas of employment. In New York City, with growing populations of low income constituents and individuals seeking employment, CPC’s Workforce Development Division has been relentless in serving the community. During this time frame, over 3,500 individuals came to Workforce Development Division from various backgrounds and experiences.

For many of these individuals, our staff was able to place job seekers in companies such as Century21, Tourneau, and Pearl River among many others. Placing individuals in these hard times consisted of careful intake screenings, dedicated career counseling, innovative training and continuous networking with employers and other government agencies. In addition to job readiness trainings (World of Work and Interview Techniques), our popular classes in English literacy and Hospitality Training were offered to those that desired additional training.

Over the course of the year however, the Division also faced many challenges. For example, in the area of adult literacy, the Mayor originally proposed a complete elimination of adult literacy funding. Although the City Council reinstated 60% of the funds, all Department of Youth and Community Development adult literacy service providers received 40% reductions in their contracts.

Workforce Development has also been receiving less and less funding to services such as direct placement. More funders are interested in skills training and long term solutions rather than quick fix job placements. CPC Workforce has traditionally been very strong with direct placement services, but to match the changing climate, we have also strived to provide many different training pathways.

One such pathway was our Futures in Healthcare training program, which successfully trained 14 low-income dislocated participants to be certified Emergency Medical Technicians. We also successfully certified 7 individuals to be Medical Administrative Assistants and/or Medical Biller/Coders. A majority of the 21 participants are currently employed in their field of training.

The Workforce Development Division also began a partnership with the Robin Hood Foundation (RHF) which will provide funding for low income participants to enroll into our Hospitality Careers Training Program. Many of the participants who do not qualify for government vouchers and would have been rejected from the program are supported by the generous funding received from RHF.

Despite hardships in this financial and economic climate, Workforce Development has been relentless in maximizing their capacity in spite of severe cuts in funding. However, work is needed to revitalize the Division and we are hopeful that our relationship with partners such as RHF will be positive. The team is also currently working hard to develop fee for service training programs that will meet the needs of our community while providing a foundation for the Division to grow.

The struggle to keep these services available will be a challenge; however, these services are essential to our community, particularly during these difficult times and with this purpose in mind, Workforce Development will continue to persevere for the good of our community.
When you think about those who are over 55 years of age and looking for employment in this difficult economy, the word courageous certainly comes to mind. Many of these individuals have what others do not—a wealth of experience and knowledge forged by decades-long employment and strong, reliable work ethics. Yet, the barriers to work that this population faces is immensely difficult since a lot of companies tend to hire younger individuals. The Senior Community Service & Employment Program (SCSEP) assists these often overlooked individuals in finding subsidized employment, which not only benefits their lives and their families—it also proves to the employers and community that they are still a significant resource with a strong ability to achieve.

In FY 2010–2011, 140 participants were placed at 58 host agencies. These agencies consisted of places such as the New York Downtown Hospital, Charles B. Wang Community Health Center, and even our own CPC offices. 38 participants used their experiences and new skills to find unsubsidized full time employment leading to greater financial empowerment and workforce development. During this past year however, SCSEP faced budget cuts and hours for all participants were reduced from 20 hours per week to a mere 12 hours.

Despite limiting their hours, participants are still accomplishing a lot with very little. Mr. Mak, who has been assigned at Immigrant Social Services since 1/11/2011, has received training in Microsoft Office Skills from his host agency and passed the Microsoft Office Word 2007 & Microsoft Office Excel 2007 exams with perfect scores! He is hopeful that this will propel him in finding unsubsidized employment.

In addition to employment, SCSEP staff has also taken it upon themselves to provide participants with diverse training and exposure to cultural arts in order to expand their lives. The Digital Inclusion Initiative (DII), which began in 2009, teaches basic computer skills. Seniors are taught how to browse the internet to read newspapers, look for jobs, etc. 304 participants graduated this fiscal year. “We are New York” English classes were also held for 20 participants who were able to practice and improve upon their English skills while learning about American culture.

SCSEP participants also attended two trips to the Museum of Chinese in America (MOCA) and the Metropolitan Museum of Art (The Met) this year. The trip to MOCA allowed participants to learn about the value of Chinese immigrants in American history and made them cognizant of their own contribution in shaping America. Attendees of The Met visit helped them appreciate Chinese art and culture throughout the world and also exposed them to other art forms from various countries. Many of these participants had never visited a cultural institution in NYC and were unaware that these valuable resources were readily available.

As baby boomers grow older, it is clear that SCSEP is not only providing precious opportunities but is also strengthening its program by showing them that the key to a successful life is staying active, interacting and contributing to the community. By giving them training, linkages to cultural activities and support, we are confident that many more individuals will continue to thrive within this program and prove not only to themselves and their families, but also to the communities that age is just a number.
According to the United Way of NYC, as of 2005, only 43.5% of NYC public high school students graduate in four years. There has been an increase of at-risk students who are in danger of dropping out or not graduating on time. To combat this startling statistic the United Way of NYC awarded 2-year contacts for dropout prevention programs to various Community Based Organizations in NYC. CPC was one of the lucky contact awardees in September 2010 and began the Graduate, Prepare & Succeed (GPS) Program at Landmark High School in Lower Manhattan.

GPS is a dropout prevention program at Landmark High School, mostly providing support to at-risk freshmen and sophomores who have a history of truancy or 20 absences on their record. GPS takes a different approach to engaging the students and helping them fulfill their academic credit requirements to graduate. GPS offers alternative classes twice a week after school. The classes follow standards set by the Department of Education and places a large emphasis on student interaction. By offering classes, such as culinary class, golf and video production the students are able to make up credits for their missed classes and have fun while doing so. Drawing on their creativity, students can make up for their missing English credits by participating in the video production class, which challenges them to come up with an original script by going through the creative writing process. Once the 5 page script has been completed, the students are given cameras and editing equipment to create their own independent films. Students are also taught practical skills with an educational twist through their culinary class. Students are taught how to cook, while understanding the science behind ingredient compositions, food textures and flavor. At the end of each semester the students are asked to present a final project using all of the practical skills they learned.

The goal of GPS is to improve school attendance and decrease dropout rates. The GPS counselors and teachers do this by interacting with the students and trying to keep them engaged with their school work. The goal of the GPS staff is to help the students figure out what are the obstacles preventing them from being more engaged in school and addressing those issues. GPS staff serves as an outside resource for the students. In addition to approaching their teachers and guidance counselors, students are able to seek the guidance of GPS staff members to help them stay on track and have access to the resources CPC Youth Division offers (Project Gateway, Summer Youth Employment, In-School Youth programs etc).

As of the spring semester of 2011, 29% of GPS participants are on track to graduate and 45% of GPS participants have shown improvement in their school attendance. Program Specialist Jamie Wong has noticed positive changes in her students as they progress through the program. One 18 year old used to cut class three times a week but now has improved his attendance significantly and has matured as he went through the program. This important first step to improved academic performance was also noticed by his teachers, who are glad to see the improvement as well. The young man was also encouraged by the GPS staff to apply for Summer Youth Employment Program (SYEP) and was accepted into the program, which will give him the job-readiness skills he will need after he graduates from high school. With support from the GPS staff, engaging classes, work readiness workshops, community service opportunities and college trips GPS has successfully provided the at-risk students of Landmark High School the strength and resources they need to graduate high school with confidence.
Courage, strength and fortitude – three things that Volunteer & Internship Program (VIP) participants need to help their program survive. The VIP has never had a stable source of funding and was under pressure to find new sources of funding for the program. Throughout the year the VIP has been struggling to find the balance between fundraising to keep their program alive and doing community service to fulfill the program’s mission.

Seeing the struggles that the youth have been through this year, the seniors of Open Door Senior Center wanted to do something to help the program. Understanding the need to have funding for necessities (refreshments, transportation etc.) the seniors of Open Door Senior Center came together to organize an inter-generational talent show with proceeds to the VIP. Seniors fundraised amongst their personal networks to donate and be a part of the show. There were also generous people who attended on the day of the event and donated after seeing their peers and the youth’s impressive talents. Acts included everything from juggling and guitar playing to cha-cha dancing and a chorus of seniors and VIP members singing “We are the World” by Michael Jackson and Lionel Richie. The entire event raised over $5,000 for the VIP and gave both parties a memorable summer.

The VIP members knew that the generosity of the Open Door seniors would give the program a small financial cushion however; they were faced with an unforeseen challenge – interacting with the seniors. The younger generation does not interact with seniors often due to factors such as language barriers and time constraints. It took a lot of courage for the VIP members to approach the seniors when discussing their own participation in the Inter-Generational Talent Show. The youth were challenged to think of performances that would transcend language and age so it would be enjoyable for their peers and the seniors who will be in the audience. The VIP members diligently practiced singing “We are the World”, the piano and their Mandarin and Cantonese. The volunteers sung “Tong Hua” by Guan Liang in Mandarin, played two songs on the piano and two interns did an improve comedy act all in Cantonese. All of the acts took a lot of practice and discipline to perfect and perform in front of 100 seniors since English is the first language of most VIP members. After hearing the cheers and applause from the seniors at the end of each act, the VIP members felt a sense of accomplishment and pride because they were finally able to successfully communicate with the seniors after a summer of broken Chinese and English conversations.
Recognition of Achievements.

On February 24, 2011 the Confucius Plaza Day Care, located in P.S.124 was accredited by the Council On Accreditation (COA), an internationally recognized institution that reviews and accredits human service organizations for its high standards. This mark of achievement is exemplary since this is the first urban school-age program accredited by the COA in the city of New York and recognizes Confucius Plaza Day Care as an outstanding provider. The following narrative below is from current students and alumnus of this program.

As a CPC 124 Alumni, I was taught by many teachers that helped me become the person I am today. Their activities had gradually made me more sociable and confident in the person I am. CPC wasn’t always about learning. It helps kids develop a skill that is needed in the future, like making friends or working together. In CPC, I learned to be sociable and made lots of new friends. I also learned that I should give that is why I am giving back to CPC by volunteering right now and helping them out. I am very thankful for all my teachers and the knowledge they gave to me. I want to help other kids that are in CPC the way my teachers helped me when I was here. I am very happy to be back in CPC by giving back to the program, I wanted to work with children to gain insight to a career in teaching and mentoring. I came back to CPC 124 and it’s such a joy giving back to the program that helped me grow as a child.

We would like to acknowledge the following students, alumnus for their writings: Laurie Lee, Ashley Ip, Xia Dan Chen, Angel Zeng, Anthony Lee, Kenix Tsui, Kenneth Wu, Justin Goh, Nowell Cheng, Andy Zheng, Joanne Yu, Samantha Chee, and Qing Yu Yu.
On January 24th, 2011 as workers were arriving in to work at the Community Services Center on 165 Eldridge Street, the sound of water gushing above the ceiling suddenly alarmed CPC staff. A few seconds later, water began pouring down from light fixtures and the alarms went off. 50+ staff members and clients successfully evacuated the building without injury however, as a result of this water line breakage, the center suffered significant flooding damage and had to close immediately.

Over the course of the next few hours, staff quickly rallied and once the fire department deemed the place secure, CPC employees went in to salvage equipment and critical paperwork. Bags were tied to cover feet as staff waded through the almost 6 inch deep water and it was apparent that this facility would not be able to open its doors to the public any time soon.

The Community Services Center houses many of CPC’s community-based social service programs – including the Multi Social Services Center, Asian Family Services, Asian Child Care Resource and Referral program, Special Needs program, HIV-AIDS Services, and Project C.O.P.E., which directs outreach to the Fujianese speaking population. In addition, CPC’s Workforce Development Division offices, and a component of its Youth Services Division, are also located here. As a result, over the next four months, all staff members were relocated to various locations as services to the community quickly resumed.

Finding appropriate office space was a real struggle as many agencies didn’t have the capacity to accommodate programs that had a large number of staff members. Phone lines were up a few days after the incident although troubleshooting was still required to perfect it.

Despite the initial confusion, our clients found their way to services through the many press releases that were put out to update and inform the community. On the first day MSS opened doors at their relocated space at 115 Chrystie Street, over 100 clients were served.

In late May, construction and renovation to the facility was completed and the doors to our Community Services Center were proudly opened again to the public. Although this was a very trying period for everyone, this incidence proved to us that we do have a lot of caring and supportive partners in the community. CPC management would like to thank the following Community Based Organizations and internal CPC Departments who graciously allowed us to use their space and for their hospitality and support: Charles B. Wang Community Health Center, Indochina Sino-American Community Center, Fukienese American Association, Morus Educational and Culture Advancement Center, Administration for Children Services and internal CPC programs: Project Reach, Garment Industry Day Care Center, Project Open Door and Central Office.

In addition, we would like to especially thank our staff who had to endure the inconvenience of being displaced as well as their patience and understanding. Their resilience to persevere under these conditions, in order to continue to serve our community, is truly CPC’s greatest resource.
For the first time ever in our city’s history, the Chinese-American community in Flushing has exceeded that of Chinatown in Manhattan. Many of these individuals turn to CPC due to its popularity and positive reputation and thus, in response to the varied needs of this growing community, CPC’s Queens Branch has further strengthened many of its diverse programs by establishing partnerships with other providers. This ensures that our services continue to be current and our ability to provide is maximized, especially during this difficult economy.

To meet the community’s increased needs for services, Queens Branch launched its walk-in services and provided food stamps and limited Medicaid assistance to the public on site for the first time during fiscal year 2010-2011. This multi-social services department offers these services twice a week and serves an average of 15 individuals per day.

Services for Families with Special Needs was also groundbreaking in their activities. In partnership with Councilman Peter Koo’s office, they established a Friday night swim gathering at the Flushing YMCA. For the first time ever, families with special needs were able to utilize the YMCA’s facilities to spend dedicated time in the pool, which allowed for greater parent-child interaction and proved to be fun for all. A new musical therapy component was also established; a musical therapy specialist from LX Music School worked with 30 individuals and taught them music appreciation by providing hands-on lessons on how to play the recorder. Through music, individuals are able to build their self-esteem, participate in enthusiastic team work and this also provides them with healthy, courageous self-expression. To support parents, an autism support group was created as well as weekly stress management trainings, which allowed parents to relax and learn skills to better cope with stress from caring for children with developmental disabilities. In alliance with organizations such as the Young Adult Institute (YAI), expert speakers from the field were also brought in to conduct sex education workshops for individuals over 18 and a separate workshop for parents on how to approach this subject.

Also for the first time, CPC Queens has joined forces with Queens Smoke-Free Partnership through a grant funded by the New York State Department of Health and the Department of Health and Human Services. Through this partnership, CPC Queens worked with the Queens Smoke-Free Partnership, community based organizations and the media to increase awareness of tobacco control issues in the borough of Queens to advocate for the right to breathe clean, smoke-free air where we live, work and play. This issue has become prevalent in our community since Chinese-Americans have the highest death rates for lung cancer among the Asian American population. According to the New York City Community Health Survey of 2007, the percentage of Asian smokers in Queens was 21.4% and, of this group, 36% were Chinese. Furthermore, the tobacco industry spends approximately $1.2 million per week...
in marketing to recruit youth to become “replacement smokers.” This translates to 5,000 high school students living in Queens who currently smoke cigarettes; one-third of whom will die prematurely as a direct result of smoking.

On May 31st, 2011, World No Tobacco Day, teens from CPC Queens and Brooklyn joined together in Union Square to protest the deadly influence of tobacco in their communities. At this world wide annual event, youths were blindfolded to convey their message: “We have seen enough” in response to the heavy tobacco marketing that is targeted at youth. CPC Queens will also be working with numerous community based organizations to conduct workshops and presentations in the summer and fall to foster greater awareness in the Asian community of the effects from smoking and to promote clean air. This will include writing letters to newspapers, conducting hands-on experiments, doing outreach at elementary schools and presenting to community boards and council members.

The following programs and services will be offered in the new Center:

- Nan Shan Senior Center
- Child Care Center
- Workforce Development Program (job training and job placement services)
- Senior Community Service and Employment Program (employment opportunities for over 55+)
- In-School and Summer Youth Employment Programs (paid work experience and job skills development to youth)
- Youth Adult Internship Program (14 week internship program to low-income youth)
- Youth Option Program (services and workshops for at risk youth)
- Neighborhood Development Area Program (youth leadership skill and community project participation)
- Services for Families with Special Needs (care for people with developmental disabilities)

We need help from the community to make this dream become a reality. Please contact CPC Capital Campaign office at 150 Elizabeth Street, New York, NY 10012, or call (212) 941-0920 x140 for more information.

The Future of CPC Queens Community Center

CPC’s Queens Branch Office started as a one-person operation in 1973. As the popularity and reputation of CPC’s Queens programs spread, accommodating hundreds of families seeking services became increasingly difficult within the existing office space. With strong support from then Councilman John Liu, CPC is able to start building a new home to unite its Queens programs under one roof. This space will reflect CPC’s achievements in Queens and enable the agency to continue to grow and respond to the needs of the community of the borough through an intergenerational service center.
CPC Annual Fundraising Banquet

On February 10, 2011 over 1,200 guests attended the 45th Annual Chinese New year Fundraising Banquet at Jing Fong Restaurant. The 2011 Banquet honored 7 distinguished individuals in the community. Sheryl WuDunn was awarded the Trailblazer Award. Manhattan Borough President Scott Stringer was awarded the Civic Leadership Award. Community Service Awards were given to Judge Michael Corriero – Director of the New York Center for Juvenile Justice, Robin Mui – CEO of Sing Tao Daily, Michael Mulgrew – President of United Federation of Teachers, and Lily Din Woo – Principal of P.S. 130. Vanessa Chiu – Executive Director in JPMorgan Chase & Co. was also awarded the Volunteer Extraordinaire award.

Child Care Services

- Baxter Street School Age Center’s Summer Camp Program was relocated to PS 20. Although they were anxious about the move, the experience of working at PS 20 was very positive. The children and staff made new friends and learned that no matter where we are, we can live, work, play and be happy when everyone is positive.

- Chrystie Street SACCC’s 5th grade class was selected to be a part of the Afterschool Science, Technology, Engineering, and Mathematics (STEM) Mentoring Program from January 2011 to April 2011. The goal of STEM is to teach innovative curricula through mentorship to high-need minority students, addressing a documented scarcity of quality science education. Through this program, the students had the opportunity to study habitats of local birds and genetics.
Youth Services

- 95% of participants in Project Gateway received some form of federal/state/institutional grants and scholarships to attend college. Majority of students are attending CUNY and SUNY schools in the fall. Some of the schools students are attending are Boston University, Cornell University, Massachusetts Institute of Technology, New York University, St. John’s University, Skidmore College, CUNY Baruch College and SUNY Albany.

- Project Gateway launched their first ESL class designed for out-of-school students who will be starting college in the fall of 2011 or spring of 2012.

Senior Services

- December 2010, NY City Comptroller John Liu visited New York Chinatown Senior Citizen Center. Seniors shook hands with the Comptroller and thanked him for all his hard work and efforts in helping the community and senior services. The seniors showed their appreciation by giving him a hand scroll for his dedication and hard work.

- Project Open Door Senior Center hosted an Inter-Generational Talent Show with their members and the youth from the CPC Volunteer & Internship Program (VIP), which attracted over 100 members of the community.
Community Service

- The Family Resource Center (FRC) was awarded a mini-grant to focus on increased engagement of families who are high risk and subsequently decrease the rate of child abuse and neglect. FRC will achieve its goals through workshops, warm line, support groups, advocacy and referrals for services such as child care, mental health, housing, job training/employment counseling, food, and shelter.

- CPC Multi-Social Services Department (MSS) was a partner with the U.S. Census Bureau to mobilize and bring awareness throughout the boroughs about the importance of being counted and having a complete population count.

- Angela Lo, an Early Intervention Service Coordinator with the Special Needs Program was promoted to program supervisor of the Special Needs Program.

- Barry Cheung was hired as director of Asian Child Care Resources & Referral. He was formerly a social worker for 1199 Health Care Union.

- After 20 plus years, funding for the MSS Fair Housing program has come to an end as of June, 30th 2011. New York City’s Department of Housing, Preservation and Development (HPD) did not renew Multi-Social Services’ contract, nor did HPD come out with a new RFP. MSS’s Fair Housing Program has served over 80,000 clients over the years under the HPD contract. The program had three staff members.

- The HIV/AIDS Services has worked closely with the attorneys at Safe Horizon, who provides free invaluable legal services to HIV infected clients and their families. Through legal services provided by Safe Horizon, six clients have successfully obtained their legal status and entitlements. Additionally, training on immigrant laws and entitlements were provided to both our staff and clients.

- The HIV/AIDS Services proudly congratulates three staff members: Program Director, Sumon Chin, Senior Case Manager, Mandy Choy and Case Manager, Shao Xu Yang for their successful completion of their Master of Social Work degree through full scholarships from the Health Research, Inc. and Hunter College School of Social Work.

- Asian Family Services (AFS) welcomed parents to join our free parenting skills workshop. Nearly 100 participants joined the 2 month (10 sessions weekly) workshop. AFS invited professional and knowledgeable speakers to teach parents about how to deal with a variety of daily parenting issues. The workshop also aimed to improve communication in the families by building positive relationships between parents and children. The ultimate goal of the workshop is to teach parents to discipline their children in a positive and effective ways.

- May 2011, Asian Child Care Resources & Referral organized outreach events in the three major Chinese communities in New York City. The goal of the outreach events was to provide information on child care resources and how to become a registered family day care provider.
• Project COPE has hosted its Annual Summer Dance on August 5, 2011 to celebrate Chinese Valentine’s Day. 180 participants were taught ballroom dancing by a famous Russian dance instructor and his Chinese dance partner. This dance event promoted a healthier and happier lifestyle by encouraging participants to make new friends and learn how to dance to stay both physically and mentally healthy. In addition to dancing and socializing, Project COPE also facilitated an information session about government entitlement benefits and legal advice with the participants so they can walk away with useful resources. Many thanks to our sponsors, LL Tour and United Healthcare for providing live music and raffle prizes of 11 tour packages to China.

• Wage Subsidy Program (WSP) – The Workforce Development Division partnered with the Sheraton Hotel, Century 21 department stores and other businesses to place people with barriers to employment into meaningful jobs. The WSP provides salary support to employers who hire participants from the program. We placed over 70 people into gainful employment with our partners.

Queens

• Queens Respite Program developed activities to help participants develop daily living and communication skills for people with special needs. The goal of the program is to promote skills through teamwork, bodily kinesthetic skills, independent living, and community integration. Program activities have included bowling contests simple cooking training, holiday celebratory activities, field trips, and performing arts training.

• On 12/18/2010, City Council Member Peter Koo participated in the Special Needs Program’s Annual Christmas Party. Families enjoyed music, refreshments and a festive holiday atmosphere.

Workforce

• Dislocated Workers Program (DWP) - Seedco contracted with the Workforce Development Division to provide job readiness training and job placement for dislocated workers, through funding from the American Recovery and Reinvestment Act (ARRA). We successfully placed 205 dislocated workers into employment.
Brooklyn

• The Food Bank for New York City sponsored PS 153 to facilitate a six week CookShop program to our students. The CookShop program provides hands-on experiences that allow students to explore and engage with health and nutrition. It encourages student’s innate curiosity and enthusiasm for food through direct experience with fresh, healthy and affordable foods.

• On August 5, 2011, CPC at PS 153 held a family carnival at PS 153 school yard. There were 300 attendees including special guests such as Mr. Yoketing Eng, President of CEC District 21, Mr. Charles Kahn, from Councilman Mike Nelson’s office, and Mr. Steve Chung, President of United Chinese Association of Brooklyn (UCA).

• Brooklyn Branch held a Lunar New Year Celebration at the Sunset Park Recreation Center on February 5th, 2011 to promote Chinese culture. City Comptroller John Liu, Senator Kohl and Assemblyman Felix Ortiz all attended this action-packed event. Many activities such as games, riddles, raffles, calligraphy, and painting were provided and many local vendors also participated.

• Brooklyn Branch also held a Senior’s Home Style Cooking Contest on May 5th, 2011 in celebration of Mother’s Day. This event encouraged the elderly to prepare their secret home recipes to share with the community. Sponsors including NY Life participated and 50 participants entered their dishes in two categories: Dessert and Entrees. 5 judges were invited; one judge from Roland Food Corp, another from NY Life and three were local chefs from New Spring Garden Restaurant.

• In FY 2010 – 2011, CPC Brooklyn Branch held its first fee-based After School Program and Summer Camp at PS 97, expanding it service to the Gravesend/Bensonhurst community. This pilot program is open to students from k-5 and kicked off in summer 2010 with 117 students. During the school year, 22 students were enrolled in the after school program and for summer 2011, 120 students have been enrolled.
The Chinese-American Planning Council, Inc. (CPC) gratefully acknowledges the generous support of the following corporations, foundations, and individuals who make our work possible.

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- Hamilton-Madison House
- Health Plus
- HealthFirst
- Josephine Ho
- Hotel 91
- In Young Kim & Sung Eun Cho
- J & K Pi Family Foundation Inc.
- Donald Kao
- Kee & Lau Kee
- Dr. Herbert Kee & Mrs. Virginia Kee
- L3 Advertising
- Chester Lee
- Lee Anav Chung, LLP
- Darrell & Jenny Low
- Loyola Group, Inc.
- Lutheran Family Health Centers
- Lutheran HealthCare
- Maimonides Medical Center
- Manatt, Phelps & Phillips
- Manna House Bakery
- Julie Menin
- Jan He & Eddie Mo
- Mobile Health Management Services, Inc.
- N. Cheng & Co. P.C.
- New York Chinese American Banker Association, Inc.
- New York Downtown Hospital
- New York Huiyan Townsmen Inc.
- New York Life
- John Ng
- NYS AFL-CIO
- NYU Silver School of Social Work
- Judge Jeffrey Oing
- Ong Family Foundation
- Pepsi
- Phipps Houses Service Inc.
- Phoenix Builders, Inc.
- Po Wing Hong Food Market
- Primier Health Care
- Flora Si
- Sills Cummins & Gross P.C.
- Stifel Nicolaus & Company, Incorporated
- Sunset Park Health Council, Inc
- T.U. C. Management
- Dr. Pearl Tam
- TCBA Watson Rice LLP
- TD Bank
- The Bank of East Asia
- The Lam Group
- Tricity Accounting
- United Federation of Teachers
- United Healthcare
- United Neighborhood Houses
- Universal Medical Service, LLC
- VALIC
- Verizon
- Visiting Nurse Service of NY
- Wai C. Chung Memorial Trust
- WellCare
- Mike Man Wah Wong
- Wonton Food Inc.
- Dennis Woo
- Chow Xie
- Christina Yang
- YUCO Real Estate Company, Inc.
Patrons ($300 - $999)

ABC Consultants
Alliance Abstract, LLC
Alzheimer’s Association New York Chapter
ASA The College for Excellence
Asian American Tourist Inc.
Association of Chinese American Physicians USA, Inc.
Bank of Communications
Bristol-Myers Squibb
Brooklyn Asian Voice Organization
Brooklyn Smoke-Free Partnership
C.W.A. Local 1180
Canal Radiology Associates
Castle Oil Corporation
Celestial Love Foundation
Sui Chan
Charles Lauster Architect, P.C.
China Perfect Construction Corp.
Chinatown Partnership LDC
Chinese American Parents Association
Chinese Transit Association of NY
Chi Yui Chiu
Wai T. Choi
Daniel Chu
Wynatte Chu
Comptools
Compu21
Michael Corriero
Crown KTV
Crystal Window & Door Systems
CWC
Daniel Todisco Properties
Day Care Council of New York
Jonathan Denham
Denham Wolf
ENT and Allergy Associates
E-Readbook
Fabiani Cohen & Hall, LLP
Flushing Chinese Business Association
Flushing Hospital
Friendly Communication
Harold L. Lee & Sons, Inc.
Insurance Services
Hills Trading/SL Discount
Hong Fung Bakery
Huang & Associates PC
Paul Huang
Immigrant Social Services
International Furniture Co. Inc.
JJ Well Construction Corp.
King Star Restaurant
John Lai
Hsiao-Yu Lee
Ming Hui Li
Ching Liu
Long Island Business Institute
Dr. Yuhwa Eva Lu
Lurie, Ilchert, Mac Donnell & Ryan, LLP
Edward Ma
Mannings 8th Ave Pharmacy
Marriott New York Marquis
Mercedes Benz
MetLife
Metropharm, Inc.
Metroplus Health Plan
Metropolitan Jewish Health System
Modern Chinese School
New York Hospital Queens
New York Organ Donor Network
New York State United Teachers
Tommy Ng
Northern Manhattan Improvement Corporation
Roland Nyein, MD, PC
NYS EPIC Program
Onward Construction
Organization of Chinese Americans NY Chapter
Our Children Enterprises
Park Asia Restaurant
Parker Jewish Institute
Peking Food LLC
James Pi
POMCO Group
Dr. Eric Sin-Kam Poon
Popeye
Progressive Marketing Group, Inc.
Quality Restaurant Supplies
Queens Council on Development Disabilities
Royal Care
S & K Wall and Floor Covering
Second Home Adult Care Center
Seedco
Glaxo Smith
Lisa Sokoloff
Kenneth Su
SUNY Downstate Medical Center
Tai Pan Bakery
William Tam
Temple University
The Fresh Air Fund
The Greenstone Holding Group, LLC
The Regency of Boro Park, LHCSA
Ti-Tone
TOTO Group
Cheeong H. Tsang
United Chinese Association of Brooklyn
VillageCare
Betty Wan
Leilei Wang
Lily Woo
Xu Z. Chen Psychiatrist, PLLC
Samuel Yee
Yogee Restaurant
布碌崙長江捷運

Services / Gifts-in-Kind

著名畫家蔡楚夫先生
British Airways
Goodwill Mechanical Corp
Kathy’s Design
Kevin & Eva Fine Jewelry
K-one Karaoke
Origo Spa
Po Wing Hong Food Market
TOTO Group

CPC, as a non-profit organization, relies heavily on the ongoing support of concerned individuals and companies to carry on this work of providing quality services to the Asian American community. Tax-deductible contributions may be sent to:
The Chinese-American Planning Council, Inc. (CPC)
150 Elizabeth Street, New York, NY 10012
Tel. (212) 941-0920
### Comparative Financial Statements

**Chinese-American Planning Council, Inc.**

**Fiscal Year Ending June 30, 2011**

#### Statement of Assets, Liabilities and Net Assets

<table>
<thead>
<tr>
<th>Assets</th>
<th>Fiscal Year 2011*</th>
<th>Fiscal Year 2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>$30,500,747</td>
<td>$33,963,370</td>
</tr>
<tr>
<td>Grants Receivable</td>
<td>17,180,959</td>
<td>15,343,187</td>
</tr>
<tr>
<td>Accounts Receivable</td>
<td>3,804,658</td>
<td>3,128,728</td>
</tr>
<tr>
<td>Prepaid Expenses &amp; Deposits</td>
<td>584,700</td>
<td>296,641</td>
</tr>
<tr>
<td>Investments</td>
<td>3,199,371</td>
<td>4,322,997</td>
</tr>
<tr>
<td>Due From Affiliates</td>
<td>5,997,950</td>
<td>925,447</td>
</tr>
<tr>
<td>Property &amp; Equipment, net</td>
<td>9,882,623</td>
<td>9,275,040</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td>$71,151,008</td>
<td>$67,255,410</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities &amp; Net Assets</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts Payable &amp; Accrued Expenses</td>
<td>$6,758,876</td>
<td>$8,298,937</td>
</tr>
<tr>
<td>Refundable Advances &amp; Deferred Revenues</td>
<td>$1,241,090</td>
<td>$1,509,161</td>
</tr>
<tr>
<td>Other Current Liabilities</td>
<td>$4,158,420</td>
<td>$3,972,832</td>
</tr>
<tr>
<td>Due to Affiliates</td>
<td>1,802,122</td>
<td>925,447</td>
</tr>
<tr>
<td>Due to Funding Sources</td>
<td>43,329,219</td>
<td>37,763,992</td>
</tr>
<tr>
<td>Current Portion of Loan Payable</td>
<td>130,492</td>
<td>126,011</td>
</tr>
<tr>
<td><strong>Total Current Liabilities</strong></td>
<td>$57,420,219</td>
<td>$52,656,380</td>
</tr>
<tr>
<td>Loan Payable</td>
<td>4,607,010</td>
<td>4,737,501</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td>$62,027,228</td>
<td>$57,393,881</td>
</tr>
<tr>
<td>Unrestricted</td>
<td>4,487,941</td>
<td>5,148,555</td>
</tr>
<tr>
<td>Temporarily Restricted</td>
<td>4,635,839</td>
<td>4,712,974</td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td>$9,123,780</td>
<td>$9,861,529</td>
</tr>
</tbody>
</table>

**Total Liabilities & Net Assets**

|                  | $71,151,008       | $67,255,410      |

#### Statement of Revenues and Expenses

<table>
<thead>
<tr>
<th>Revenues</th>
<th>Fiscal Year 2011*</th>
<th>Fiscal Year 2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Agencies</td>
<td>102,868,483</td>
<td>117,338,600</td>
</tr>
<tr>
<td>Contributions/Grants</td>
<td>99,242</td>
<td>214,229</td>
</tr>
<tr>
<td>Service Fees</td>
<td>2,567,903</td>
<td>2,426,685</td>
</tr>
<tr>
<td>Rental Income</td>
<td>609,845</td>
<td>592,083</td>
</tr>
<tr>
<td>Other Income/Public Support</td>
<td>373,093</td>
<td>2,872,988</td>
</tr>
<tr>
<td>Fund Raising and Event</td>
<td>626,195</td>
<td>332,575</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td>$107,135,762</td>
<td>$123,777,160</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Workforce</td>
<td>864,515</td>
<td>1,121,353</td>
</tr>
<tr>
<td>Housing &amp; Economic Development</td>
<td>665,006</td>
<td>673,368</td>
</tr>
<tr>
<td>Child Care</td>
<td>5,912,110</td>
<td>5,944,423</td>
</tr>
<tr>
<td>Youth Services</td>
<td>2,797,111</td>
<td>3,448,761</td>
</tr>
<tr>
<td>Senior Citizen Services</td>
<td>3,436,675</td>
<td>3,449,704</td>
</tr>
<tr>
<td>Home Attendant Program</td>
<td>83,872,721</td>
<td>95,012,922</td>
</tr>
<tr>
<td>Community Services</td>
<td>4,348,563</td>
<td>4,778,915</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>5,975,828</td>
<td>6,273,657</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>$107,872,527</td>
<td>$120,703,103</td>
</tr>
</tbody>
</table>

#### Change in Net Assets

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Change In Net Assets</td>
<td>-736,766</td>
<td>3,074,057</td>
</tr>
<tr>
<td>Net Assets - Beginning of Year as Previously Stated</td>
<td>$9,861,529</td>
<td>$6,948,664</td>
</tr>
<tr>
<td>Prior Period Adjustment</td>
<td>-161,192</td>
<td></td>
</tr>
<tr>
<td>Net Assets - Beginning of Year as Restated</td>
<td>$9,861,529</td>
<td>6,787,472</td>
</tr>
<tr>
<td><strong>Net Assets - ending</strong></td>
<td>$9,124,763</td>
<td>$9,861,529</td>
</tr>
</tbody>
</table>

*Note: The financial statements presented for the fiscal year 2011 are unaudited. Final adjustments will be made during the course of the audit conducted by Watson Rice, LLP.*
華策會於一九六五年成立，是紐約市最早的華裔非牟利社會服務機構，它一直致力於社區發展，教育及社會服務工作。起初，它的工作基地不過是唐人街上一間小舖面，而今天，它已成為美國境內最大的亞裔服務團體之一。華策會在曼哈頓，皇后區和布碌崙都有不少分機構，每天在三十二個辦事處，透過超過七十個服務計劃，向大約八千多人提供各種服務。華策會的主要服務項目包括：社區服務，職業培訓，托兒中心，青少年及年長者服務，公平房屋計劃，文化藝術和社區發展計劃等。

<table>
<thead>
<tr>
<th>社區服務</th>
<th>托兒中心</th>
<th>青少年服務</th>
</tr>
</thead>
<tbody>
<tr>
<td>華策會在曼哈頓，皇后區和布碌崙都有分會，我們擁有很多雙語工作人員，工作人員以熱情，認真的態度，通過輔導，講座，訪問，電台節目和舉辦街坊節，致力於提高社區人士對健康，家庭福利，公平房屋權利和公民的合法權利，為當事人尋求相關協助。本會特別關注亞裔和新移民家庭的需求，給予他們精神上的支持和解決問題的方法，教授管教子女的技巧，防止家庭分裂，預防虐待和家暴。我們定期舉辦家庭康樂活動，鼓勵家庭面對現代生活的各種挑戰，同時亦幫助個人或家庭申請政府各種福利和解答書信，如有需要，本會將提供各類轉介服務。</td>
<td>關心，疼愛孩子是我們服務的宗旨。托兒服務分為日托，學前和學齡教育。受托的孩子年齡從兩歲零九個月到十二歲，托兒所教師是有牌照的雙語，雙文化的合格教師，教育方針是：在安全，健康和以孩子為中心的環境中，培養孩子在智，德，體，美，社交和情感方面得到全面發展，並大力提高孩子們的英語技能。托兒服務還和華策會亞裔家庭服務中心的服務密切配合，該中心舉辦教教員雙語教學的講座和輔導，為有特殊需要的小孩提供幼兒輔助計劃，並向全紐約市的父母提供托兒諮詢轉介服務。</td>
<td>我們向青少年提供教育，社交和預防性的服務，幫助和指導他們應付青春期的一切挑戰。服務包括危機援助，（藥物濫用，愛滋病教育和轉介服務），文化和職業協會（文化課程和英語學習，實地參觀，娛樂活動，心理輔導，職業知識，並培養和提高他們的組織和解決衝突的能力）。我們還特別幫助新移民的青少年及早地適應美國的生活，並通過講座，做義工和參加社區活動，培養他們具備服務大眾的熱心和對不同文化的理解及容忍的心懷。我們在夏天還有為期七週的暑期計劃，吸引大約兩千多名青少年，（十四至二十四歲）接受英語和電腦技能訓練並取得工作经验。</td>
</tr>
<tr>
<td>社區服務中心服務項目包括：</td>
<td>托兒中心及服務項目包括：</td>
<td>服務項目包括：</td>
</tr>
<tr>
<td>• 亞裔家庭服務中心</td>
<td>• 巴仕打街</td>
<td>• 下東城21世紀課後社區活動計劃</td>
</tr>
<tr>
<td>• 亞裔托兒諮詢轉介部</td>
<td>• 中國文化</td>
<td>• 蘭德馬克高中的改進和轉學預防服務</td>
</tr>
<tr>
<td>• 家庭樂中心</td>
<td>• 松柏</td>
<td>• 亞洲研究雙語課後英文加強班</td>
</tr>
<tr>
<td>• 個人或家庭報稅服務</td>
<td>• 孔子</td>
<td>• 亞洲研究雙文課後活動計劃</td>
</tr>
<tr>
<td>• 幼兒輔助計劃</td>
<td>• 第一大道</td>
<td>• 大學之門輔導計劃</td>
</tr>
<tr>
<td>• 愛滋病服務</td>
<td>• 車衣工業</td>
<td>• 課後英語學習課程</td>
</tr>
<tr>
<td>• 兒童及家庭保健計劃</td>
<td>• 喜仕打街</td>
<td>• 青少年暑期工作計劃</td>
</tr>
<tr>
<td>• 社區拓展教育計劃</td>
<td>• 積及偉仕</td>
<td>• 青少年學業與就業計劃</td>
</tr>
<tr>
<td>• 糧食券計劃</td>
<td>• 小星托兒</td>
<td>• 皇后區課後活動及課後輔導計劃</td>
</tr>
<tr>
<td>• 公平房屋計劃</td>
<td>• 派克街</td>
<td>• 青少年學業與就業計劃</td>
</tr>
<tr>
<td>• 糧食券營養外展教育計劃</td>
<td>• 皇后區</td>
<td>• 布碌崙220初中明燈計劃</td>
</tr>
<tr>
<td>• 醫療保險D部分計劃</td>
<td>• 幼稚園學前班</td>
<td>• 布碌崙新卓越高中課後輔導計劃</td>
</tr>
<tr>
<td>• 財務和私人稅務諮詢輔導計劃</td>
<td>• 食物供應部</td>
<td>• 青年實習生計劃</td>
</tr>
<tr>
<td>• 其他各類諮詢轉介服務</td>
<td>• 青年人實習計劃</td>
<td>• 義工計劃</td>
</tr>
<tr>
<td>• 亞裔家庭智障兒童服務</td>
<td>• 青少年服務</td>
<td></td>
</tr>
</tbody>
</table>
## 年長者服務
華策會在曼哈頓、皇后區和布碌崙設有老人中心，有雙語工作人員為老人們服務。除了提供家庭式的餐食外，還有英語班，個案管理，協助申請福利及教育和組織社交活動，緩解老年人通常面臨的身體和心理方面的困難。我們的家庭護理中心向紐約市有需要的家庭提供家庭護理服務。

老人中心及服務項目包括：
- 華埠聯合老人中心
- 人瑞老人中心
- 皇后區福壽老人中心
- 布碌崙老人服務
- 家庭護理中心
- 送餐到戶服務

## 職業培訓
華策會職業培訓部門提供酒店培訓班，成人英文班，職業發展講座及就業協助。服務宗旨是幫助新移民繼續學習、找工作以真正融入美國社會。我們還訓練和安排年長者在社區服務部門得到工作經驗，以便過渡到自立更生的工作。

服務項目包括：
- 酒店培訓班
- 成人英文班
- 職業發展講座及就業協助
- 年長者就業計劃，職業培訓及轉介服務

## 文化藝術附屬機構
華策會的附屬機構華華藝術中心，每年為公眾免費或低收費舉辦一百五十至二百次美術展覽，音樂會和戲劇表演。華策會的音樂及表演藝術學院為青少年舉辦音樂培訓班，收費低廉。

機構包括：
- 美華藝術中心
- 亞美房屋管理公司
- 華人社區開發公司
Central Administration
- Fiscal Department
- Human Resources
- Chinese-American Local Development Corporation
- Development Office
- Food Services
- Volunteer / Internship Program

Affiliates
- Chinese-American Arts Council
- CPC Housing Fund Development Co., Inc.
- Home Attendant Program

Early Child Care Centers
- Chung Pak Child Care
- Garment Industry Child Care
- Jacob Riis Child Care
- Little Star of Broome Street Child Care

School-age Child Care Centers
- Baxter Street School Age Child Care at PS 130
- Chung Pak / Chrystie Street School Age Child Care at PS 42
- Confucius Plaza School Age Child Care at PS 124
- First Avenue School Age Child Care at PS 19
- Pike Street School Age Child Care at PS 2
- Queens School Age Child Care at PS 20

Community Services
- Asian Family Services
- Asian Child Care Resources & Referrals
- Special Needs
  - Early Intervention Program
  - Family Resource Center
- HIV / AIDS Services
- Manhattan Multi-Social Services Center
  - Child / Family Health Plus
  - Fair Housing
  - Food Card Access Project
  - Nutrition Outreach and Education Program
  - Medicare Part D
  - Tax Filing
  - Financial Coaching
  - Walk-In Services
- Project C.O.P.E. (Community Outreach & Public Education)

Youth Services
- 21st Century Community Learning Center at Lower Eastside Preparatory HS
- Neighborhood Development Area Program for Dual Language & Asian Studies HS
- Extended School Day / School Violence Prevention Program at HS for Dual Language & Asian Studies
- Attendance Improvement and Dropout Prevention Services at LandMark High School
- Project Gateway, College Counseling and Education Center
- Summer Youth Employment Program
- OST Program – Transition to Adulthood
- Project Reach
- Queens Youth Services
  - Youth Options Program
  - Neighborhood Development Area
  - OST Program – Transition to Adulthood
  - Summer Youth Employment Program
  - Young Adult Internship Program
- Brooklyn Youth Services
  - CPC Beacon Center @ IS 220
  - Beacon @ PS 503 / 506
  - After-School Program @ PS 153
  - Young Adult Internship Program
- Summer Youth Employment Program
- OST Program @ New Utrecht High School

Workforce Development Division

- Adult Literacy Program
- Career Center
- Hospitality Careers Training Program
- Futures in Healthcare Program

Senior Citizen Services

- Project Open Door Senior Citizen Center
- Chinatown Senior Citizen Center
- Queens Nan Shan Senior Center
- Brooklyn Senior Services

Brooklyn Branch

- Multi-Social Services/Walk-In Services
  - Entitlement Assistance, Letter Reading, Information and Referrals.
- Senior Services
  - Geriatric Mental Health Initiative (Mental Health Screening, Counseling, Home visit, Case Management)
  - Educational & Recreational Activities (Health Workshops, ESL and Computer Classes, Singing Group, Karaoke Group, Arts and Craft Class, Holiday Luncheons and Field Trips/Excursions, etc. )
- Housing Application and Referral Services
- Child Health Plus/Family Health Plus Enrollment and Assistance
- SAPDD (Services to Asian Parents of the Developmentally Disabled)
- CPC Beacon Center at IS 220
- After School Program and Summer Camp at PS 153, PS 97, PS 105 and PS 205
- Brooklyn Youth Services
  - SYEP (Summer Youth Employment Program) Service Learning

Queens Branch

- Queens School Age Child Care at PS20
- Senior Community Service and Employment Program (Senior AIDES Program)
  - Community Service and Employment Opportunities for Seniors
- Services to Families with Special Needs
  - Family Support Services – Parent Education and Workshops
  - Medicaid Service Coordination
  - Respite
  - Individual Residential Alternatives
- Workforce Development
  - Hospitality Careers Training Program
- Youth Services
  - Youth Options Program
  - OST Program
  - Young Adult Internship Program
  - Summer Youth Employment Program
  - Neighborhood Development Area

- OST (Out of School Time) at New Utrecht High School
- YAIP (Young Adult Internship Program)

- Weekend Programs
  - Chinese Language Classes for Kids
  - Immigrant Tutoring Programs for Kids
  - Free Legal Consultation Service
  - Free Tax Assistance Service

- Community Events
  - Lunar New Year Celebration
  - Health Fair
  - Senior’s Home Style Cooking Contest
  - Mid-Autumn Festival Children’s Drawing Contest
  - Annual Fundraising Dinner
Executive Committee

Jenny Low 劉林劍虹, Chair
Eddie Mo 毛義德, Vice Chair
Pearl Tam 譚明珠, Vice Chair
Flora R. Si 施玉清, Treasurer
Chester Lee 李炳忠, President
Veronica Tsang 曾翁若梅, Vice President
Pauline Tse 謝陳超嫦, Vice President
Edward Ma 馬士珍, Secretary

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Pui Chi Cheng 鄭佩芝
Howard Chin
Daniel Chu 趙善庭
Norma Chu 趙胡蘭貴
Josephine Ho 何劉嘉琪
Donald Hong 孔振成
Virginia Kee 劉毛淑卿
Kin Wah Lee 李建華
Linda Lee 李惠芬
Andy Lun 倪洪光
Jeffrey Oing 翁家駒
Wayne Wong 黃榮勳

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Steven M. Yip, Director of Operations
Jonathan Brake, Chief Financial Officer
Sonia Low, General Counsel

Assistant Executive Director

Po-Ling Ng, Senior Services

Division and Branch Directors

Judy Ah-Yune, Director, Community Services
Catherine Lee, Director, School-Age Child Care
Michelle Liu, Director, Queens Branch
Edgar Pereira, Director, Youth Services
Simon Chiew, Director, Workforce Development
Mee Ling Lee, Director, Early Child Care
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We would like to acknowledge:

Brenda Mai
Catherine Lee
Christina Wong
Cindy Liu
David Chen
Edgar Pereira
Eileen Ooi
Jonathan Brake
Judy Ah-Yune
Ling Ma
Mabel Long
Mee Ling Lee
Michelle Liu
Pauline Chen
Po-Ling Ng
Simon Chiew
Steven Yip
Wei Jing Shi

and other staff members and volunteers
who have contributed their time, photos and stories for the 2011 CPC Annual Report.

Special thanks go to
Andy Lun and Kenneth Chiu from TOTO Group
for designing the cover!