

Press Release

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For Immediate Release



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News Release

SOCIAL SECURITY

Social Security Announces Upcoming Changes to Accessing Online Services

Agency Transitioning Authentication Services to Login.gov

Today the Social Security Administration announced that customers who created an online account (e.g., *my* Social Security account) before September 18, 2021, will soon be required to transition to a Login.gov account to continue access to their online services. Over five million of these account holders have already transitioned to Login.gov.

The agency is making the changes to simplify the sign-in experience and align with federal authentication standards while providing safe and secure access to online services.

"*my* Social Security is a safe and secure way for people to do business with us," said Social Security Commissioner Martin O'Malley. "We're excited to transition to Login.gov to access our online services, streamlining the process and ease of use for the public across agencies."

Account holders are encouraged to sign-in now. When the user logs in, they will be presented with an option to easily transition to Login.gov. Once their account is successfully linked, a confirmation screen will appear, and they will have immediate access to their personal *my* Social Security services or other service that they were attempting to access.

Existing Login.gov or ID.me account holders do NOT need to create a new account or take any action.

my Social Security accounts are free, secure, and provide personalized tools for everyone, whether receiving benefits or not. People can use their account to request a replacement Social Security card, check the status of an application, estimate future benefits, or manage the benefits they already receive. For more information visit [Create an Account | my Social Security | SSA](#).

For more information about Login.gov, including their 24/7 customer phone and chat support, visit [Help | Login.gov](#).