MassMutual's Coverpath Client Portal Comparison Chart

This document compares the service options and accessible policy data for native and migrated policies in the Client's Case Center. Your clients can view basic policy data (including insured's name, policy owner, policy status, policy number and death benefit) for both native and migrated policies. Use the chart below for other comparisons.

Servicing Features and Policy Data Ability to:	**Native Policies**	**Migrated Policies**
View premium information	✓	✓
View real time cash value information	✓	✓
Term length of cover	✓	✓
Access policy documentation	✓	x
Change ACH bank information	✓	✓
Change draft date	x	x
Change beneficiary	✓	✓
Change username and password	✓	✓
Change the policy owner	✓	x
Change phone number and address	✓	✓
Change email address	✓	x
Change the name of insured	✓	x
Change billing mode	x	x
Change the policy face amount	✓	x
Convert term to perm	x	x
Cancel the policy	✓	x
Set up/edit/cancel loan and interest payments	x	x
Set up/edit/cancel paperless billing	n/a	x
Enroll in e-Bill or text bill notifications	n/a	x
Obtain loan and dividend disbursements	x	x
View and obtain statements and documents	x	x

NOTE: For cells with a "**x**" the client can contact Support or their financial advisor to request a change.

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