



## John Hancock Annuities

# Account access when you need it



### Online account access

New users will have to register for online access. After registration is complete, you can access your account by visiting [www.johnhancock.com](http://www.johnhancock.com).



#### New User Online Registration

1. Go to [www.jhannuities.com](http://www.jhannuities.com).
2. Click on [Sign in](#) then select [Annuities](#).
3. Click on [Register Now](#) in the middle of the page.
4. Select [Current Annuity Customer](#).
5. Enter your [Social Security Number](#) and [annuity contract number](#).
6. Continue through the registration process to complete setting up your online access.



#### Going Paperless

Log into your account and click on the [eDelivery](#) link under [My Preferences](#) and check off the documents you want to receive electronically.



#### Customer Service

For customer support and/or help setting up your online access, call 1-800-344-1029.



#### Additional Support

Please contact our office if you have any trouble or would like assistance.

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