

# Cyber Risk for Community Associations

Community Associations are targets for hackers because of the Personally Identifiable Information that they maintain on their residents. Thousands of records covering many years can be accessed and stolen in minutes.



O'Neill Insurance Brokerage, LLC.

Contact Information

www.oneillbrokerage.com

phone 516-280-0198

jfoneill@oneillbrokerage.com



Credit Card Information



Checking account information



Dates of Birth



Social Security Numbers

## 1 Who suffers when there is a breach?

Association residents, past residents, current and past employees and independent contractors

## 2 What needs to be covered?

- ✓ Data Breaches
- ✓ Notification and Breach Resolution Expenses
- ✓ Extortion and Ransom
- ✓ Computer and funds transfer fraud
- ✓ PCI Fines
- ✓ Replacement or restoration of electronic data

## 3 Does that happen?

Following the loss of a laptop with remote access, an association's records of tenants, employees and contractors are breached. Notification and breach resolution expenses are \$76,000.

Within seconds of a board member opening a malicious email the association's systems are locked down until a \$25,000 ransom is paid.

An email from the board treasurer providing deposit instructions is acted on and the instructions executed. It is later discovered that the email was fraudulent.

During a cleaning initiative, outdated paper records are disposed of. The records contain PII of past and existing residents that falls into the wrong hands.

## 4 What do hackers do with stolen information?

The Dark Web is the marketplace for stolen Personally Identifiable Information (PII) and financial information. The information is used to initiate criminal schemes to steal money, securities and identities from their victims.

## 5 What resources are available following a cyber incident?

A quick response is critical once a cyber event is identified. Access to a cyber response team that can initiate the action to minimize the loss and help get the association back to normal is an essential part of cyber risk control.

