



Franklin Templeton Donor Advised Funds

Account access when you need it



Online account access

New users will have to register for online access. After registration is complete, you can access your account by visiting ft.donorfirstx.com.



New User Online Registration

1. Once your application is processed and your account is established, you will **automatically receive an email** containing a temporary password. The temporary password is only valid for 24 hours. Your **username** will be your email.
2. If an email was not provided on the application, or if the temporary password has expired, **StoneBridge Advisors** may contact Franklin Templeton to update your email or to have a new temporary password sent.
3. Using the temporary password, you can login at ft.donorfirstx.com to change your new password and set up security questions.

NOTE: The "Create Account" button on the website **should not be used** to set up online access. This will direct the client to establishing a new account.



Customer Service

For customer support and/or help setting up your online access, please call Franklin Templeton Charitable Giving at 1-800-843-7997.



Additional Support

Please contact our office if you have any trouble or would like assistance.

StoneBridge Advisors, Inc.
24 Frederick Road
Ellicott City, MD 21043
(443) 288-0781