



Jackson National

Account access when you need it



Online account access

New users will have to register for online access. After registration is complete, you can access your account by visiting www.jackson.com.



New User Online Registration

1. Go to www.jackson.com.
2. From the home page, click on [Sign In](#). Then on right, select [Register Now](#).
3. On the new screen, choose [Contract Owner](#) as the User Type.
4. On the same page, enter your name, contract number, SSN, and e-mail to register for the first time and then click on [Continue](#).
5. Continue through the registration process to set up your [User ID](#) and [Password](#).
6. You will have [immediate access](#) to policy information.



Going Paperless

Once you are logged in, there is a big notice that says “Go Green” which gives you selections as to what you want to have e-delivered to you versus having them mailed (Note: Quarterly Statements and Tax documents are mailed regardless of whether you select to have them eDelivered or not. Selecting eDelivery will set you up for receiving an email stating that the document(s) are available to be viewed online).



Customer Service

For customer support and/or help setting up your online access, call 1-877-565-2968.



Additional Support

Please contact our office if you have any trouble or would like assistance.

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