



## John Hancock 401(K) Plans

# Account access when you need it

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### Online account access

New users will have to register for online access. After registration is complete, you can access your account by visiting [myplan.johnhancock.com](http://myplan.johnhancock.com).



#### New User Online Registration

1. Go to [myplan.johnhancock.com](http://myplan.johnhancock.com).
2. Click on [Register Now](#) to register for first time.
3. Enter your [last name](#), [Social Security Number](#), and [Date of Birth](#), then press [Continue](#) and complete the registration process.



#### Going Paperless

Once you register online, you will automatically be signed up for e-delivery of statements. If you want to receive paper statements, you must request this option online or you can call 1-800-395-1113.



#### Customer Service

For customer support and/or help setting up your online access, please call 1-800-395-1113.



#### Additional Support

Please contact our office if you have any trouble or would like assistance.

StoneBridge Advisors, Inc.  
24 Frederick Road  
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(443) 288-0781