

Wealthscape InvestorSM Guide

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Register for a New User ID

[>> MyStreetscape Users Please Click Here!](#)

The Wealthscape Investor new user registration feature enables you (the investor) to self-register for access without assistance from your advisor; thus, the ability to obtain a user ID and establish a password yourself.

Prior to attempting to register for a new user ID, you must be prepared with your active National Financial Services LLC (NFS) brokerage account number.

1. On the [Wealthscape Investor](#) Login page, select **Register**.

Sign In

Username

Remember me

Password

Sign In

[Forgot Password?](#) [Register](#)

Please review our [browser support information](#).

Usage of this website is subject to the [Terms of Use](#) and your other agreements with your broker-dealer. By signing in, you consent to the use of cookies as described in the [Privacy Policy](#).

The **Register Now** window prompts the user to verify his or her identity.

Register Now

Verify Your Identity

Last 4 Digits of Your SSN [Don't have a SSN?](#)

First Name

Last Name

Date of Birth

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2. Enter the following:

- ◆ Last four digits of your Social Security number (SSN)
- ◆ First and Last Name
- ◆ Date of Birth

3. Select **Next**.

4. Enter the nine-digit Wealthscape Investor account number, and select **Next**.

5. Enter a new password by following the Password Guidelines, and then select a security question and answer (SQA) information.

6. Select **Next**.

A Confirmation window states that the registration was successful and provides the 10-digit user ID. The end investor can print the confirmation page by selecting the **Print** icon.

7. Select **Continue to Home Page** to proceed directly to the landing page.

Change a Password

You can change the password associated with your user ID or username. The user ID and password uniquely identify each user and ensure secure access to that user's authorized brokerage accounts.

A user has up to five attempts to enter the correct password when logging into Wealthscape Investor. After the fifth failed attempt, the password becomes deactivated.

NOTE: If a password becomes deactivated, you must contact your advisor to have the password reset.

1. Select **Settings > Change Password**.

2. In the Enter Current Password box, enter the password used to log in for the current session.

Enter Current Password	<input type="password"/>	Password Guidelines Your password must be 6-20 characters and include 3 of the following: <ul style="list-style-type: none">• Number• Special character• Capital letter• Lowercase letter Note: You may not reuse a previous password. What is a strong password? To create a strong password, Fidelity recommends your password include the following: <ul style="list-style-type: none">• At least one special character: % ' () + , . - / : ; = ? \ ^ _ ~ ! \$ @• No easily recognized sequences (e.g., 12345 or 11111)• No personally identifiable information (e.g. Social Security Number, telephone number, or date of birth) Example of a strong password: KingHenryThe8%^(
Create New Password	<input type="password"/>	
	----- Password Strength: Weak	
Retype New Password	<input type="password"/>	

3. In the Create New Password box, enter a new password that conforms with the Password Guidelines.

4. In the Retype New Password box, enter the new password again.

5. Select **Next**.

A message confirms that the password has been successfully changed. You must use this new password the next time you log in to Wealthscape Investor.

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Change a Username

You (the investor) can create a custom username to represent their 10-digit user ID for use in logging into Wealthscape Investor and Wealthscape Investor Mobile Apps.

NOTE

If you create a custom username, he or she will be required to login using the new Wealthscape Investor Login page; Mobile App users will be required to download and login with the new Wealthscape Investor App.

You will not be able to login to the legacy MyStreetscape Login page or Mobile App using a custom username.

1. Select **Settings > Change Username**.

You can refer the on-screen guidelines for choosing a valid username.

2. In the Enter New Username field, enter the new username.

3. Select **Check Availability** to ensure that the username has not already been taken.

- ◆ If the username is not available, a message displays. Repeat from step 2.
- ◆ If the username is available, a confirmation message displays.

Change Your Username

✓ Verify Your Identity | → Create New Username | Confirmation

Create Your New Username

All fields are required.

Enter New Username

Username Guidelines

- Use 9 to 15 letters and/or numbers
- Your username must contain at least one letter
- Do *not* use one entire piece of personally identifiable information such as your Social Security number, telephone number, or date of birth. Instead, alter or disguise it (e.g., Jane212Smith)
- Do *not* use 5 or more instances of a single number or letter, or easily recognized sequences (e.g., 12345 or 11111)
- Do *not* use symbols, punctuation marks, or spaces (e.g., #, @, /, *, -,)

Check Availability

Enter Your Password

All fields are required.

Password

Next

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Forgot/Reset Password

You (the investor) can reset your own password without assistance from your advisor.

1. On the Wealthscape Investor Login page, select **Forgot Password**.

Forgot/Reset Password

➔ Enter Your Username | Answer Your Security Question | Create New Password | Finish

Username

2. Enter either the Wealthscape Investor user ID or username, and select **Next**.

Forgot/Reset Password

✓ Enter Your Username | ➔ Answer Your Security Question | Create New Password | Finish

What is the name of your best friend from high school?

3. If a security question is on file, enter the answer to the security question. or If a security question is not on file, a message instructs you to enter your user ID and password on the login window or to contact your firm to reset the password (not shown).
4. In the Create New Password box, enter a new password that conforms with the Password Guidelines.
5. In the Retype New Password box, enter the new password again.
6. Select **Next**. A message confirms that the user has successfully reset the password.
7. Select **Continue to home page** to proceed directly to the landing page.

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Goodbye, MyStreetscape!

After arriving on the wealthscapeinvestor.com login page, please proceed with your current user id, the 10 digit id beginning with 300, as your username and password from [Mystreetscape.com](https://mystreetscape.com).

If you previously selected **remember this device** on the security question creation screen or during any prior security question challenges on MyStreetscape, you will not be prompted again on [WealthscapeInvestor.com](https://wealthscapeinvestor.com). However, you will be required to answer the challenge question when accessing [Wealthscape investor.com](https://wealthscapeinvestor.com).

If you get locked out of your security question please contact your advisor for support.