

Mobile Check Deposit Status Alerts

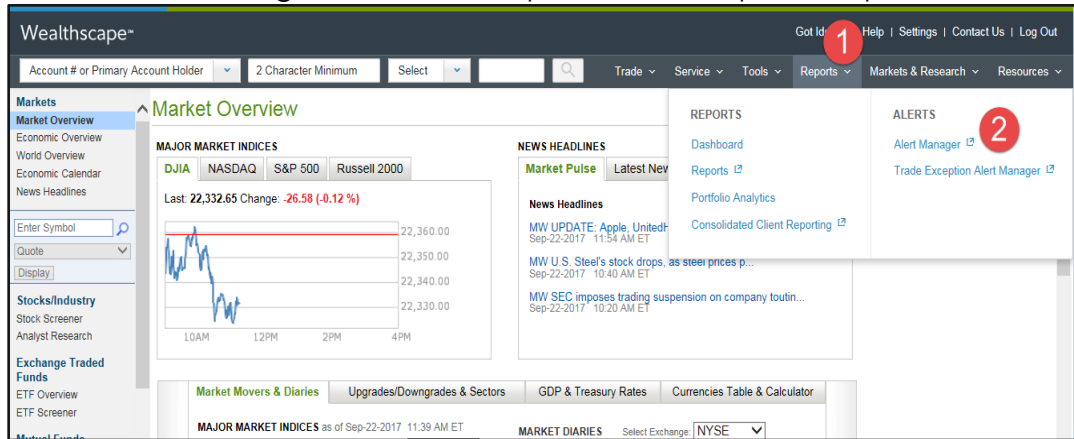
Remote Check Deposit

Description

Mobile Check Deposit users are responsible for making sure deposits are successfully submitted and approved by the MML Investors Services (MMLIS) home office. Users must confirm statuses on Wealthscape Mobile and should subscribe to Wealthscape's Remote Check Deposit Alert to assist them in checking status.

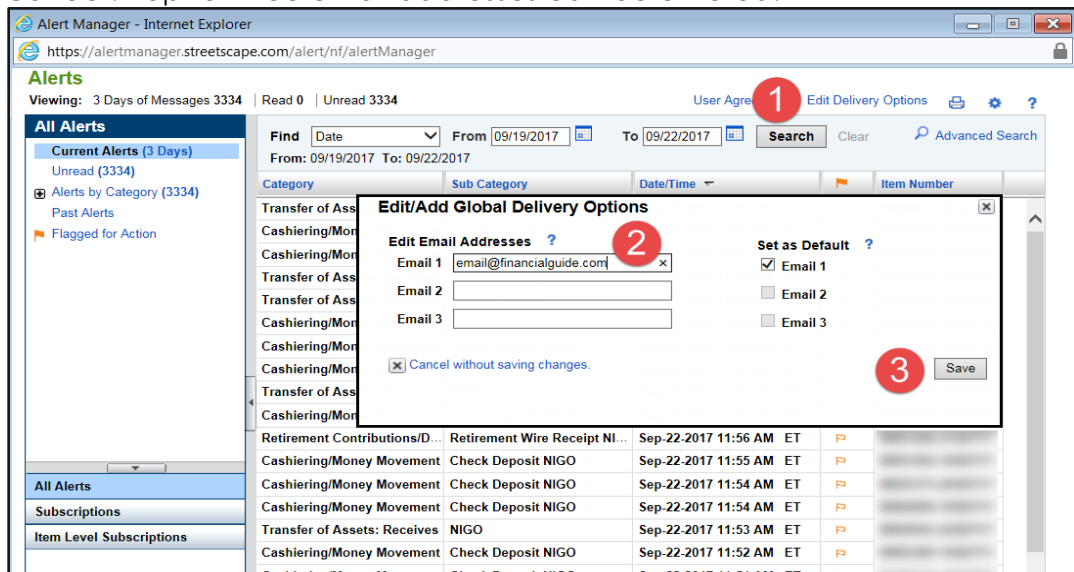
Access Alert Manager

Access Alert Manager on Wealthscape from the Reports drop-down menu.



Edit and Confirm Delivery Options

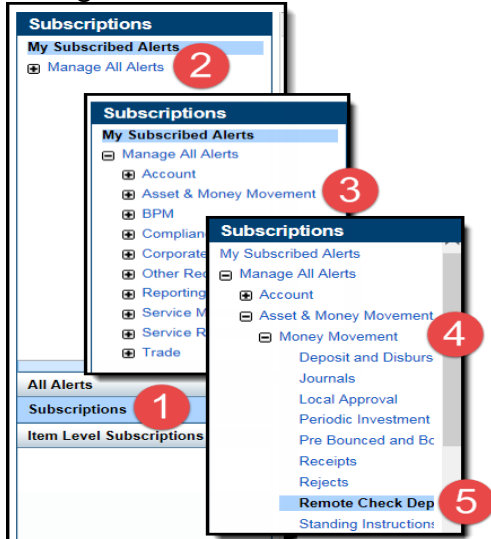
Select Edit Delivery Options and confirm the @financialguide.com email address is correct. Up to three email addresses can be entered.



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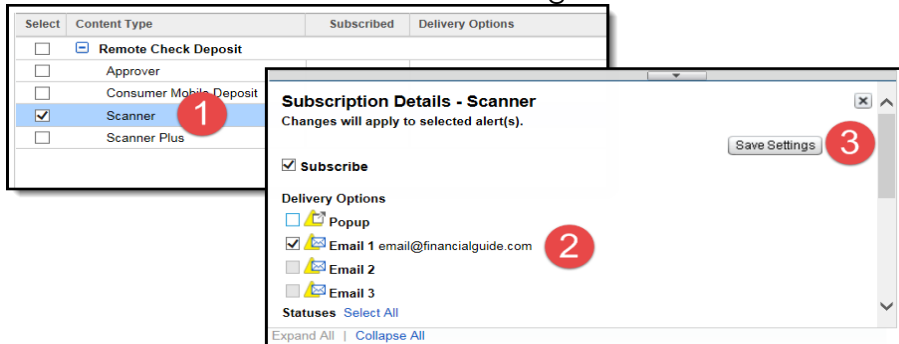
Select Remote Check Deposit Subscription to Edit

From the Alert Manager menu, select Subscriptions and then expand the categories to Select Remote Check Deposit.



Select Scanner and Choose Delivery Options

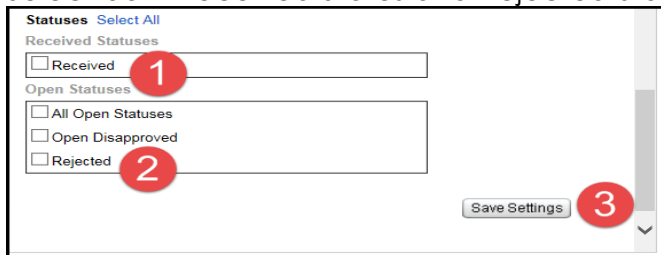
Under the Remote Check Deposit category, select Scanner and then check at least one email box. Save these settings.



Note: Pop-up windows will not appear if there is another open application with an active window. Instead, the browser icon will flash when a pop-up alert is received. Pop-up alerts display only if Alert Manager is running.

Select Statuses and Save

Select both Received Status and Rejected Status then save these settings.



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