



John Hancock 529 Plans

Account access when you need it



Online account access

New users will have to register for online access. After registration is complete, you can access your account by visiting www.johnhancock.com.



New User Online Registration

1. Go to www.johnhancock.com.
2. Click on [Sign In](#) on the far right and then select [College Savings](#).
3. Click on [Start here](#) after “New User” to begin the registration process.



Going Paperless

Once logged in, you can access the [Go Paperless](#) tab on the right side of the screen to change to eDelivery of statements.



Customer Service

For customer support and/or help setting up your online access, please call 1-866-222-7498.



Additional Support

Please contact our office if you have any trouble or would like assistance.

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