Augustana University Online Scholarship System Frequently Asked Questions

Who can use the system?

Current undergraduate and some graduate students. Scholarships will be awarded for the next academic year, therefore, students must be returning to the University for the upcoming academic year to receive consideration.

What is an "opportunity"?

An opportunity is another term for a scholarship.

Do I have to apply?

The application is really just a questionnaire, designed to help us gain additional information to help match students to scholarships. The general application should take <u>less than 5 minutes</u> to complete. Additional questionnaires may take longer, depending on the questionnaire.

How do I get started?

- Click the "Sign-in" button in the upper right-hand corner. Use your Augustana username (e.g. atolson20, do not use your full email address) and password to login. On the "My Applications" tab, complete the General Application and submit.
- If you need to change an answer after submitting, from your dashboard, click the "update" button at the bottom of the application name.

What happens after I complete the application?

Once you submit your general application, you <u>may</u> see additional recommended applications appear on the left hand side, based on your answers provided on the general application. Please complete any additional applications and submit.

How do I know when I am done in the system?

Once you complete the general or any recommended applications, you will see each of the applications on your dashboard that display a status of "Submitted". If they do not say submitted, you have not completed all of the questions. Once they all say 'submitted' you are done!

Why can't I apply using my phone?

The portal is a robust scholarship system that is better accessed via a computer. All the system's capabilities will not be available if attempting to use a phone.

Why am I asked so many random questions on the General Application?

Each endowment has its own criteria as determined by the donor. Most of the requirements can be met using the data within the University student information system (SiS). However, there are some criteria that we cannot obtain from SiS so we need your help providing the answers. The more questions you are able to answer, the more complete your application will be.