

PACKAGE HANDLING & STORAGE POLICY

August 2017

Due to lack of storage space, please find below Sofitel Washington DC Lafayette Square policy on handling and storing guest packages:

1. Complimentary storage and handling for up to 3 packages per room
2. There will be a charge of \$5 per additional package
3. Small to medium packages only, (No oversized packages will be accepted)
4. No long term storage available, (Package needs to arrive no more than one (1) week prior to your date of arrival)
5. Package will be delivered free of cost to guestroom
6. In order to ensure proper receipt and handling of a guest package, the name must clearly be labeled and match what is on the reservation. The concierge desk will sign for and hold packages at the front desk.

For questions, please contact the front desk at (202) 730-8800.

