



Work From Home: Implications & Opportunities

COVID-19 continues to alter the way we live, teach and work. According to Big Village, 27%
of Americans have been impacted by mandatory
work from home policies. What does this mean for
companies? What does it mean for brands? Are there
new opportunities as we settle into our new norm?

Facts to Digest

The work-from-home (WFH)
initiatives would save US employers

\$30 |

dollars a day during the COVID-19 outbreak.

Only **13%** of individuals that made less than

100K §

said they are working remotely more frequently.

Results from a <u>Redfin</u> survey indicate that over

45%

of individuals with income over \$200k a year saw an increase in their WFH needs.

GWA estimates that we will see up to

30%

of the workforce working at home on a multiple days/ week basis over the next two years.

THE IMPACT IS FELT & THE OPPORTUNITIES ARE THERE

INTERNET SERVICE PROVIDERS

Between March 22-28, <u>Broadbandnow</u> found that of the 200 top US cities they are tracking, 117 cities (59%) have now shown signs of potential network strain, up from 88 cities (44%) in last week's report.

144 (72%) cities have experienced degradation in upload speeds, with three seeing decreases greater than 40% in out of range.

CYBERSECURITY

40% of companies surveyed by <u>Threatpost</u> reported seeing increased cyberattacks as they have enabled remote working as a results of COVID-19.

Bitdefender telemetry reports an increase of more than 475% of malicious reports related to Coronavirus in March compared to February.

TRAVEL & COMMUTING & GAS PRICES

71% of American's have or considered avoiding public transportation and 62% of Americans have or considered avoiding traveling for business as a result of COVID-19.

As of April 7 the national average price for gas was \$1.92—82 cents cheaper than the average a year ago, according to AAA.

POLLUTION

Researchers at Columbia University have seen emissions of carbon monoxide over New York City decline more than 50 percent below typical levels over the past week.

Preliminary data from the European Space Agency's Sentinel-5P satellite show that atmospheric levels of nitrogen dioxide, which are influenced in large part by car and truck emissions, were considerably lower over Los Angeles in the first two weeks of March compared to the same period last year.

HOME OFFICE SUPPLIES & SERVICES

NPD said computer monitor sales doubled in the first two weeks of March to 80,000 units. Sales of laptops, mice and keyboards all increased by 10%.

Marketplace Pulse tracks Amazon lists of most widely used search terms and "computer monitor" rose 410 spots and "webcam" shot up 1,297 spots.

COMMERCIAL REAL ESTATE & OFFICE SPACE

Green Street Advisors reviewed stock market trading in commercial real estate investment trusts and are estimating a 24% drop in commercial property values.

GWA estimates a typical employer can save about \$11k per half-time remote worker per year.

IMPROVEMENT

<u>Wall Street</u> speculates that while many employees across the globe have all been asked to WFH they will now have more time to work on DIY home improvement projects.

In particular, <u>gardening</u> seems to have grown in interest which could be attributed to empty grocery store shelves.

UNEMPLOYMENT

According to the <u>US Bureau of Labor</u>

Statistics the unemployment rate rose to 4.4% in early April with almost 10 million people filing for unemployment over a two week period.

Economists at the Federal Reserve

Bank of St. Louis forecast a possible 32% unemployment rate, with as many as 47 million people out of work.

SMALL BUSINESS

of small businesses never reopen their doors following a disaster.

Congress has dedicated \$350 billion

According to FEMA, roughly 40-60%

to make <u>small business loans</u> as part of the \$2 trillion coronavirus support package it passed in March.

<u>Google, Facebook, Amazon, JP Morgan,</u>

and Microsoft are among some of the larger companies setting up relief funds for small businesses being effected by COVID-19.



COVID-19 MAY KEEP MANY OF US WORKING FROM HOME FOR WEEKS ON END. The shift in the US work force from offices to homes touches on so many different aspects

of our business world. There is still much to speculate about the impact of the WFH migration but it is clear that its impact will be strong and likely lasting on the US business environment.





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