

## UNBOX™

Wi-Fi. Data backup. Secure, reliable access wherever your business takes place.

Technology That  
“Just Works”



Every business relies upon technology, but smaller companies cannot always invest in large, complex systems, or an “IT” team to manage them all. An innovative new approach can bring you better, more reliable performance—with no upfront investment in new equipment or computer gurus.

With a simple Unbox device installed at your business location, we’ll improve your IT performance, reduce cost—and risk—and keep a watchful eye via the cloud. **Hybrid managed services based on Unbox deliver:**



**Enterprise-class Wi-Fi**  
with greater mobility



“Set it and forget it”  
**File Server and Backup**



Tighter, more pervasive  
**Data Security**



**Remote management**  
by IT experts you know  
and trust

Smaller companies tend to wait as long as possible before investing in new technology—or even calling their IT consultant to even have a look. In the long run, this “break / fix” approach to dealing with IT ends up costing much more than being proactive because of downtime, data loss, or lost productivity and customer confidence.

Our managed technology services help keep your business up and running without you having to so much as make a phone call—on an easy, predictable and affordable subscription basis.

## HOW IT WORKS

We’ll come to your site to set up a simple but powerful Unbox device, and turn up the functions and features you’d like to use first. Unbox represents **enterprise-grade** technology you can’t buy at office supply stores so quality improves right away, and new functionality can be turned on anytime, often without another visit.

You’ll be able to **connect to systems from home**, extend Wi-Fi access to guests, and enjoy a higher all-around user and customer experience. We’ll be alerted and able to troubleshoot issues remotely, from anywhere, at anytime. We’ll know when printers and other devices go offline, when someone tries to plug in unauthorized devices, or your automated data backup fails, and be able to remedy many issues before they impact your business and without coming onsite.

The Unbox platform also solves many of small businesses’ most persistent technology challenges, like falling victim to ransomware attacks, remote access, and accidental loss of data.

## SOLUTION HIGHLIGHTS



### Improved Mobility: Better, Faster, Safer Access

Whether it's remote employees, customers, or other guests, secure access is a mainstay of today's business.

**The Unbox solution delivers:**

- High reliability wired and Wi-Fi access due to business-grade hardware and software
- Inherently secure group-based employee and guest access
- Expanded Wi-Fi coverage - move throughout the site without having to drop and reconnect
- Automatic detection and remediation of common Wi-Fi issues such as high signal interference



### Better Intelligence for Better Security

Add vital, proactive defenses that are easy to configure and maintain:

- Built-in stateful firewall, plus intrusion detection and prevention (IDS / IPS)
- Ransomware protection: The system keeps current copies of your data at the ready so you don't have to pay to get it back from hackers
- Remote user access virtual private network (VPN) enables securely working from home, customer sites, and coffee shops
- Site-to-site VPN -no need to risk transporting sensitive data on thumb drives or sending over email
- Secure DNS and DNS filtering ensure security and improve productivity
- Real-time alerts to your IT consultant when something strange happens - Internet link fails, WAN IP address changes, etc. indicating your customers are being targeted



### Better File Server: Automated Local & Cloud Backup

We all know we should back up our data, but actually doing it is another story.

Unbox services take chance out of the mix with versatile, automated backup of business-critical information:

- Easy for users to back up
- Integrated file server with 1 TB capacity
- "Snapshots" for fast recovery of accidentally deleted or modified files, including ransomware
- Automatic local and cloud back-ups
- Long term archiving available to meet High reliability due to business-grade hardware and software

## Get Started Today

If you're ready for better technology but not for a full-time IT person, start enjoying better performance, more predictable cost, and the same peace of mind that big companies do—the one that comes from knowing seasoned experts are watching over your network—right now.

 **SIDESTREETMEDIA**

OFFICIAL  
PARTNER  
OF  
  
uplevel  
SYSTEMS