

GO FIBERCONNECT.

GO FiberConnect FTTH rollout software

Smart software for faster
fiberglass installation.



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FOR WHOM

GO FiberConnect is software designed to optimise and automate fiberglass installation activities.



Integration with the construction or supply network is our key concern. You get real-time, up-to-date and clear insight into the progress made by the various contractors involved in the project. GO FiberConnect provides overview and safeguards the uniformity of the process and clear communication with the end customer, thereby improving the predictability of the project, the collaboration between parties and the sustainability of the FTTH installation.



Network providers:

- Real-time insight into progress through integration with your construction or supply system
- Immediately bill the end customer once the home connection is complete
- Contractors follow a uniform process based on the Programme of Demands
- Recognisable, professional image in your communication with the end customer. Information letters, email, SMS and 24/7 self-service in the customer portal
- Analysis and prediction throughout the entire FTTH project
- Integration of data in your own systems via an open and accessible REST API



Contractors:

- Reduction of duplicate and manual activities
- Automated progress monitoring and reporting
- Task-driven approach for teams
- No internet connection required; ideal in e.g. rural areas
- Available in multiple languages

Based on experience

With over 350 fiberglass installation projects across Europe, GO FiberConnect has amply proven its worth in practice.



350+
rollout projects



Six million
Homes Passed



**Active in the Netherlands,
Germany, Belgium and the UK**

Specifically designed for FTTH

Go FiberConnect was specifically developed to facilitate the rollout of fiberglass networks.
The tool supports every stage of the fiberglass installation process



Civil



Cable blowing



Splicing



Inspection



Garden drilling



Home
connection
NT/Patch

See at a glance how GO FiberConnect
supports you at every step of
the Fiber Rollout process.

HOW DOES GO FIBERCONNECT WORK?

GO FiberConnect does the work for you



The solution combines a powerful workflow and planning tool for the office and a versatile app for the field service with various tools for communication and data exchange.

Planning, tasks, progress reports, location photos are exchanged easily and in real time between network providers and contractors. Contractors get an integration with the network provider's construction and supply system. An infinite number of integrations can be realised via the OpenAPI, allowing data to be shared, monitored and analysed as desired.

Workflow and planning

In the office, GO FiberConnect supports back-office staff with the workflow and planning. The software is fully tailored towards the network provider's Programme of Demands (PoD). Every step of the workflow is included, allowing staff to shift their focus from planning and control to inspection and analysis. The software constantly communicates with field service staff on location. This provides real-time insight into the progress being made and ensures timely action can be taken when necessary.

View progress on the map

The project status is visible on the map. This helps project leaders and management to quickly determine what areas require attention. And enables you to present the progress to stakeholders, clients and municipalities.



HOW DOES GO FIBERCONNECT WORK

Field staff

The on-site teams can see what their tasks are and check them off once complete. Digital forms are available for e.g. the inspection process, the delivery, the progress of civil activities and the home connection process. Pictures and reports can be included and are added to the system immediately, making it possible to submit a complete “as built” file to the network provider.

The field-service application is also available offline. This means staff can enter data at any time, even when working in remote rural areas. As soon as an internet connection is available, the data are automatically synchronised with the back office.

Advantages:

- Save time with an automated workflow
- Fewer phone calls to request status updates
- Offline data entry possible
- No need for Excel: pictures, measurements and inspection reports can be easily included
- Working in accordance with the First Time Right principle

Data security

GO FiberConnect is a SaaS application, which means we will take care of hosting and updates for you. This also guarantees the security of the data. The company GOconnectIT, the product and the development team of GO FiberConnect software are ISO 27001 certified. The GO FiberConnect software is hosted on our own private cloud in an ISO 27001-certified data centre located within the European Union.



Investment

We offer suitable subscriptions for different volumes of fiberglass installation. The calculation is based on the number of Homes Passed and the number of licences. Furthermore, there is a one-time investment for implementation, training and integrations. Servicedesk support and software updates are included.

The subscriptions can be expanded with:

- **SmartPlanning:**
Planning tool for call centres. The most efficient appointment window is shown at the press of a button. As an added benefit, more employees can be flexibly added to the team without much onboarding.
- **SMS module:**
For sending out personalised SMS messages to end customers about appointments for a home visit.
- **API usage:**
For integrations with e.g. engineering tool, task management system, construction progress overview, CRM, BI, via an OpenAPI.



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