



**CITY OF SOMERVILLE, MASSACHUSETTS  
WATER & SEWER DEPARTMENT**

Dear Resident / Business Owner,

As part of the City of Somerville's continuing efforts to provide its residents with the most economical and efficient utility systems, the water-meter and advanced metering analytics technology installed at this property is a cellular, cloud-based metering solution provided by Metron-Farnier. You now have the ability to monitor your own water usage from your computer or smartphone. This system also allows you to receive alerts such as wasteful or high water usage, freeze warnings, leak alerts, etc. This service is offered as a courtesy and at no additional expense. Please be advised that the Water Department is not a part of the service and monitoring the water usage of the property is the responsibility of the home owner / business owner.

**Regardless of whether you opt-in or out, you are solely responsible for monitoring your water usage.**

Please provide the following information if you would like to be enrolled in the services:

Date: \_\_\_\_\_

Name / Business: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

VN ID #: \_\_\_\_\_ Installer to Provide

Meter Size: \_\_\_\_\_ Installer to Provide

Our Staff will enter this information into the system and you will receive an email with the link to finalize the process creating your user-name and password. If you would like to provide this information at a later date please contact Mass Installation, Inc. at 1-800-933-1360 or email the information to [customerservice@massinstallation.com](mailto:customerservice@massinstallation.com) with the Subject: WaterScope Opt-In.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. J. Valdes", is written over a horizontal line.

Director of Water and Sewer Department  
17 Franey Road Somerville, MA  
617-625-6600 ext. 5850

**By enrolling in this service, you acknowledge that you are solely responsible for monitoring your water usage. If you would not like to be enrolled in this service please Sign and Date on the back**