

BE A GOOD NEIGHBOR: CALLING IS CARING



WHAT TO DO IF YOU SEE SOMEONE EXPERIENCING A...

Medical Emergency

Call 911 immediately. Clearly describe what you see and where it's happening.

Mental Health Crisis

Call 911 and request mental health support. Signs include erratic behavior and emotional distress.

Possible Overdose

Call 911 immediately. Responders carry Narcan and are trained to help. Possible signs include slow breathing, blue lips, or being unresponsive.

HOW TO REPORT...

Public Drug Use

Call 911 and ask for a wellness check.

Found Needles or Debris

Call 311 (617-666-3311).

General Concerns:

Not sure what's going on, but something feels off? To **share a non-emergency concern** with the City's outreach workers or partners, **contact 311 (617-666-3311).**



Learn more at: [somervillema.gov/howtohelp](https://www.somervillema.gov/howtohelp)



Persons with disabilities who need auxiliary aids or reasonable modifications should please contact ADA Coordinator in advance at 617-625-6600 x 2059 or ADA@somervillema.gov.



If you need assistance translating or understanding this information, please call 311 (617-666-3311) or contact us at languageaccess@somervillema.gov. The City of Somerville can provide you with an interpreter for free.