

Lockboxes for Seniors



What is the Lockboxes for Seniors program?

The Lockboxes for Seniors program is intended to provide Police, Fire and Emergency Medical Services (EMS) access to your residence in the event of an emergency where you are unable to open the door.

A key to your residence will be stored in a secure metal storage device, like a realtor's lockbox, at your residence. The access code to the lockbox will *only* be available to Police, Fire, or EMS personnel and *used only during an emergency*.



Who is eligible?

The program is targeted towards Somerville community members who live alone and are aged 65+, or those who are disabled and/or suffer from major medical issues at any age. Individuals living in apartment complexes or other facilities with maintenance staff are not eligible for this program.

How do I know this is safe?

A member of the Somerville Fire Department will install and demonstrate how the lockbox operates and answer any questions you may have. The four-digit combination on the lockbox will only be available to responding emergency personnel in the event of an emergency.

Who should I contact for more information?

For more information, please contact Debby Higgins at the Council on Aging City via E-mail at dhiggins@somervillema.gov or by telephone at (617) 625-6600 ext. 2321.

There is no charge to participate in the program if you meet the established target criteria. The Council on Aging will verify eligibility for services. This program is designed for those who are at most significant risk for falls or have limited mobility.

All participants will be required to provide a spare house key to be used in the lock box as well as a safety inspection of the property.