# **Yealink T4 Series Quick Start Guide**



### **Place Calls**

### Using handset:

- 1. Pick up handset.
- 2. Enter number.
- 3. Press Send soft key.

### Using speakerphone:

1. With the handset on-hook, press



3. Press **Send** soft key.

### Using the headset:

1. With the headset connected, press **(Q)** to activate

- headset mode.
- 2. Enter number.
- Press Send soft key.

NOTE: May alternate between modes during calls.

#### **Answer Calls**

### Using handset:

Pick up handset.

# Using speakerphone:

> Press

# Using the headset:

Press <a>®</a>

### **End Calls**

#### Using handset:

Place handset on cradle or press End Call soft key. Using speakerphone:

# Jamy speakerphone.

> Press or press End Call soft key.

# Using the headset:

> Press End Call soft key.

# **Hold and Resume Calls**

#### Place call on hold:

Press or the Hold soft key during active call.

#### Resume when one call is on hold:

> Press or **Resume** soft key.

### Resume when more than one call is on hold:

- 1. Press ( ) or ( ) to select desired call.
- 2. Press or **Resume** soft key.

# Mute/Unmute Calls

Press to Mute and again to Unmute.

### Call Transfer

### **Blind Transfer**

- 1. Press (--() or **Transfer** soft key during an active call.
  - ° Call is placed on hold.
- 2. Enter destination number.
- 3. Press (--() or **Transfer** soft key.
  - Call is immediately transferred; number of originating call will display on caller id.

### **Consultative Transfer**

- 1. Press G-C or **Transfer** soft key during an active call.
  - ° Call is placed on hold.
- 2. Enter destination number.
- 3. Press #sero
- 4. Press or **Transfer** soft key after speaking to contact.
  - Call transfers after speaking to contact; caller id will display number of transfer location.

### **Call Forward**

#### To enable call forward:

- 1. Press Menu soft key when phone is idle
- 2. Select Features > Call Forward.
- 3. Select desired forward type:
  - Call Forward Always: All calls will be forwarded.
  - Busy: Calls forward when line in busy.
  - No Answer: Calls forward after specified time.
- 4. Enter destination number.
  - No Answer Forward, press or to select amount of time to wait before forwarding from After Ring Time field.
- 5. Press Save soft key to accept change.
- Optional Call Forward Always: Enter \*72 > Send > Enter Destination number followed by #. To disable: Call \*73.

### Call Conference

- 1. Press **Conference** soft key during an active call.
  - ° Call is placed on hold.
- 2. Enter number of second party.
- 3. Press **Send** soft key.
- Press Conference soft key again when second party answers.
  - All parties are now joined in the conference.
- 5. Press End Call soft key to disconnect all parties.

### Split conference call into two separate calls:

> Press Split soft key.

### **Call History**

- 1. Press **History** soft key when phone is idle.
- 2. Press or to scroll through list.
- 3. Select an entry from the list:
  - Press Send soft key to call the entry.
  - Press Delete soft key to delete entry from list.
  - ° Press **Option** soft key to perform the following:
    - Select **Detail** to view detailed information.
    - Select Add to Contact to add to local the directory.
  - Select Add to Blacklist to add entry to the blacklist.
  - Select Delete All to delete all entries from the list.

# **Set Ring Tones**

- 1. Press **Menu** soft key when phone is idle.
- 2. Select Basic >Sound >Ring Tones.
- 3. Press or to select **Common** or desired account.
- 4. Press **Enter** soft key.
- 5. Press or to select ring tone.
- 6. Press **Save** soft key to accept the change.

### Listen to Voicemail

Message waiting indicator on idle screen indicates there are one or more voice unheard messages. The power indicator LED slowly flashes red.

# To listen to voice messages:

- 1. Press Connect soft key, or dial \*62.
- Follow voice prompts.

# **Volume Adjustment**

- 1. Press during a call to adjust receiver volume of the handset/speakerphone/headset.
- Press when phone is idle or ringing to adjust ringer volume.
- 3. Press to adjust media volume in corresponding screen.

### Redial

1. Press to enter Placed Calls list

3. Press or **Send** soft key.

- 2. Press or to select desired entry.
- 4. Press twice to recall last dialed number.