Technical Service Pointer	For Immediate Attention of Your Service Department	
	Technical Service Pointer #:W11786877B *Action Required: Mandatory* *Release Date: October, 2025*	**Commercial Laundry**

Brands Affected

Commercial Laundry Retail Top Load Washers

No Fill or Dry-Agitation - S313AC

Models Affected:

Maytag Washers			
MVWP585GW			

Whirlpool Washers			
CAE2745FQ	**CAE2795FQ**	**CAE2779JQ**	

Serial Numbers:

CC18xxxxx to CD35xxxxx

Possible Concern:

- Cycle ETR (Estimated Time Remaining) counts down several minutes within 10 seconds of start.
- Washer agitates with no water or agitates while filling.
- Washer fills for a few seconds and begins agitating without completing fill.
- Washer generates false error codes i.e. - F27 or F8 E3 Overfill Condition when basket is empty. F21 or F9 E1 Long Drain when basket is empty.

QUESTIONS?
Please contact your Customer Relations Manager

This notification is a Service Notice only. This is not a Recall.

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Brands Affected

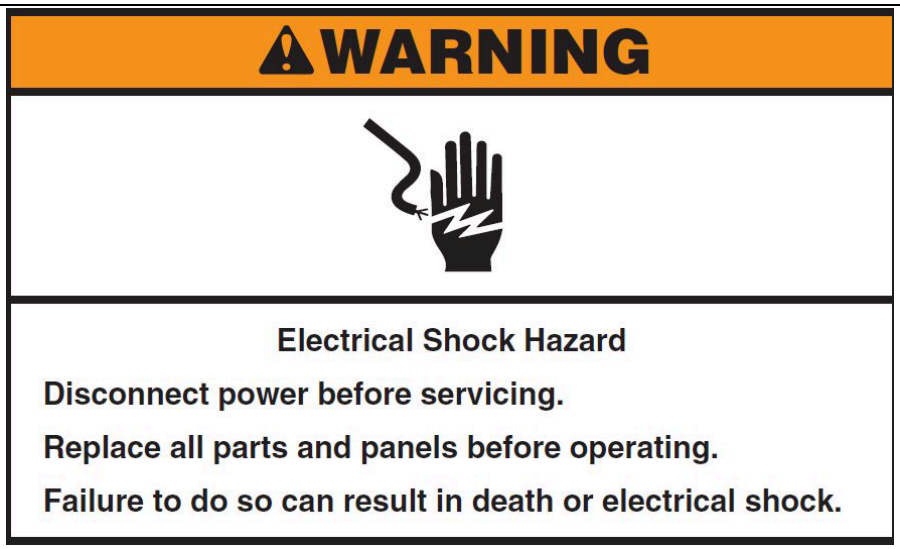
MAYTAG COMMERCIAL LAUNDRY

Whirlpool COMMERCIAL LAUNDRY

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Potential Causes:

- Air dome is clogged or has contaminates causing blockage.
- Pressure switch tube is kinked, pinched, or otherwise damaged.
- Fill Valves
- The on-board pressure sensor is corrupted.

Correction:

- Check the inlet valve for leaks.
- Check pressure hose connection between the pressure transducer and the pressure dome attached to the tub.
- Check to ensure pressure hose is routed correctly in the lower cabinet and not pinched, kinked, or crimped.
- Verify there is no water, suds, or debris in the pressure hose or dome. Disconnect pressure hose from main control and blow into hose to clear any water, suds, or debris.
- Check pressure hose for air leaks.
- Check if previous steps fixed the error by calibrating the washer and running the Automatic test.
- If the preceding steps did not correct the problem, replace the main control and calibrate the washer. Perform Automatic Test to verify repair. See the model's technical manual for more details.

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To receive pointers by email, or to edit

Note: This issue is limited to a small subset of the controls shipped with the washers in the date code range specified above. Whirlpool experienced an increase in service claims for this issue in early 2024 and its investigation identified that the supplier of the pressure sensor for these control boards provided a batch of sensors that may malfunction prematurely. The supplier did not control and quarantine these parts, and suspect sensors were mixed into lots that included sensors meeting specifications. Therefore, Whirlpool could not itself isolate and rework the controls in its inventory featuring the suspect sensors. Whirlpool will pay for repair parts and labor to perform the listed repairs on specified models within the qualifying serial range. Charge the repair parts and labor related to this repair to Special Project S313AC.

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