

# **Mental Health Supports: A School and Community System**

*2019 National ESEA Conference*

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*Dr. Merrienne Dyer*

The bottom of the slide features a decorative graphic consisting of two overlapping, wavy, horizontal bands of green. The lower band is a solid, medium green, while the upper band is a lighter, semi-transparent shade of green, creating a layered, rolling-hill effect.

# Purpose of Today

- “ Explore how mental health, trauma, and other adverse childhood experiences impact schools and classrooms
- “ Understand how the school, family, and community can organize, align, and integrate supports using a systematic process.
- “ Understand prevention and intervention strategies to apply in schools, family engagement, and community collaborations to address child trauma and mental health issues.



# Professional Development in the Learning Supports Pathway- UCLA Center for Mental Health System

- “ Workshop 1 - **Leadership** establishes the organizational and operational conditions, the infrastructure, to effectively deliver supports (consider personnel, placements, schedules, procedures, school design)
- “ Workshop 2- **Leaders** and **school staff** identify and apply strategies to address trauma, support mental health, intervene in existing mental health issues, and coordinate mental health services for high-needs children
- “ Workshop 3 - **Leaders** and **school staff** identify and apply consistent and integrated protocols with community mental health agencies to address trauma and other adverse childhood experiences



**How does child trauma and mental health issues impact learning in your school?**

Mental health is a state of successful performance of mental function resulting in productive activities, fulfilling relationships with people and the ability to adapt to change and cope with adversity. (Seligman, et. al.)



# Situations that Result in Trauma

- “ Physical or sexual abuse
- “ Abandonment or neglect
- “ Death of a loved one
- “ Life threatening illness of a caregiver
- “ Automobile or other accidents
- “ Life-threatening health issues or painful medical procedures
- “ Bullying
- “ Witnessing or experiencing community violence
- “ Witnessing police activity or having close relative incarcerated
- “ Natural disasters
- “ Acts of threat or terrorism
- “ Living in chronically chaotic environments in which housing and financial resources are consistently not available

Source: The National Child Traumatic Stress Network [www.NCTSN.org](http://www.NCTSN.org)

# Trauma Facts for Educators

- “ One out of every 4 children attending school has been exposed to a traumatic event that can affect learning and/or behavior.
- “ Trauma can impact school performance.
- “ Trauma can impair learning.
- “ Traumatized children may experience physical and emotional distress.
- “ Schools can help a child who has been traumatized.

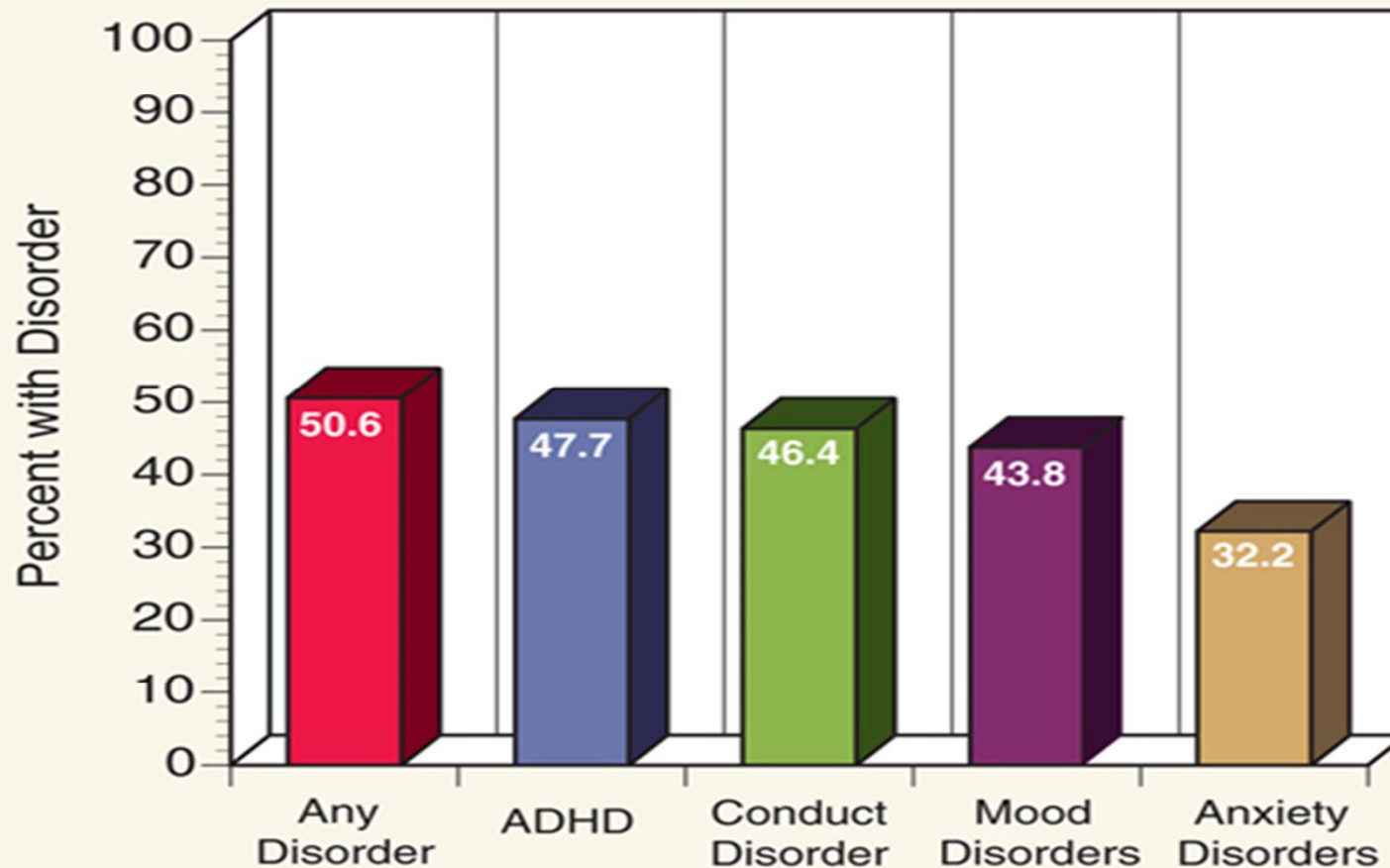
Source: National Child Traumatic Stress Network. [www.NCTSN.org](http://www.NCTSN.org)  
Child Trauma Toolkit for Educators.

# Trauma Impact and Mental Health Issues

- “ Symptoms may be identical to children with developmental delays, ADHD, or other medical conditions, so it is important to obtain a formal or informal trauma history.
- “ Some children suffering from traumatic stress will recover within a few weeks or months from the traumatic experience.
- “ Recurrence of symptoms may occur on the anniversary of the event or with media reports of similar situations.
- “ Mental health counseling is effective in dealing with long-term symptoms.



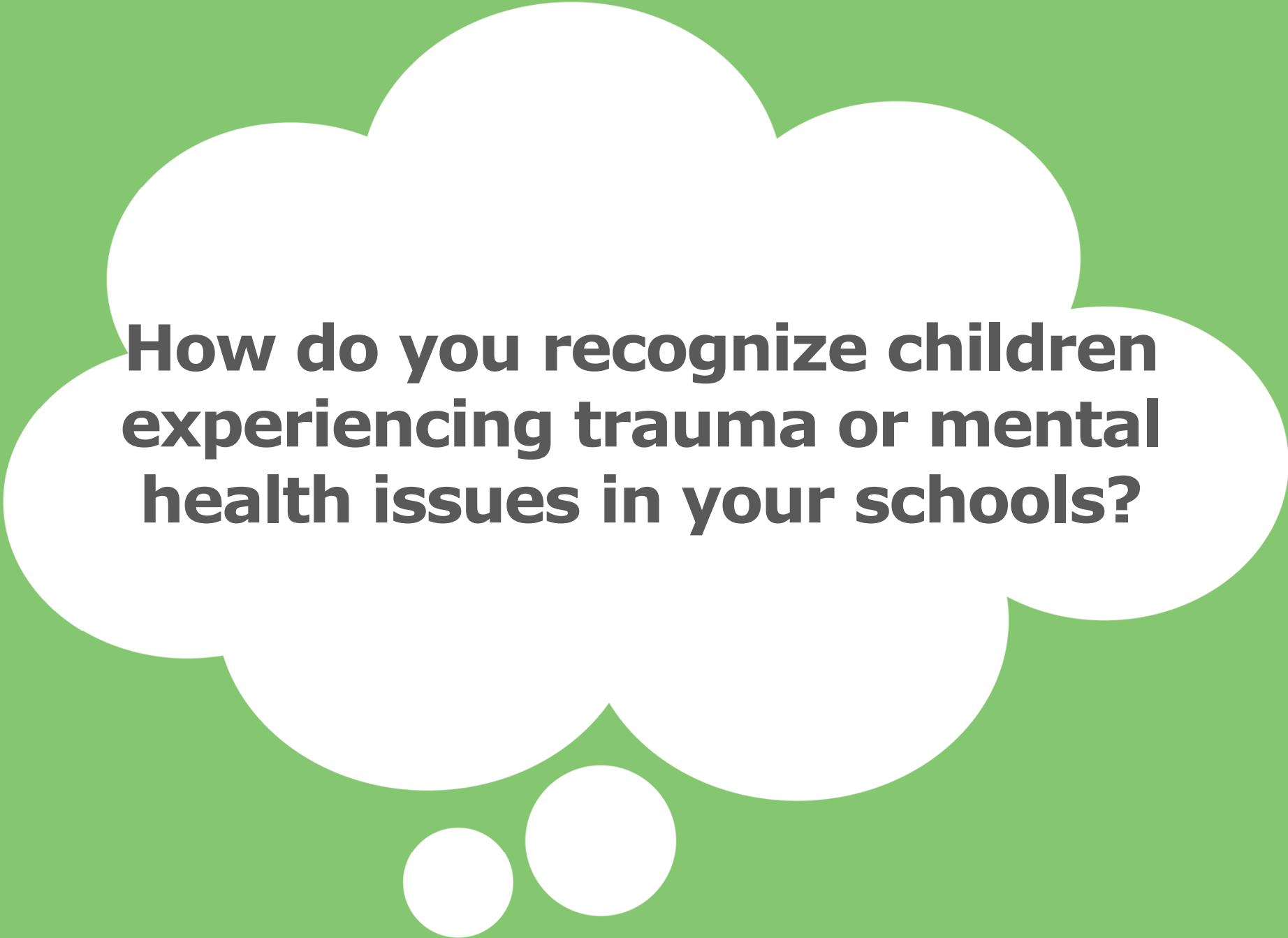
## Mental Health Service Use for Children (8–15 years)



### Demographics Associated with Mental Health (MH) Service Use:

Data Courtesy of CDC

Data from the Centers for Disease Control and Prevention's National Health and Nutrition Examination Survey (NHANES) show that approximately half (50.6 percent) of children with mental disorders had received treatment for their disorder within the past year.



**How do you recognize children experiencing trauma or mental health issues in your schools?**

# Barriers To Learning

**Environment**



**Individual**

## **Environment**

- " Economic deprivation
- " Community disorganization, including high levels of transience and crime
- " Violence, drugs, etc.
- " Gangs
- " Racial and ethnic conflicts

## **Family**

- " Chronic poverty or situational poverty
- " Conflict, disruptions, violence
- " Substance abuse
- " Lack of quality child care
- " Immigration issues

## **School & Peers**

- " Enrollment and attendance issues
- " Schools lacking resources
- " Negative encounters with school staff
- " Negative encounters with peers and/or inappropriate peer models

## **Individual**

- " Learning issues
- " Mental health issues
- " Medical issues
- " Low birth weight
- " Developmental delays
- " Adjustment issues
- " Inadequate nutrition
- " English language challenges

# Children Pre-School- Age 11

- “ Generally unable to attribute their feelings to an event or cause
- “ Stomach aches, headaches, clinging, excessive fears or worrying, mood swings
- “ Disruptive behavior due to poor self-regulation; often a result of anxiety
- “ Eating or sleeping disorders
- “ Difficulty paying attention, impulsivity, hyperactivity
- “ Intense feelings of overwhelming fear- racing heart, breathing faster- without a reason
- “ Negative thinking; trouble forming relationships

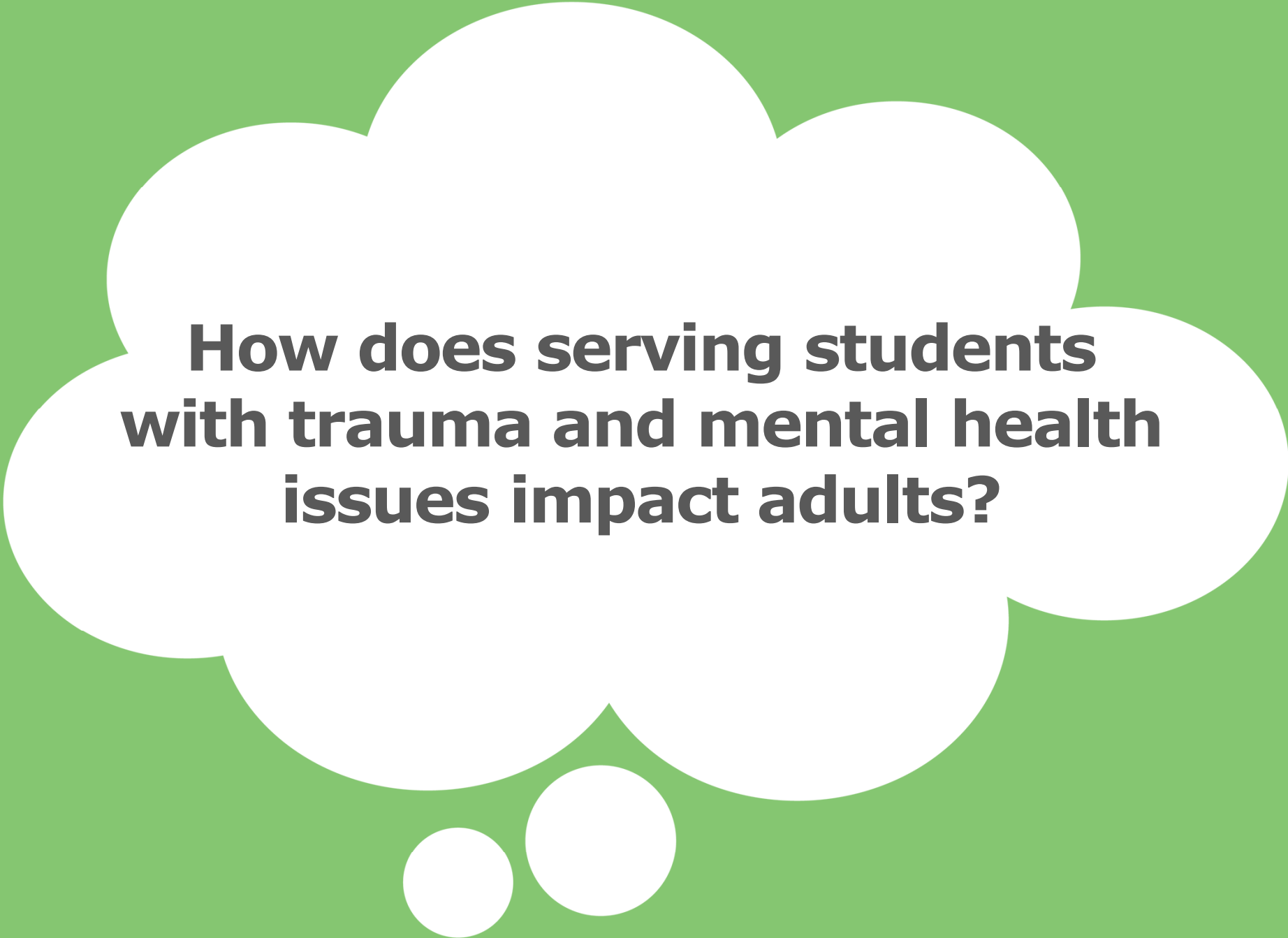
# Adolescents Ages 11 - 20

- “ Generally able to attribute their feelings to a cause, such as bullying, abuse, traumatic event in their life, feelings of worthlessness
- “ Stomach aches, headaches, excessive fears or worrying, mood swings
- “ Disruptive behavior due to poor self-regulation; truancy, criminal behavior
- “ Eating disorders
- “ Self-harm; negative view of themselves
- “ Bullying others
- “ Difficulty paying attention, impulsivity, hyperactivity, hypervigilance
- “ Suicide ideation

# Challenges to Addressing Childhood Trauma in Schools

- “ Children have difficulty forming relationships and bonds with adults.
- “ Schools use disciplinary systems that punish and further “push away” children with trauma issues.
- “ Poor self-regulation and inability to manage strong emotions requires the teacher to co-regulate with the child.
- “ Children need coaching and practice to de-escalate when they feel overwhelmed; school demands prevent this time.





**How does serving students  
with trauma and mental health  
issues impact adults?**

# Secondary Traumatic Stress for Adults

- “ The essential task of listening to first-hand stories and serving students with mental health conditions **takes an emotional** toll that compromises professional functioning and quality of life.
- “ The **symptoms mimic those of post-traumatic stress disorder** (PTSD.) Individuals may find themselves re-experiencing personal trauma or notice reactions related to indirect trauma exposure.
- “ Studies show that from **6% to 26% of therapists** and **50% of child welfare workers** are at risk.
- “ **Risks are higher** for professionals who serve **incarcerated youth** due to organizational isolation or inadequate preparation or training.

***Are you impacted by secondary trauma?***



# Symptoms of Secondary Traumatic Stress

- “ Hypervigilance
- “ Hopelessness
- “ Inability to embrace complexity
- “ Inability to listen; avoidance
- “ Anger and cynicism
- “ Sleeplessness
- “ Fear
- “ Chronic Exhaustion
- “ Physical ailments
- “ Minimizing
- “ Guilt

# The “Antidote” for Secondary Traumatic Stress:

## Compassion Satisfaction


- “ Positive feelings derived from competent performance serving wounded students
- “ Positive relationships with colleagues
- “ Belief that one’s work makes a meaningful contribution to clients and society
- “ Professional development on ways to identify children with trauma and mental health issues and how to address them.

***The Learning Supports System recognizes the impact of secondary trauma and build supports for adults as well as students.***

# School Design: Addresses the “Triggers” of Traumatized Children

- “ Acknowledge that the student behavior we are seeing may be a **traumatic response to something bigger** and more complex than what we are seeing in our classrooms.
- “ Assume that there is a **plausible link** between some stimulus (or stimulus configuration) in the classroom and the complex behavior of the student.
- “ Look for that **stimulus configuration** and figuring out how it might be a representation of a current day form of a threatening thought or memory.

# Design Schools that Reduce or Eliminate these Risk Factors

- “ Non-inclusion of students with mental health or other disabilities in all functions of the school day
  - “ Unprepared faculty and staff that sees every situation as a crisis and needing intensive services
  - “ Faculty and staff that does not collaborate or proactively plan to serve students
  - “ Unstructured, disjointed, and incoherent school routines and procedures
  - “ Lack of empathy from students and teachers
  - “ Teachers or staff who break confidentiality and discuss students inappropriately
  - “ Stigmatizing mental health as something to avoid.
- 

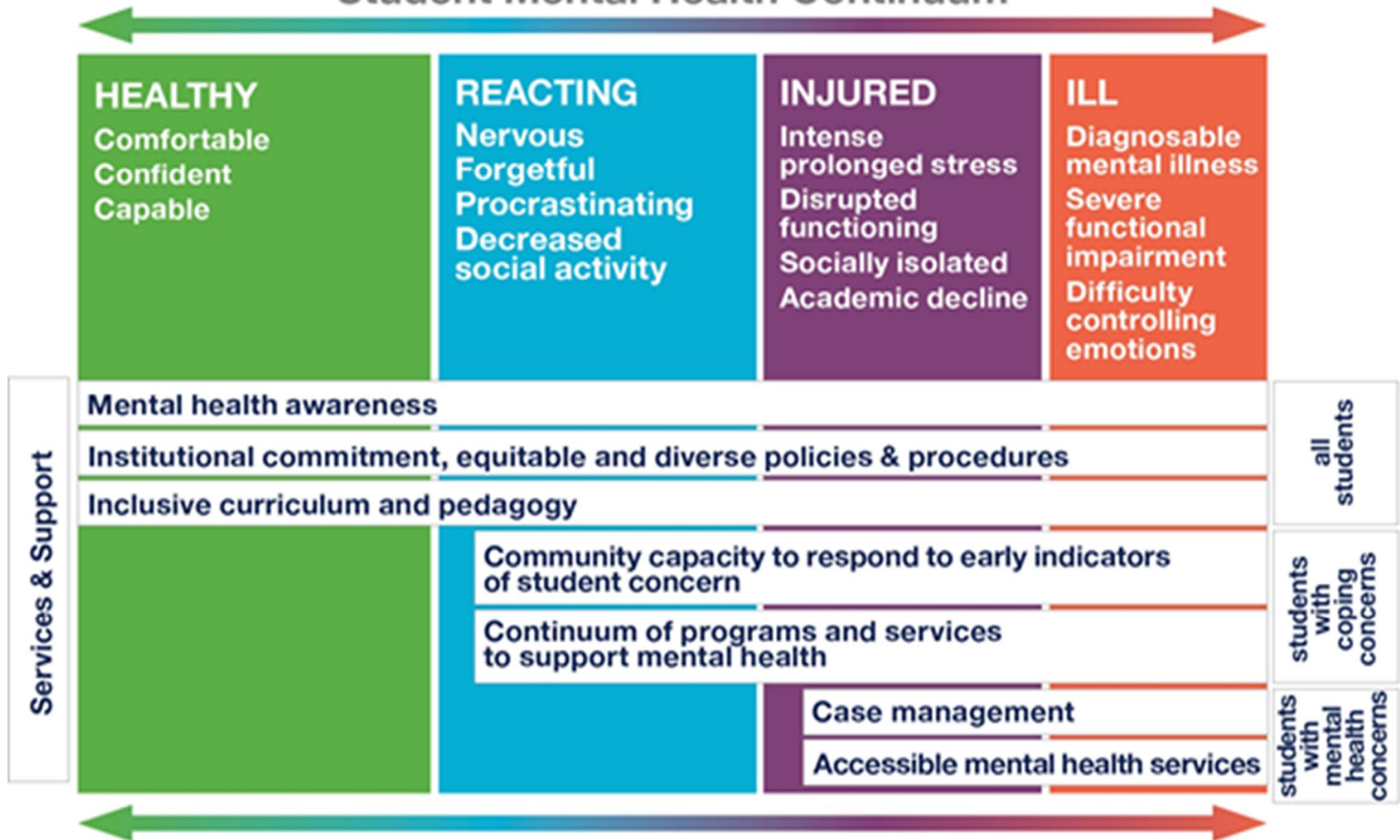
# *The Invisible Backpack*

- “ Belief in self; self-worth
- “ Faith and trust in an adult or authority figure
- “ View of the world around them

*These factors affect how a child will think, feel, and behave.*

# **The Theory: A Comprehensive System of Learning Supports**

# Student Mental Health Continuum

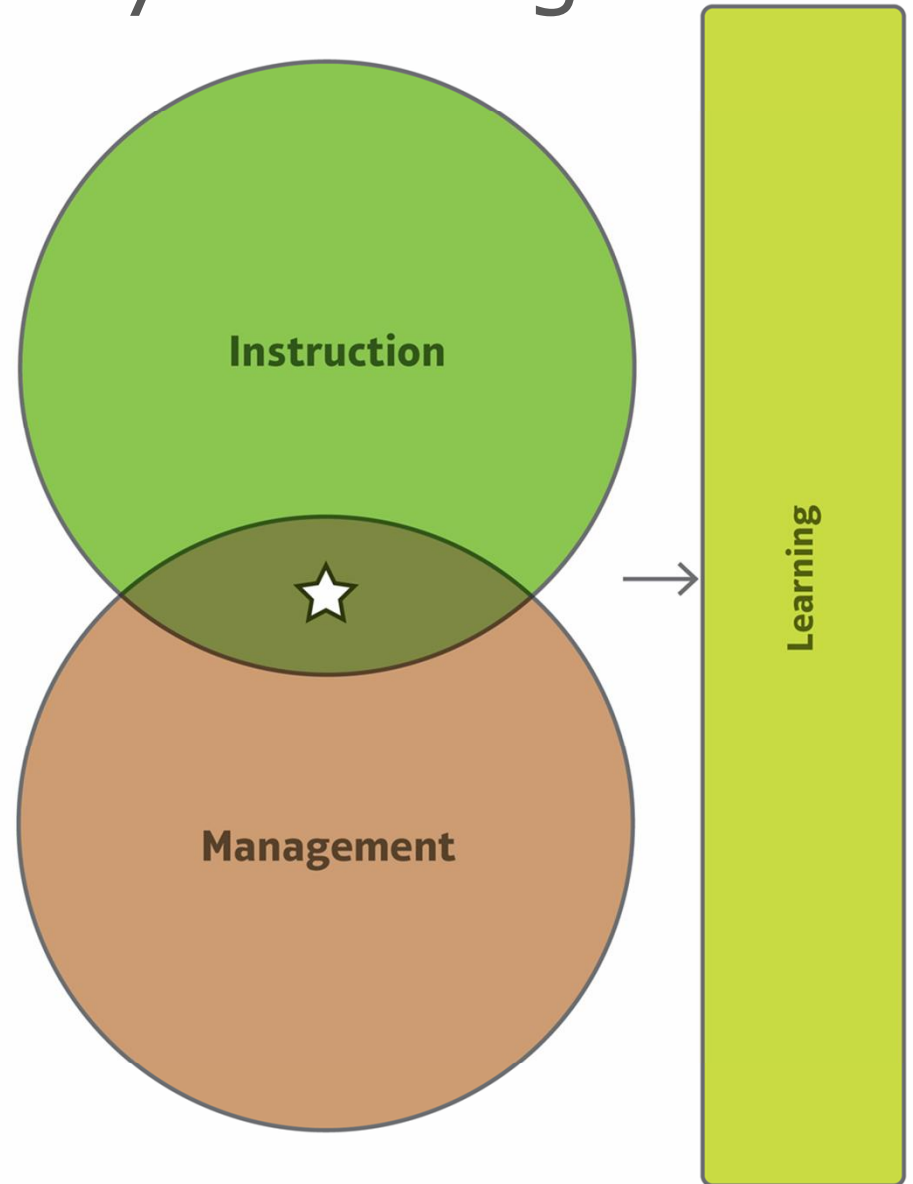


# The Purpose of Schools

Learning



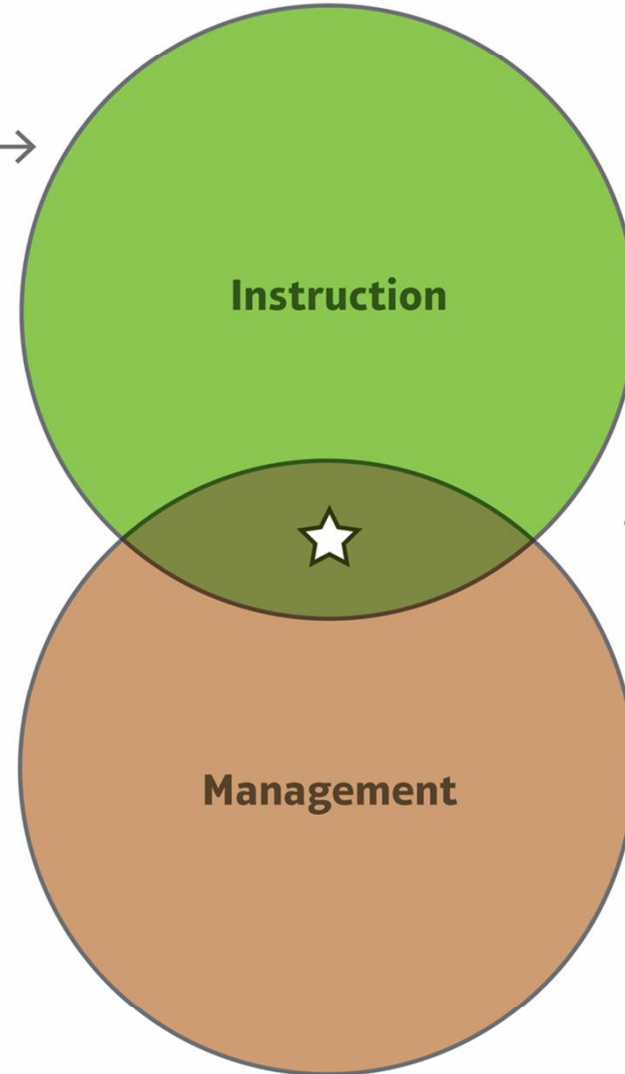
# The Traditional Theory of Change



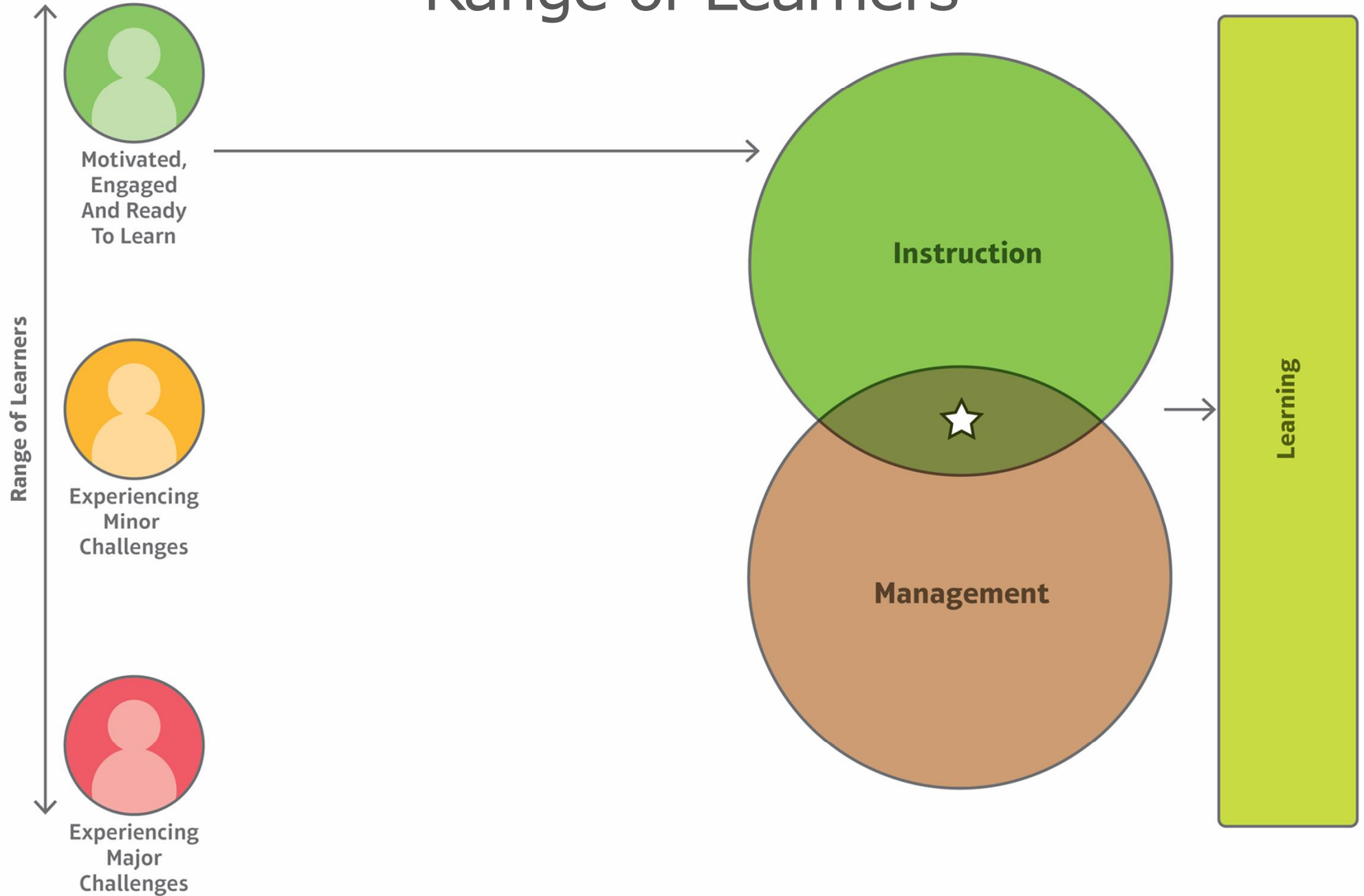
# Who Benefits from the Traditional Approach?



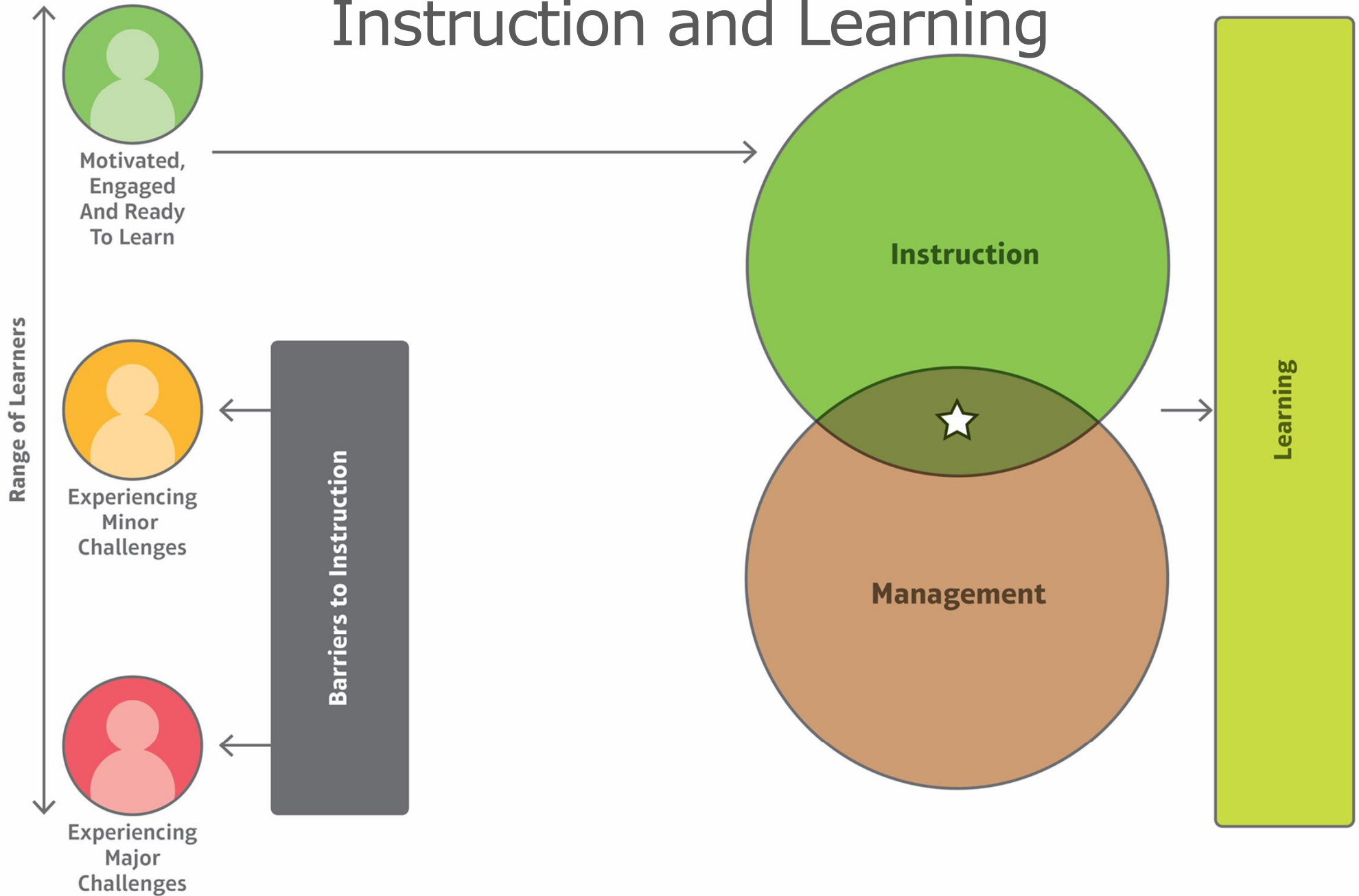
Motivated,  
Engaged  
And Ready  
To Learn



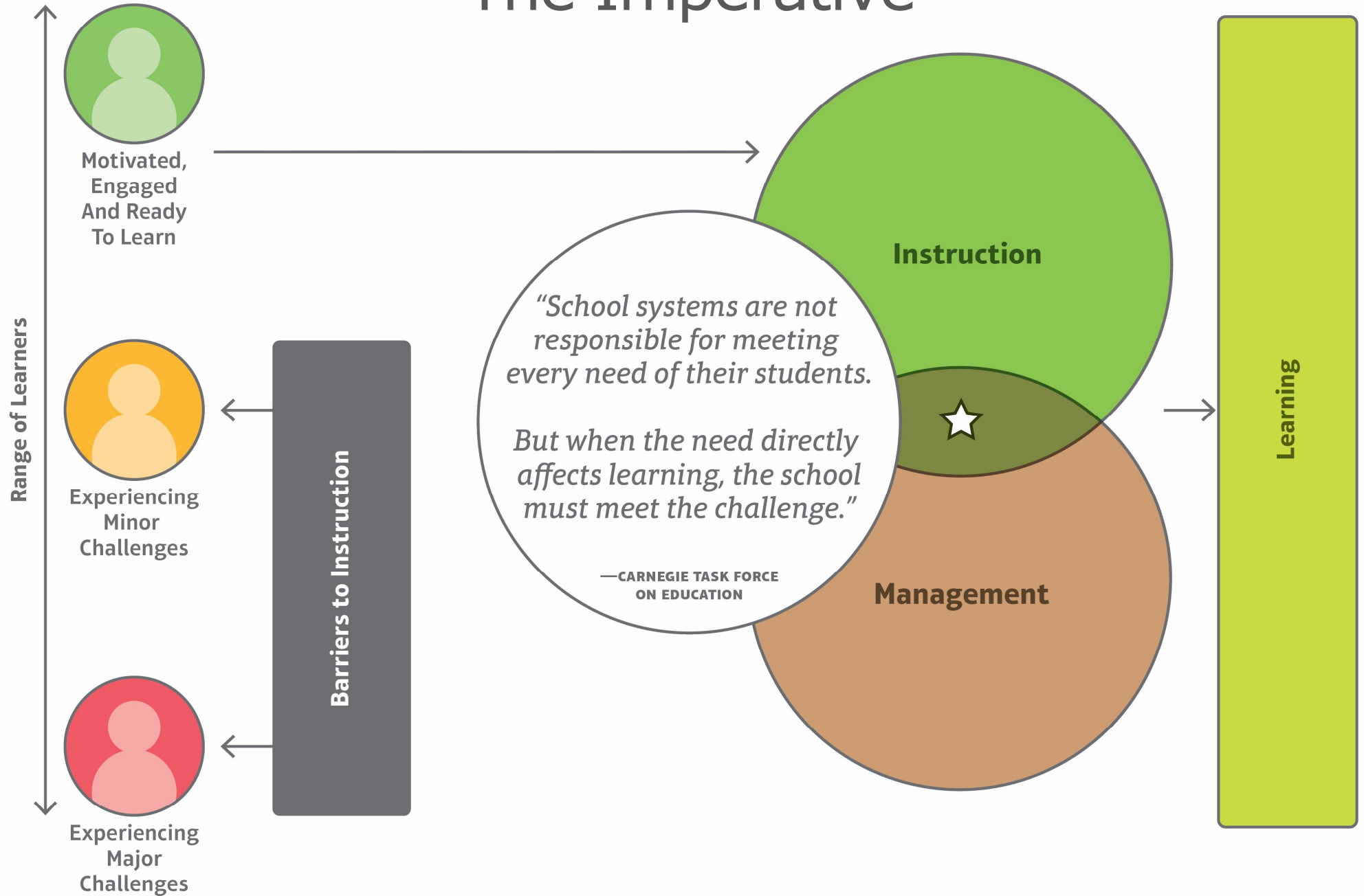
# Range of Learners



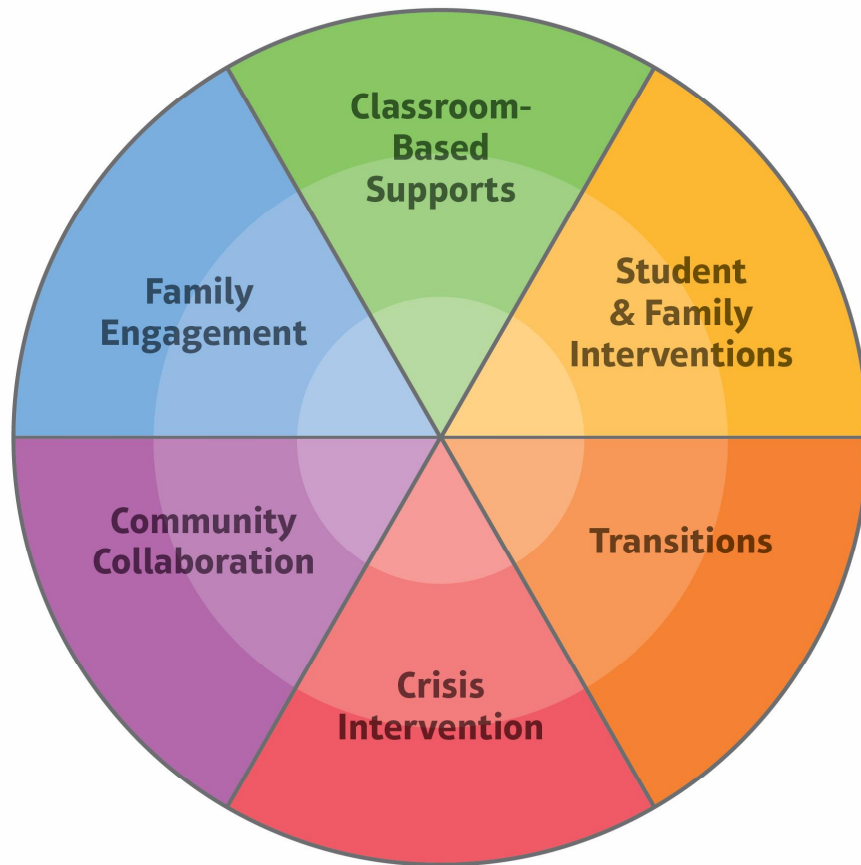
# Barriers to Instruction and Learning



# The Imperative



# Learning Supports

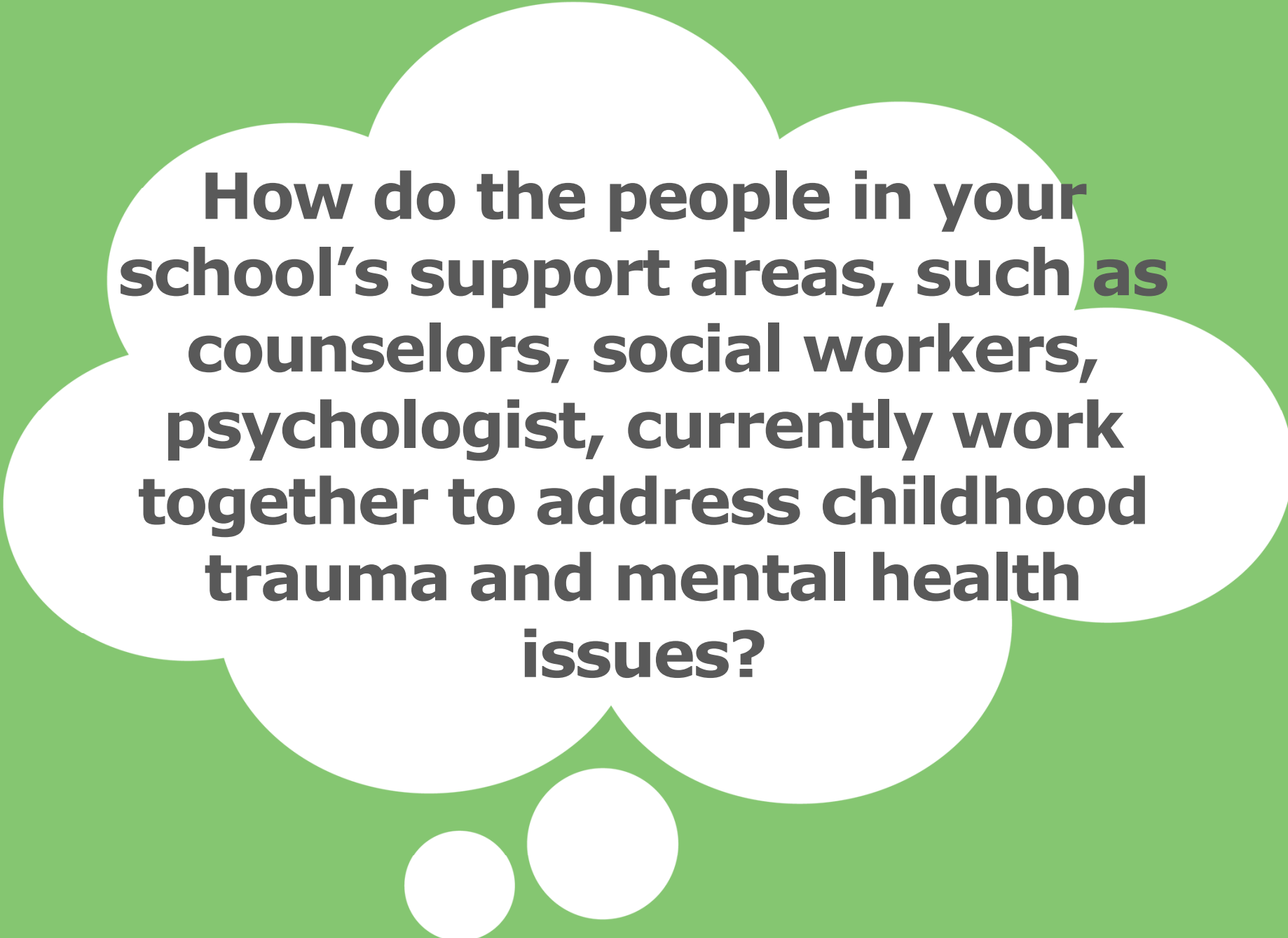


## **What are learning supports?**

Learning supports are the resources, strategies and practices that support intellectual, physical, social and emotional development to ensure student success.

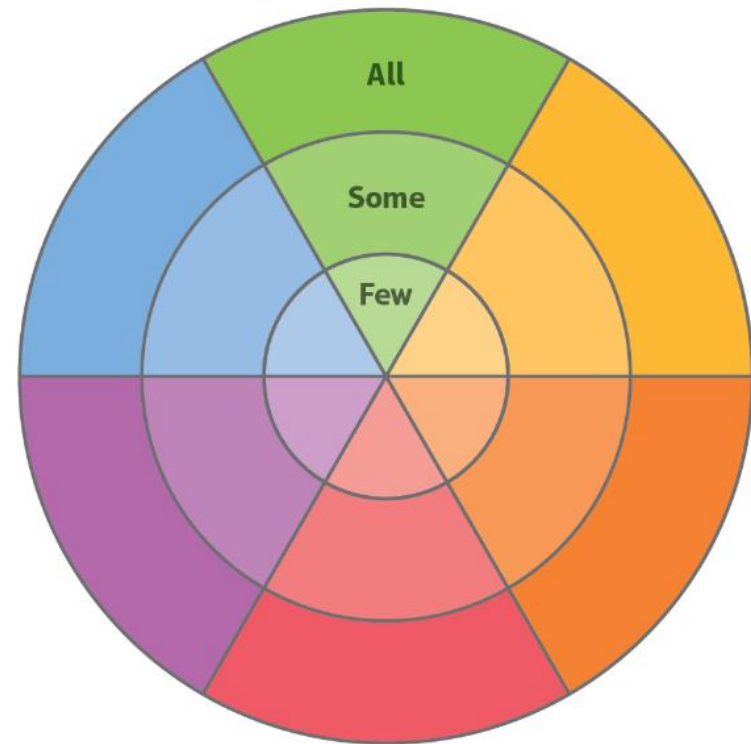
## **Where are learning supports?**

Learning supports are deployed in classrooms and school-wide to address barriers to learning and teaching, and to re-engage disconnected students.



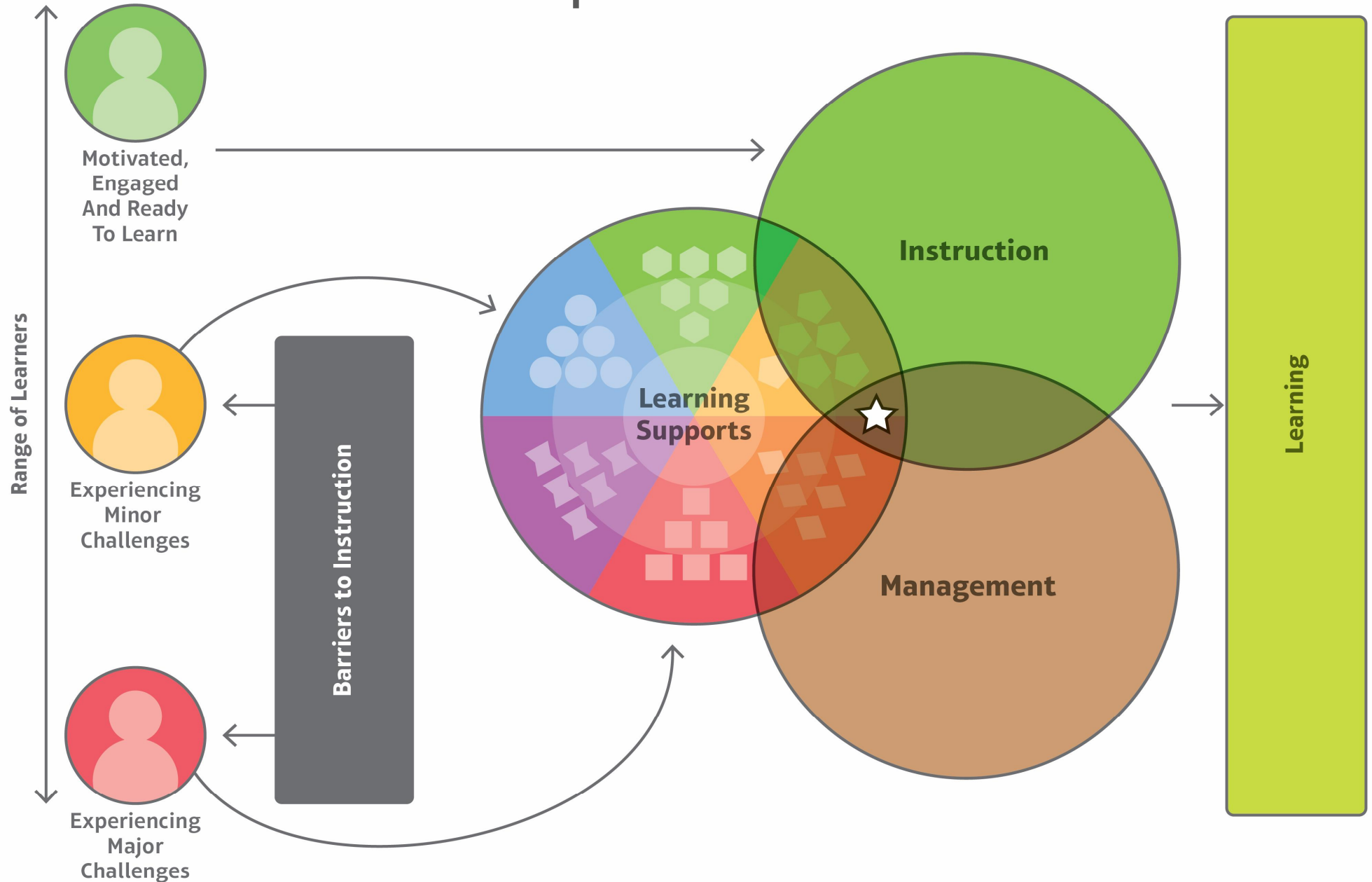
**How do the people in your school's support areas, such as counselors, social workers, psychologist, currently work together to address childhood trauma and mental health issues?**

# Transform Fragmented Learning Support Activities Into a Fully-Integrated Continuum

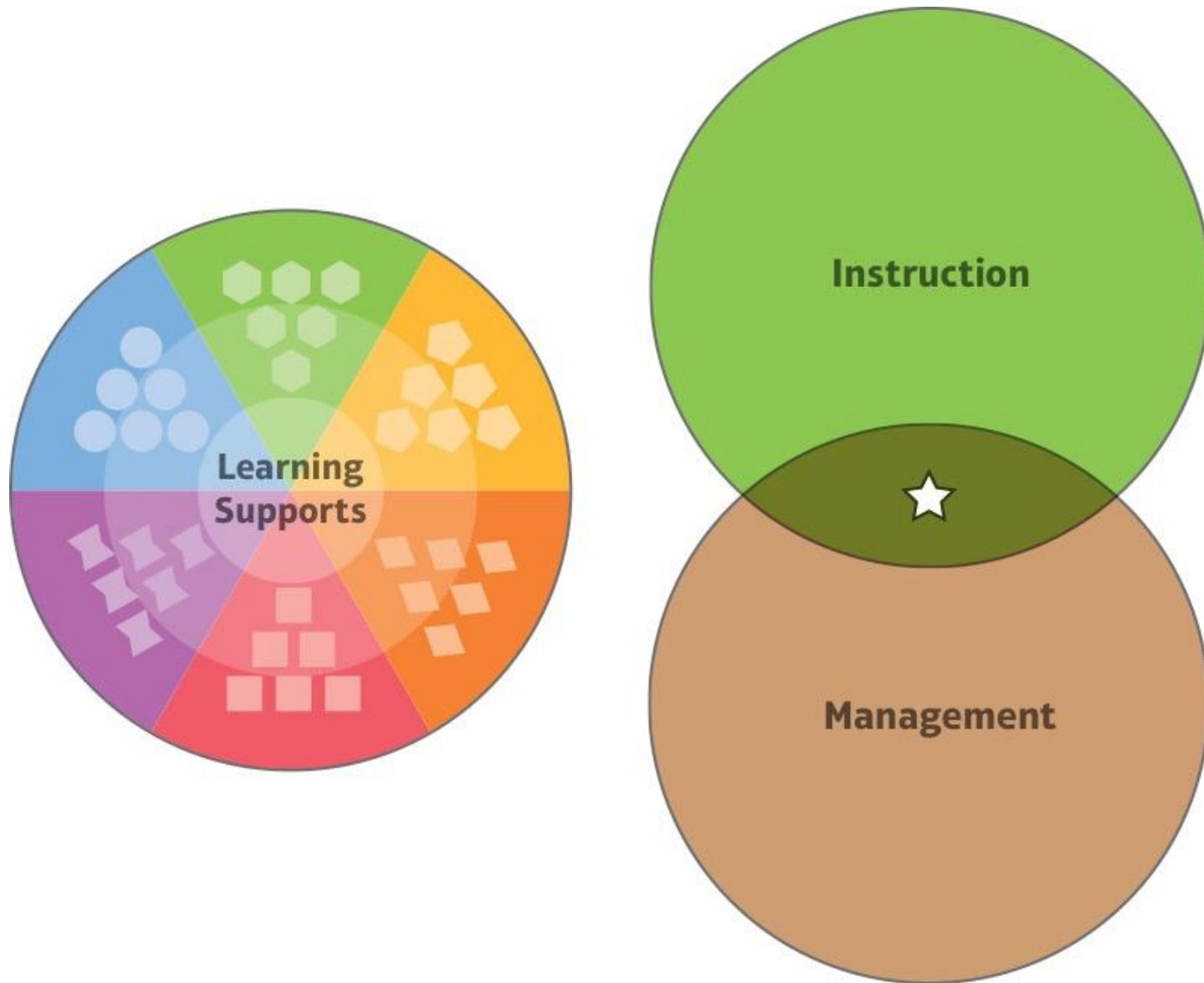




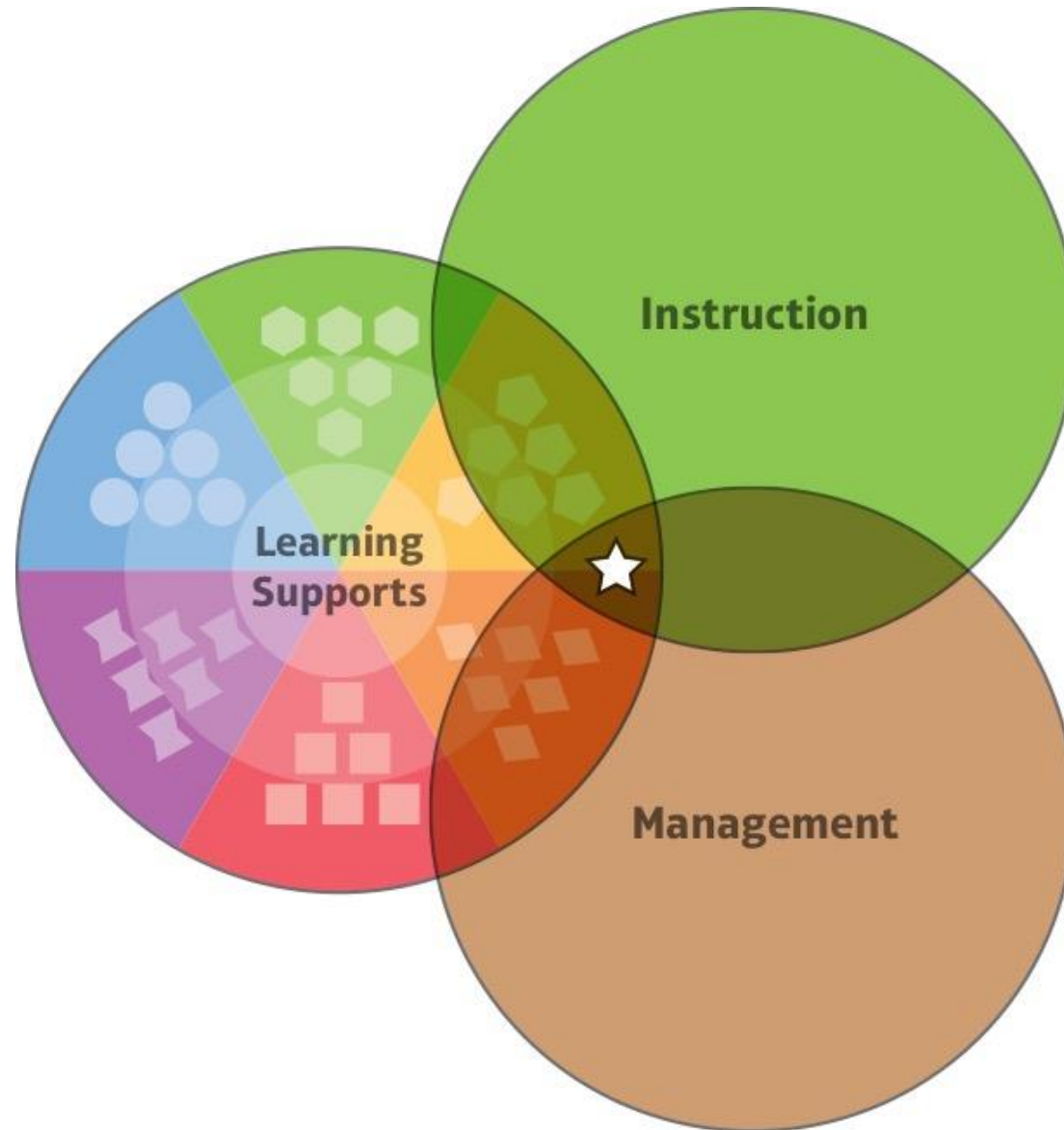
# Three Component Framework



# Align the Learning Supports with Instruction and Management



# A Fully-Integrated Infrastructure



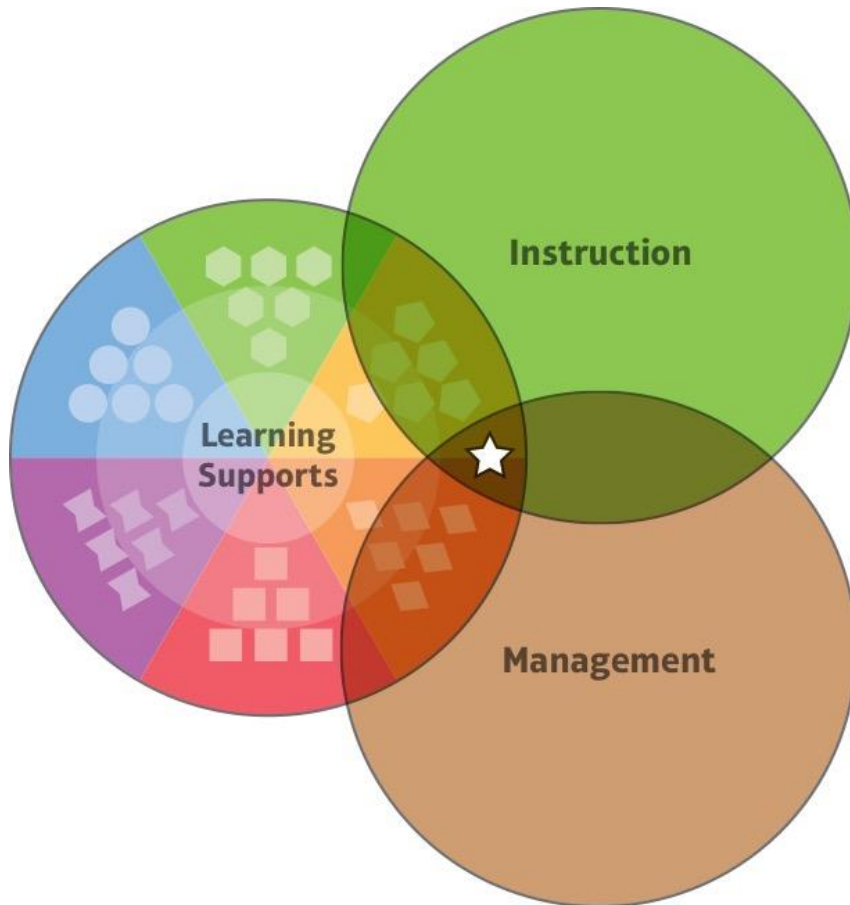


**Activity:**  
**How could you organize  
your infrastructure to better  
serve students impacted by  
mental health issues?**

**Design Functions: Creating the  
Organizational and Operational  
Conditions  
to Support Children with Trauma and  
Other Mental Health Issues**

# Working In 3 Components

Provides Organization and Helps with Integration



## Instruction

- " Deliver standards in a meaningful and engaging way.
- " Monitors data
- " Analyzes "why?" – root cause of underperformance.
- " Who works in this area? When do they meet?

## Learning Supports

- " Identify strategies to address root causes of trauma and strategies to address them.
- " Collaboratively implements through the six practice areas.
- " Who works in this area? When do they meet?

## Management

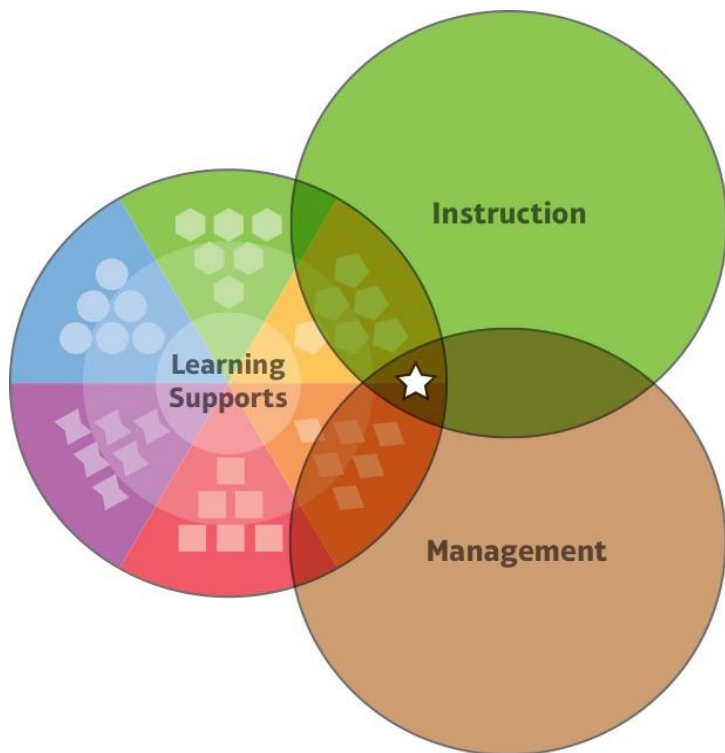
- " Provides resources (i.e., human, fiscal, operational) and to support schools in implementing strategies.
- " Who works in this area? When do they meet?

# The Learning Supports System: **Organize-Align-Integrate**

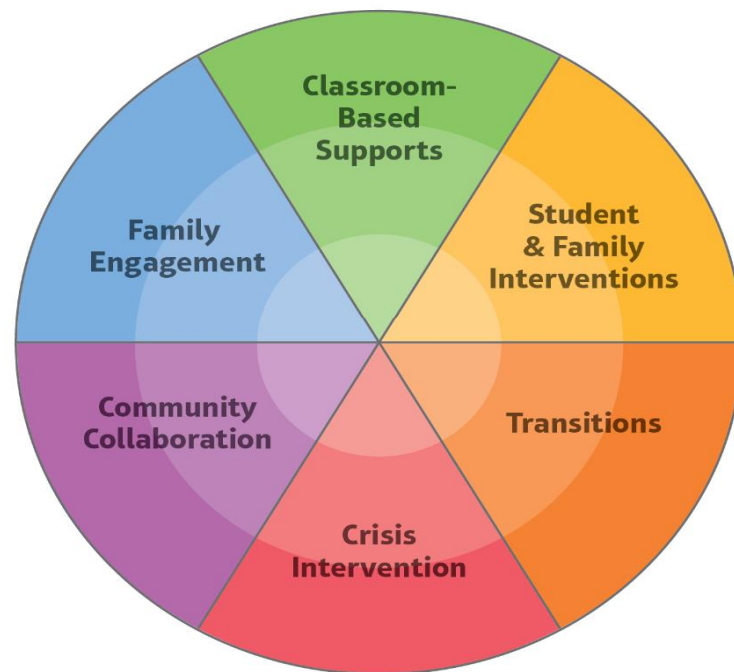
Organize in 3 components

+

Align Supports



**LEARNING SUPPORTS PRACTICE AREAS**



= An Integrated System

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# Keys to Addressing Mental Health Needs

- “ Ensure a safe environment
- “ Build relationships and connectedness
- “ Support and teach emotional regulation

SAMHSA <https://www.samhsa.gov>





# Design Functions vs. Strategies

- “ Design functions precede strategies.
- “ Design functions create an infrastructure that will support your strategies toward successful outcomes.
- “ Design functions are often tactical; they set up the conditions for success.

# Design Functions: Management

- “ Identify students with trauma and other mental health needs.
  - Carefully consider classroom placement
  - Identify and chart students by grade level
  - Place fragile students purposefully with an empathic peer.
  - Assign a “check in adult” other than the teacher for specific critical needs children.
- “ Analyze the teaching staff as to their will/ skill in their ability to work with fragile students. Designate a cadre of teachers to serve as Resident Experts. Use the Psychologist or Counselor to lead this group.
- “ Identify and designate teacher-partners to collaboratively address challenging circumstances and to support one another.  
“Support Partners”
- “ Plan for a mental-health professional, social worker, or counselor to meet with teachers, bus drivers, et. al. before the school year begins to understand the dynamics of children with trauma and other disruptive mental health issues.
- “ Incorporate a “Mental Health Moment” in faculty meetings.

# Analyze Capacity of Faculty

## High Will- Low Skill

Empathetic; caring  
Identifies with feeling in others

Directive teaching style with little  
differentiation

Classroom management is a challenge

## High Will- High Skill

Empathetic, caring, and establishes  
supportive relationships

Use of multiple instructional deliveries and  
use of language-based approaches

Inclusion of students in developing  
classroom management

Excellent establishment of routines and  
procedures

## Low Will- Low Skill

Relatively unaccepting of differences in  
children

Low-energy and interest and/or one-way+  
teaching style

Classroom management is directive and  
based on rewards and punishment

## Low Skill- High Will

Empathetic; inspired; idealistic

Inexperienced in use of language-based  
approaches and/or differentiated instruction

Classroom management and procedures not  
firmly established

# Analysis of Student Needs

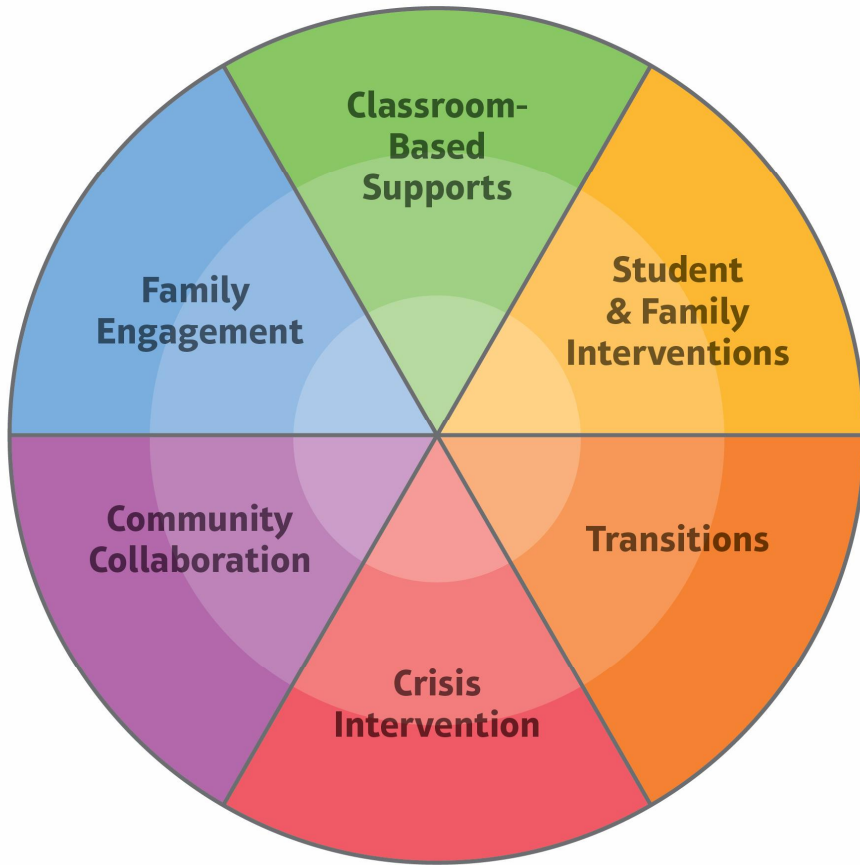
GRADE LEVEL	ADHD	ANXIETY DEPRESSION	EATING DISORDERS	SELF-HARM	BEHAVIOR REGULATION	DRUG- ALCOHOL



# Design Functions: Instruction

- “ Design a schedule that is consistent and offers the least interruption for the grade or department with the most fragile students.
- “ Ensure that the teachers and staff understand the standards and collaborate on pedagogy and practices.
- “ School rules- essential agreements- should be positive statements, such as “We will \_\_\_\_.” Avoid the use of the word NO and DO NOT. Explicitly TEACH the schoolwide procedures regularly and often. Develop classroom rules with the students.
- “ Keep classrooms consistent in organization and work-flow. In the event classroom will be rearranged, announce to students beforehand; have fragile students assist in the change.

# Design Functions: Learning Supports



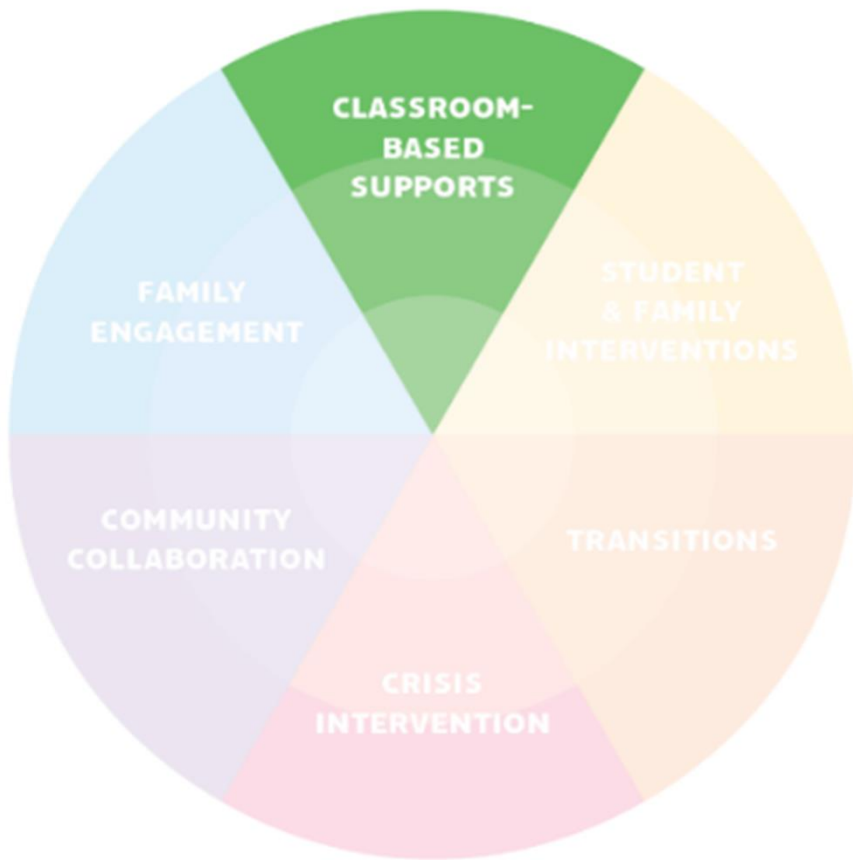
- “ Identify aligned, high-impact strategies to support fragile students AND improve academic achievement.
- “ Ensure that **all** faculty agrees on the non-negotiables.
- “ Integrate the learning supports strategies into school-wide practices.

# Learning Supports Strategies for Mental Health

Classroom-Based Supports	Student & Family Interventions	Transitions	Crisis Intervention	Community Collaboration	Family Engagement

# Classroom-Based Supports

## Students



- “ Use of language-based approaches to help students process information and alleviate fears
- “ Using multiple forms of communication; children pay more attention to non-verbal cues
- “ Maintain predictable routines and expectations
- “ Teach consistent rules and consequences; identify and address appropriate emotional responses
- “ Model respectful, nonviolent relationships
- “ Give students choice and praise positive choices.
- “ Non-punitive grading practices; provide support and feedback.

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.



# 1. Rules

If it's not your turn to talk...it's your turn to listen  
Make room for...everyone.  
Look your friends in their...eyes.  
Listen so we can move...quickly.  
Have fun...respectfully.

## 2. Greeting

"Good morning, ~~~."

## 3. Activity

## 4. News of the Day

## 5. Poem/Passage

## 6. Behavior Goals

## 7. Our Class Motto

Good, Better, Best...  
Never Let it Rest  
Until your good is better  
and your better is  
your BEST!

Source: <http://bainbridgeclass.blogspot.com/2016/03>



Source: <http://artprojectsforkids.org/creative-writing-self-portraits>

# Conflict Resolution Agreement

Source: <http://www.mpmschoolsupplies.com>

**R**espect the right to *disagree*.

**E**xpress your real concerns.

**S**hare common goals and interests.

**O**pen yourself to different points of view.

**L**isten carefully to all proposals.

**U**nderstand the major issues involved.

**T**hink about probable consequences.

**I**magine several possible alternative solutions.

**O**ffer some reasonable compromises.

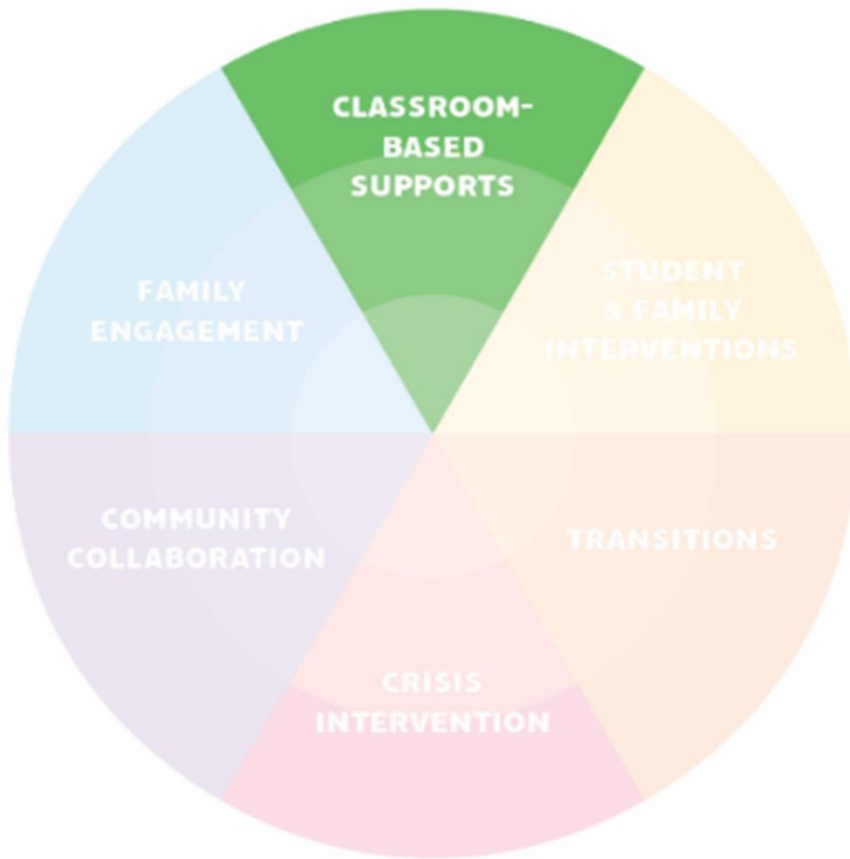
**N**egotiate mutually fair cooperative agreements.

Robert E. Valett



# Classroom-Based Supports

## Teachers and Staff



- “ Teacher training on abuse, neglect, homelessness, trauma
- “ Large group guidance
- “ Student led conferences
- “ Journals or other positive language communication between adults and with students
- “ A classroom that is reflective and analytic as opposed to highly emotional and fast paced.

# Book, Head, Heart

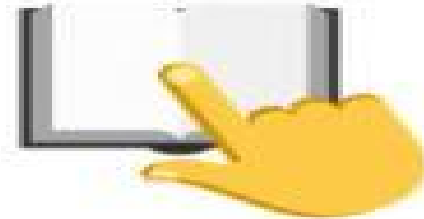
Beers, K. & Probst, R.E. (2017). *Disrupting Thinking: Why How We Read Matters*. New York, NY: Scholastic ■

## BHH ReAdiNg

When you read,  
think about what is...

### ...in the BOOK

- What's this about?
- Who's telling the story?
- What does the author want me to know?



### ...in your HEAD

- What surprised me?
- What does the author think I already know?
- What changed, challenged, or confirmed my thinking?
- What did I notice?



### ...in your HEART

- What did I learn about me?
- How will this help me to be better?

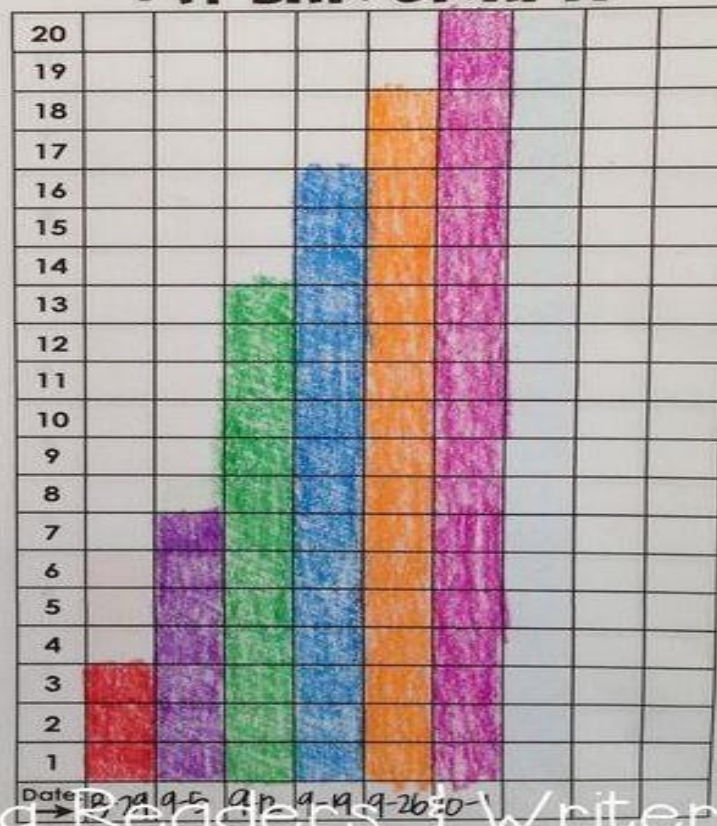
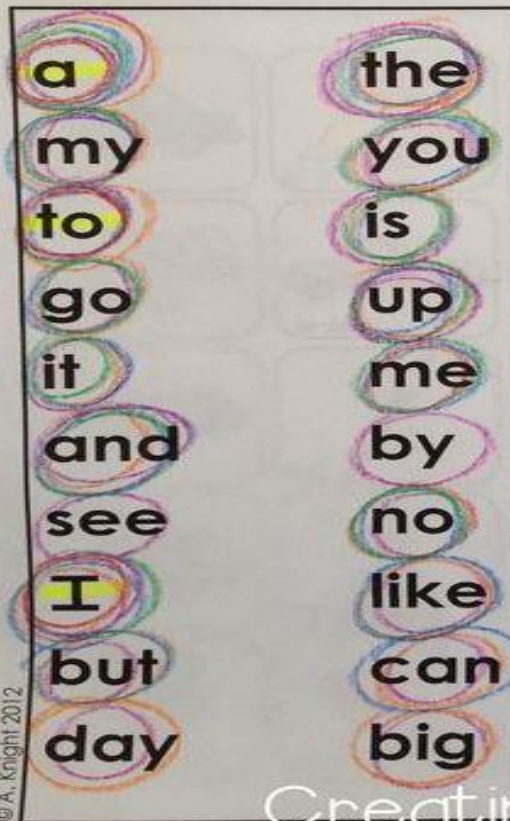


Name Elizabeth Grade 1

# WORDS!

My goal is to read all of these words by October 1!

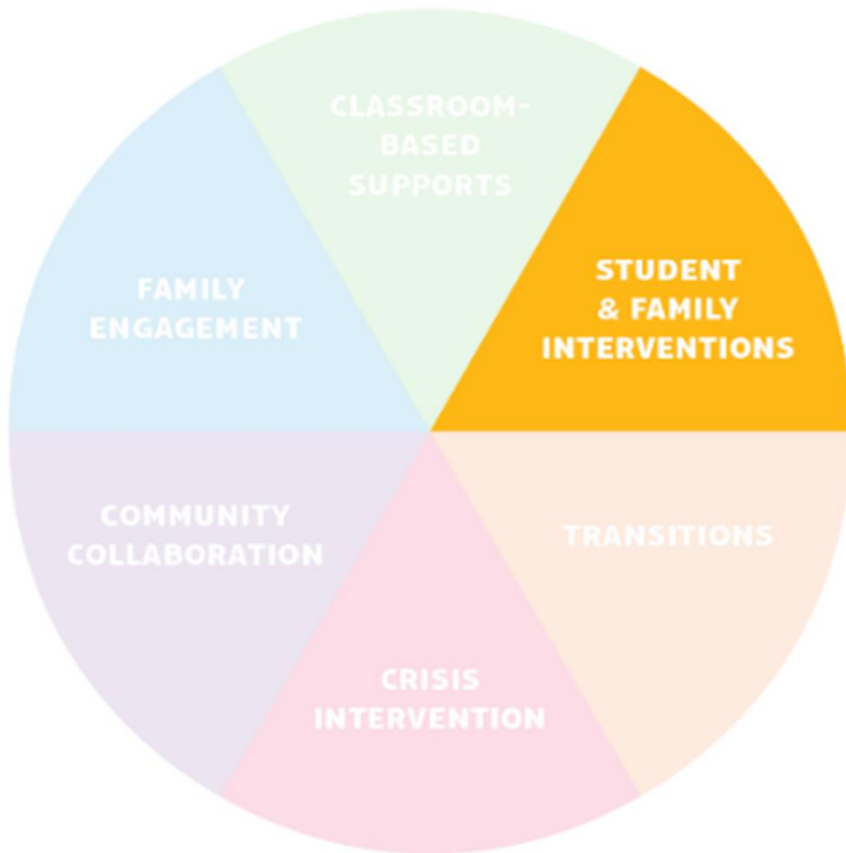
## MY BAR GRAPH



Creating Readers & Writers

# Student and Family Interventions

## Students



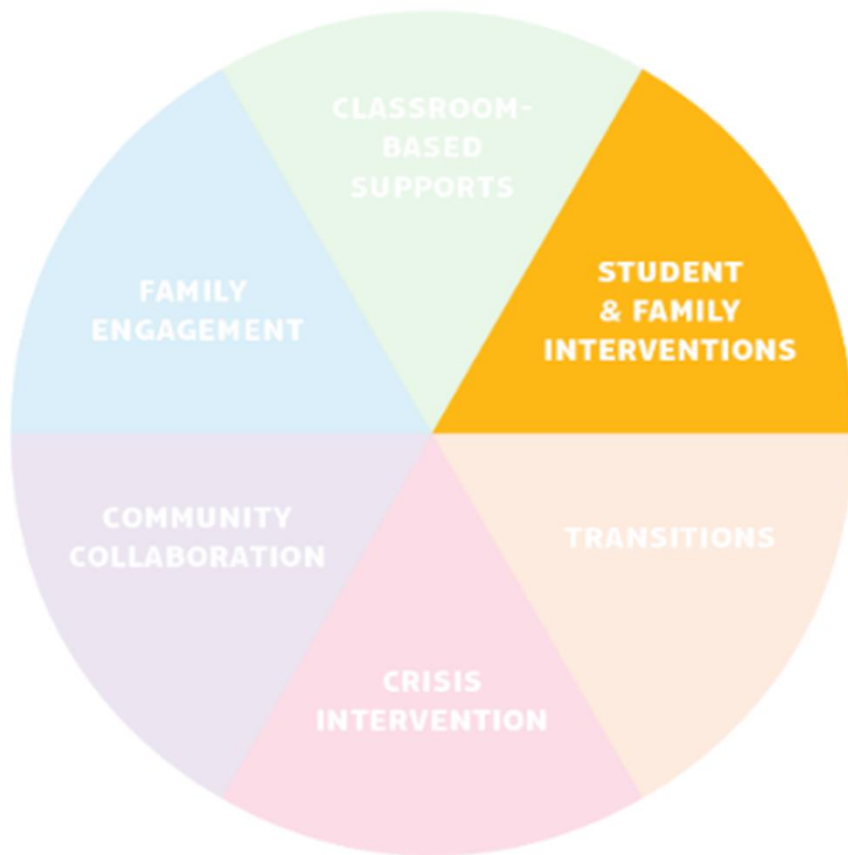
- “ Build non-academic relationships with students
- “ Support and facilitate participation in extra-curricular activities
- “ Involve open-communication and relationship building with families
- “ Obtain a trauma history
- “ Respect and assure confidentiality
- “ Identify and connect with outside supports
- “ Prevention and support team
- “ Using reflection, role-play to identify how to appropriately respond to the demands of the situation ( self-regulation)

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.

# Student and Family Interventions

## Adults



- “ Resources for parents, mental health, trafficking, grief, death/divorce, suicide prevention and others.
- “ Sharing of care through the case worker and probation officer
- “ Written messages of inspiration for the student to share with the family
- “ Learning methods of external self-regulation supports to help students.

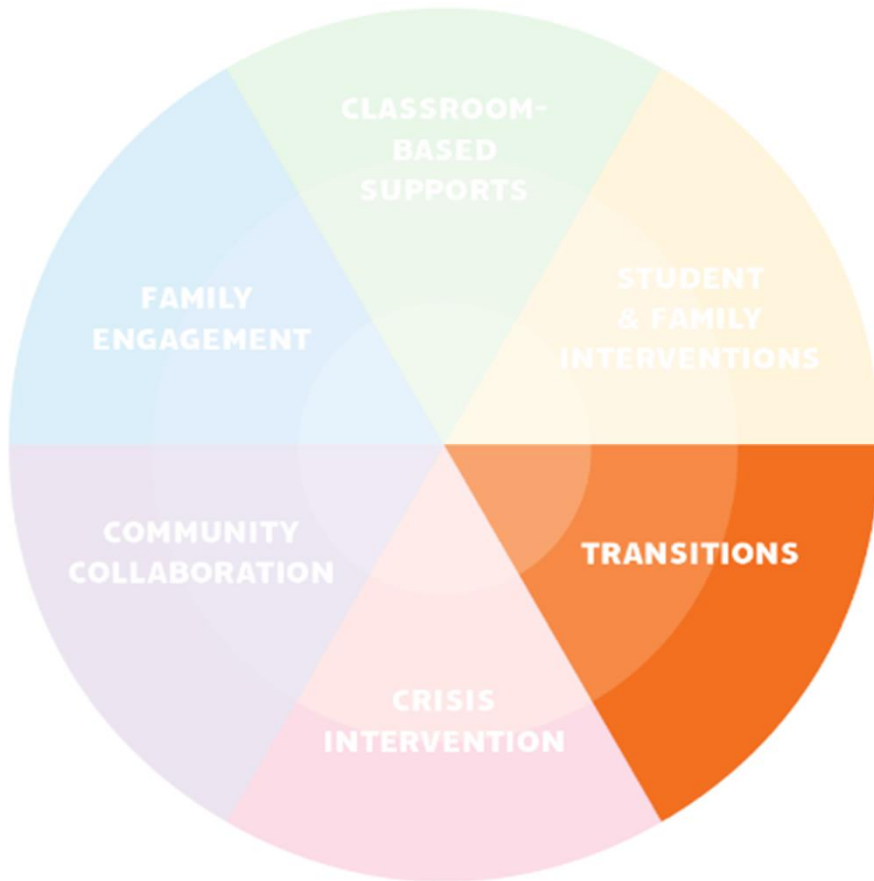
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*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.



# Transitions

## Students



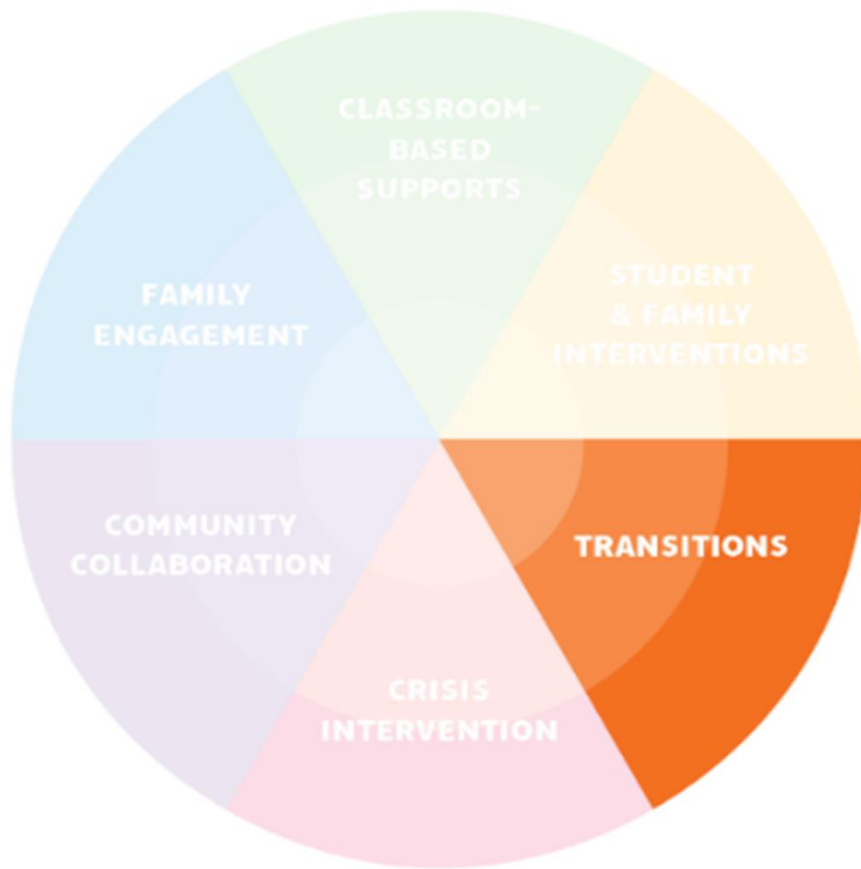
- “ Provide training and professional development for cadre of teachers and staff who will serve students with intensive mental health needs. Consider cadre of K-12 teachers.
- “ Place students with teachers in cadre and align schedules for support.
- “ Deliberately place student with peers who exhibit caring and inclusive attitudes and values.
- “ Develop a plan for student to have a safe haven when unable to cope in the classroom. i.e.: “time out” space
- “ Conference with parent and teachers in transitions grades prior to start of school year.
- “ Ensure that all service providers, i.e.: PT, OT, after school, are trained and prepared.

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

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# Transitions

## Adults



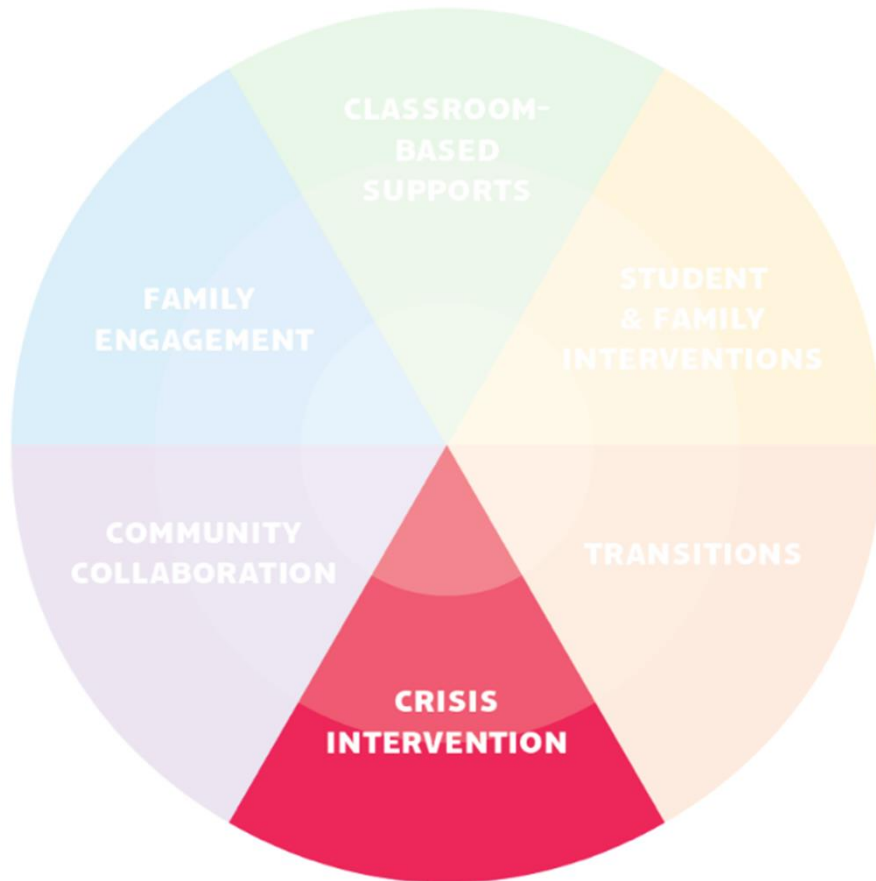
- “ Protocols for transitioning in and out are transparent and communicated
- “ Communicate with students your expectations for the relationship
- “ Small group guidance reinforce the expectations
- “ Systematic and regular communication of those who serve the child

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

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# Crisis Intervention Students



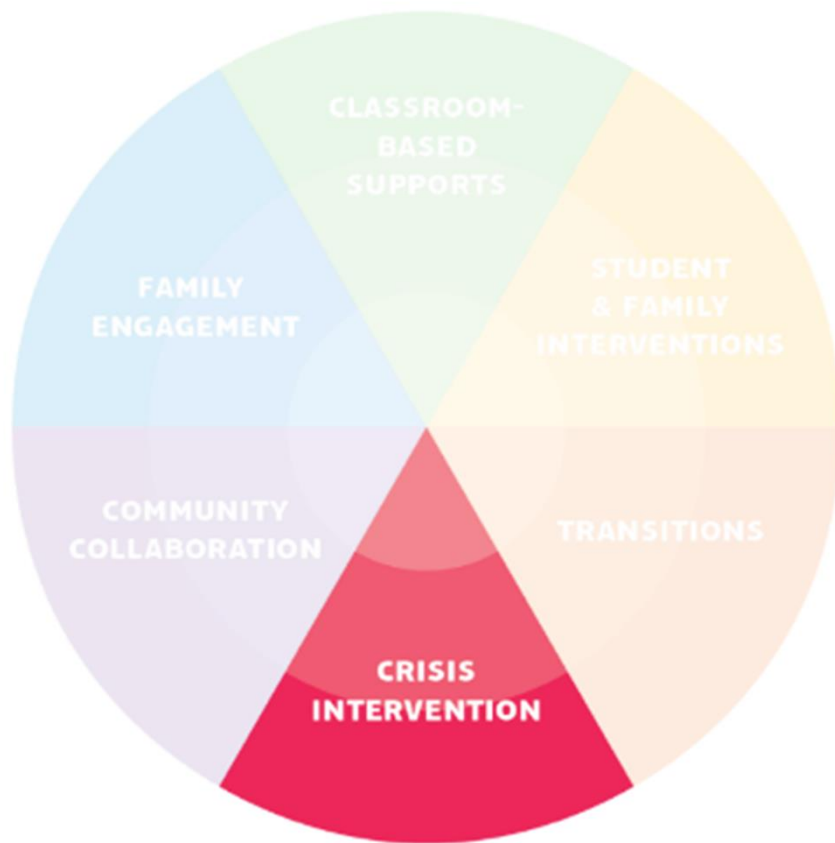
- “ Referral process to community mental health agencies.
- “ Referral for suspected abuse or neglect
- “ Assess for medical issues or concerns, i.e.: medications, hearing, vision, signs of abuse.
- “ Provide support for additional family needs, i.e.: clothing, school supplies, etc.
- “ Assess housing needs and home environment.
- “ Develop or refer to family-parent support groups.
- “ Ensure there is a well-trained crisis team.

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.

# Crisis Intervention

## Adults



- “ Clear and understood protocols with mental health agencies
- “ Consistent review of crisis plans
- “ Review all data from psychological, speech and language, functional behavioral, occupational therapy evaluations
- “ Specialized training for school personnel – counselors, parent coordinators, principals
- “ Maintain positive and frequent communication with student and other teachers and staff

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

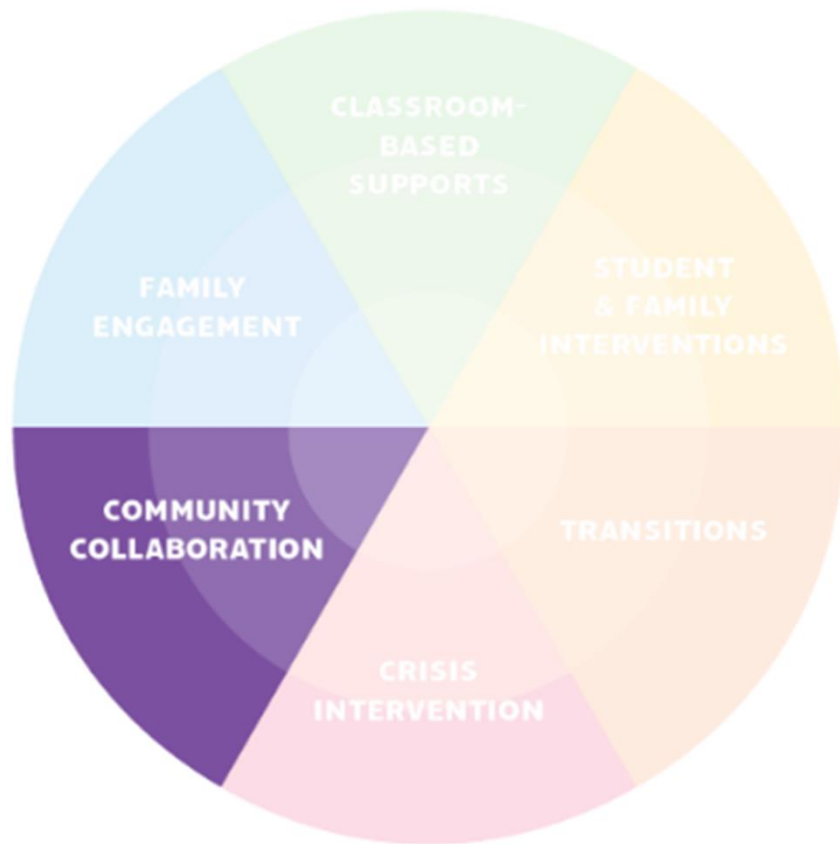
*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.



**What outside school mental health  
providers does your school  
currently have?**

**How do you coordinate services?**

# Community Collaboration Students

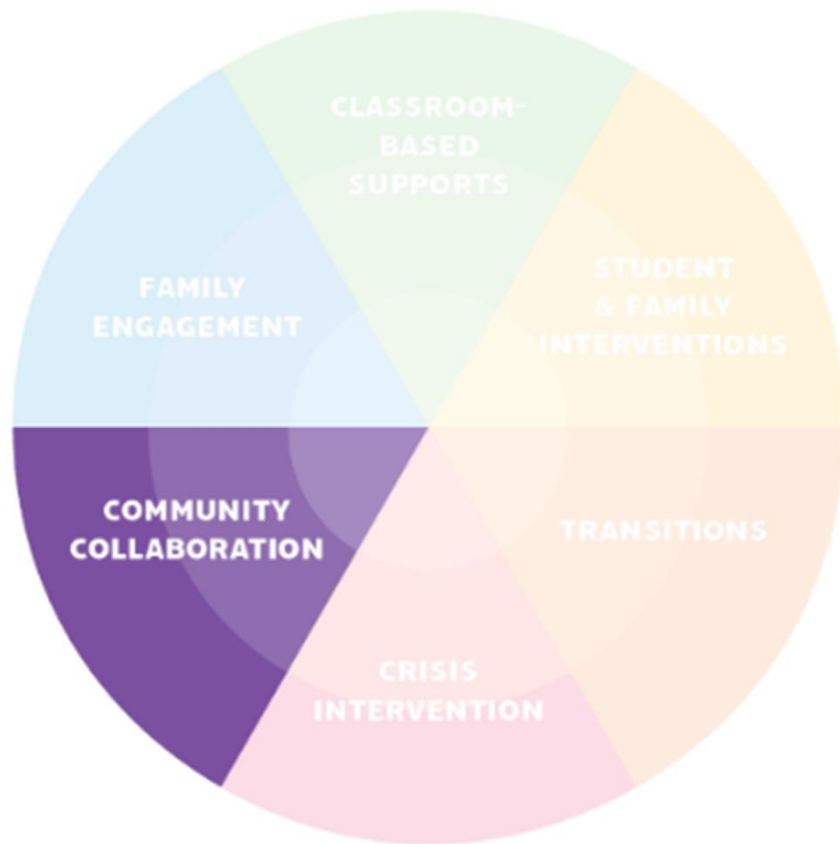


- “ Build school-community partnerships with mental health agencies
- “ Inform community and faith-based organizations of the need for trauma informed practices
- “ Include after-school providers in training and planning
- “ Assist supports for children to participate in extracurricular activities
- “ Include community agencies in regular meetings to share information and resources

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.

# Community Collaboration Adults



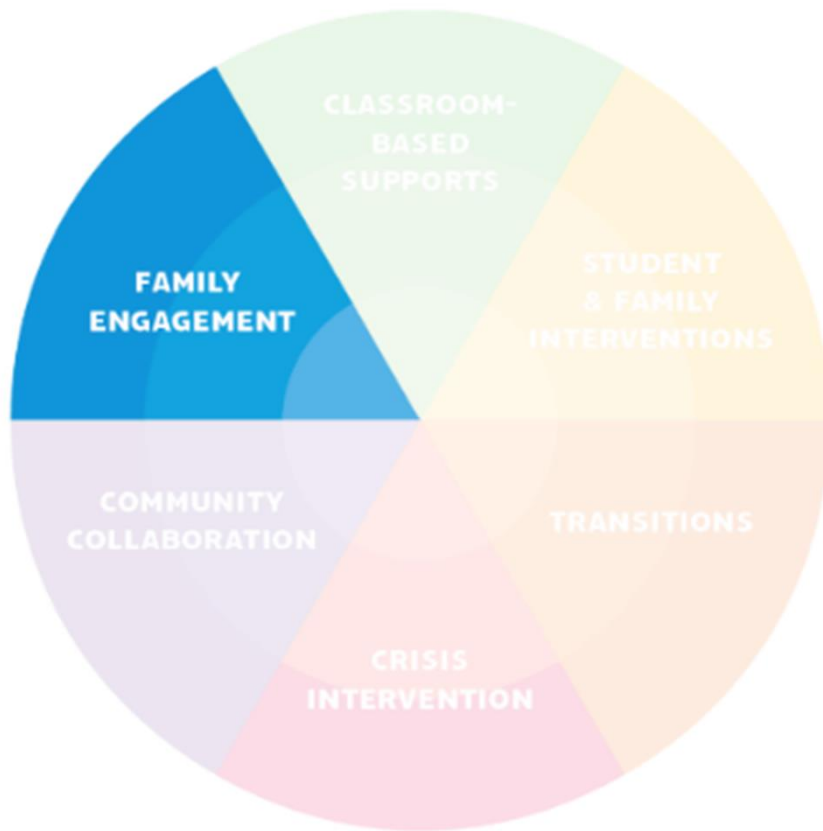
- “ Utilize mental health and counseling resources for teacher-staff professional development and individual
- “ Include all providers in training and planning support activities
- “ Include community agencies in regular meetings to share information and nurture supports

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.



# Family Engagement Students

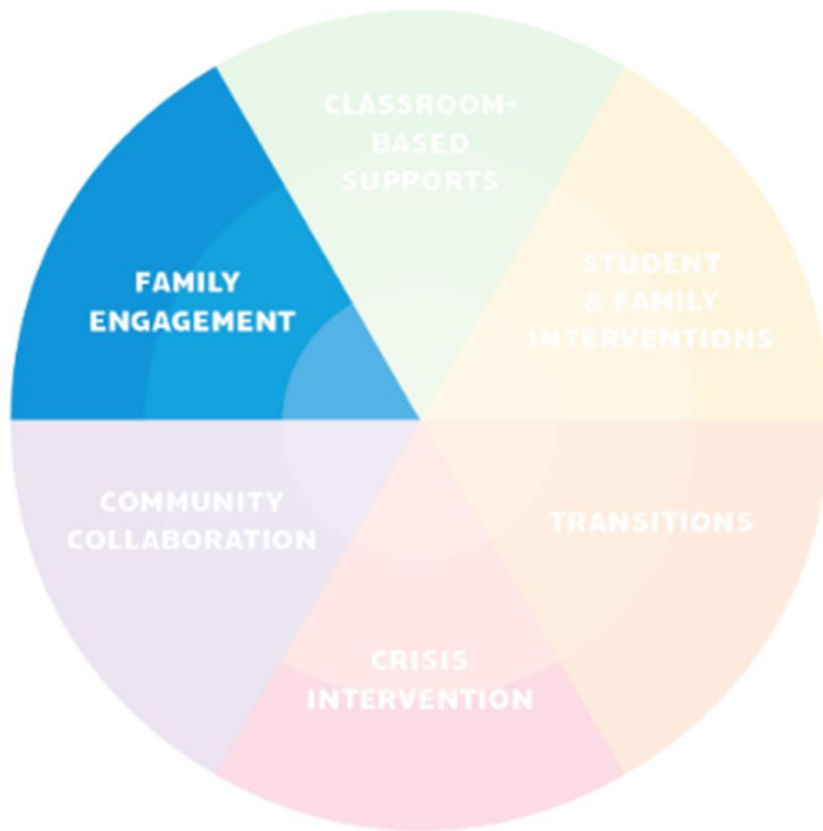


- “ Unconditional positive regard and respect for the families.
- “ Conduct surveys/ needs assessment to determine needs.
- “ Explicitly explain and demonstrate with how WE will work together to help their child.
- “ Offer parent support groups that assist families in developing strategies for the home.
- “ Ensure positive relationships and an inclusive environment.

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.

# Family Engagement Adults



- “ Collaboratively develop the family engagement plans
- “ Book or article study in groups; read a novel from perspective of poverty or mental illness
- “ Assure trauma sensitive, safe, and healthy school environment for adults; risk free space for requesting help
- “ Communicate, encourage, grieve, celebrate

*The National Center for Trauma-Informed Care* (<http://www.samhsa.gov/nctic/about.asp>)

*The National Child Traumatic Stress Network* (<http://www.nctsn.org>) “Trauma Toolkit for Educators”.

...“The soft side of students’ lives,  
*the social side*, runs their brains,  
their feelings, and their behaviors—  
and those three run their cognition!”

(Jensen, *Teaching with Poverty in Mind*, 2009)



# For More Information

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