UNI-Dome Policies and Procedures

**Access to the UNI-Dome:** All doors open 90 minutes prior to game time. Patrons are encouraged to enter the UNI-Dome early to avoid missing the game. Management reserves the right to eject, and revoke tickets to future events without refund, for person(s) who violate any of the terms of the license (refer to the back of your ticket) or any state, local, or federal laws. Violators are subject to immediate arrest, prosecution, and permanent revocation of this license.

**Accessible Parking:** Accessible parking is available on a limited basis in parking lots nearest the UNI-Dome. Valid parking credentials are required. There are golf carts available to transport to the west entrances.

**Accessible Seating:** Limited accessible seating is available including seating for 4 (four) accompaniments. Please request these seats when purchasing your tickets.

**Advanced Tickets:** Tickets may be purchased in advance by visiting the UNItix Ticket Office during business hours, online at unipanthers.com, or by calling 319-273-4849. Game day tickets may be purchased beginning at 9 a.m. through the beginning of halftime at the UNItix Ticket Office and at the south ticket booth of the McLeod Center (beginning at 12 p.m.). For more information, please call 319-273-4849.

**Age:** All children age 2 and above must possess a game ticket. Children under 2 are considered “child in arms” and must sit on the lap of an adult and may not sit in a ticketed seat without a game ticket.

**Alcoholic Beverages:** Alcoholic beverages are strictly prohibited.

**ATM:** The ATM machine is located inside the southwest entrance.

**Cameras:** Professional cameras and video recorders are not allowed inside the UNI-Dome for ticketed patrons.

**Concessions:** Concession stands are located on each concourse. Cash and major credit cards are accepted.

**Credit Cards:** All major credit cards are accepted inside the UNI-Dome.

**Ejection:** UNI Athletics reserves the right to eject any patron(s) found violating UNI-Dome policies or participating in behavior that is considered unsportsmanlike, unruly, or illegal. Tickets will be collected without refund, and the patron(s) will be escorted from the stadium by event staff and/or a police officer.

**Fan Code of Conduct:** In order for all fans to enjoy Panther football, the following actions are prohibited, and will be strictly enforced:
- Interference with game progress
- Smoking
- Obscene language and actions
- Unsportsmanlike, unruly, or illegal behavior
- Hazardous conduct to fans or participants
- Intoxication

**First Aid:** Fans in need of First Aid should alert the nearest event staff member, or visit the First Aid stations located on the northeast concourse. Paramedics are located outside the first aid room.

**Food & Beverage:** Outside food and beverages are not permitted inside the UNI-Dome. Concessions stands are open throughout the game for your convenience. Empty water bottles are permitted.

**Game Programs:** Game Programs are $3 and may be purchased on the concourses near each stadium entry during the first half.
**Gates Open**: Gates will be open for admission to each game 90 minutes prior to kick off.

**Group Sales**: Group discounts are offered by advanced purchases only. To purchase group seating, please call 319-273-4849.

**Lost Children**: If your child is lost, please alert the nearest event staff member and/or police officer.

**Lost/Stolen Tickets**: Please contact the ticket office regarding lost or stolen ticket at 319-273-4849.

**Lost/Found Items**: Items may be turned into any event staff member. To inquire about lost items, please call the UNI Athletics Facilities offices at 319-273-6334.

**Media Personnel**: Members of the media must have valid credentials displayed to enter the UNI-Dome and designated media areas. Media credentials must be requested in advance through UNI Athletics Communications. Credentials may be picked up at the northeast field level media booth on game day.

**Merchandise**: The merchandise stand is located on the north concourse under the scoreboard and is operated by University Book & Supply.

**Non-Smoking Policy**: The University of Northern Iowa is a smoke free campus. Smoking is prohibited on any campus property.

**Parking**: Parking is reserved in lots nearest the UNI-Dome for qualifying Panther Scholarship Club (PSC) members. For further information on PSC or PSC Priority Parking, please contact the PSC office at 319-273-6443. All lots open 6 (six) hours prior to kickoff.

**Prohibited Items**: The following items are not allowed in the UNI-Dome
- Coolers or containers
- Pets (with the exception of service animals used by disabled guests)
- Beach balls
- Food and beverages
- Video cameras

**Pass Gates**: Player pass lists are located at the southeast entrance of the UNI-Dome.

**Radio**: Panther football games are broadcast on the Panther Radio Network, with flagship station News/Talk 1540 KXEL broadcasting in the Cedar Falls area. Handheld radios are permitted inside the stadium.

**Refunds/Exchanges**: There are no refunds or exchanges. All sales are final.

**Re-Entry**: Re-entry is **NOT** permitted.

**Resale of Game Tickets**: Tickets may not be resold for any price on premises. UNI Athletics is not responsible for invalid tickets purchased from a third party.

**Stadium Emergencies**: In the event of an emergency, event staff, law enforcement, and other emergency teams will be available to assist all patrons, including those with disabilities.

**Student Admission**: Admission is free to all UNI students, who have paid all student fees, and possess a valid student ID.

**Tickets**: Valid tickets, or credentials, are required for entry into the UNI-Dome. Please refer to “Advanced Tickets” above for purchasing options.