ONLINE PICKUP

- Online pickup will begin 1-2 weeks prior to a men’s basketball home game. Pickup schedule is posted on GoXavier.com.
- To claim a ticket online, a student will log into his/her Student My Musketeers Account via the link from the student ticket page on GoXavier.com. Each student must register their account to be able to claim tickets. Registration instructions are sent by email at the beginning of the fall semester each year.
- Once you log in to your account, all games are shown in a column on the right, with dates when those games become available.
- When a game is active, click the ‘Find Tickets’ button. Put in 1 ticket on the next page, and proceed through to complete the process. You will receive a confirmation email after you’ve completed the process.
- Students will have 2 DAYS to log on and claim a ticket for an upcoming game.
  **CLAIMING A TICKET ONLINE DOES NOT GUARANTEE YOU ENTRY**
- If you do not claim a ticket online during the designated window, you will be placed in the “Standby” group on gameday. If tickets remain unclaimed after tip-off, any Standby students will then have the same priority for entry as students who registered online.

GAMEDAY LINEUP

- Students may begin lining up for entry beginning on the day of the game. Line up will begin at the regular student entrance, at the far left doors of the main entrance to Cintas Center. Line up begins no earlier than 8 a.m. the day of the game.
- The first students in line will receive the best available tickets.
- Tickets will be reserved seating, so groups wanting to sit together must line up together.

TICKET DISTRIBUTION

- All students MUST have their Xavier AllCard for entry into the game.
- After claiming a ticket online, the student’s ticket will be transferred onto their AllCard.
- Upon entry to the building, the student’s AllCard will be scanned. Students claiming a ticket online have priority for entry until tip-off. After tip-off, any full-time undergrad student can enter, regardless of whether or not a ticket was claimed online.
- After verification, students will be given their seat location. Those students receiving lower level tickets will also be wristbanded to designate their lower level seating.

TICKET TRANSFERS

- Student tickets can be transferred electronically to another full-time undergraduate ONLY. When you’re logged into your account, click on the Manage my Account button in the top right, and then select ‘Transfer’ under ‘My Tickets.’
- Your eligible tickets will be shown there. You can select whichever ticket you wish to transfer and then input the person’s name and email address that you wish to transfer the ticket to.
- ***A TRANSFER CAN ONLY BE ACCEPTED BY ANOTHER ELIGIBLE STUDENT***