



ACC FOOTBALL CHAMPIONSHIP GAME

2023 TICKET TUTORIAL

TICKET TUTORIAL

MOBILE APP

- VIEW TICKETS
- TRANSFER TICKETS
- ACCEPT TICKETS

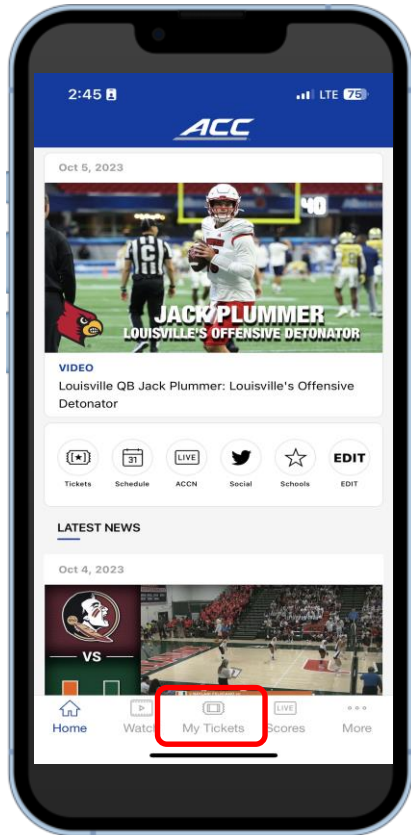




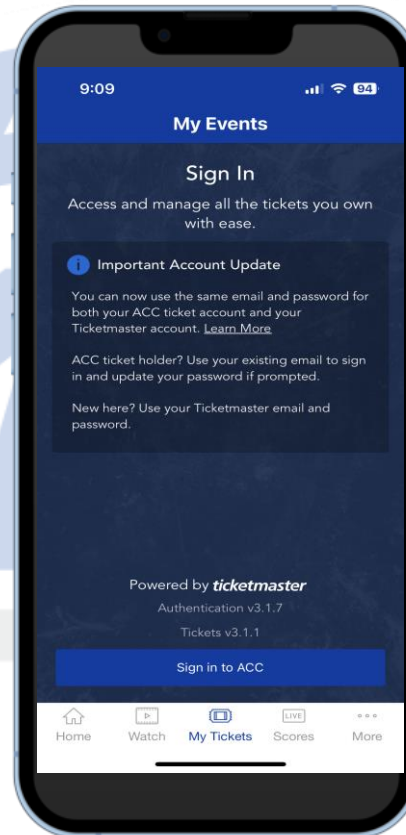
VIEW TICKETS

MOBILE APP

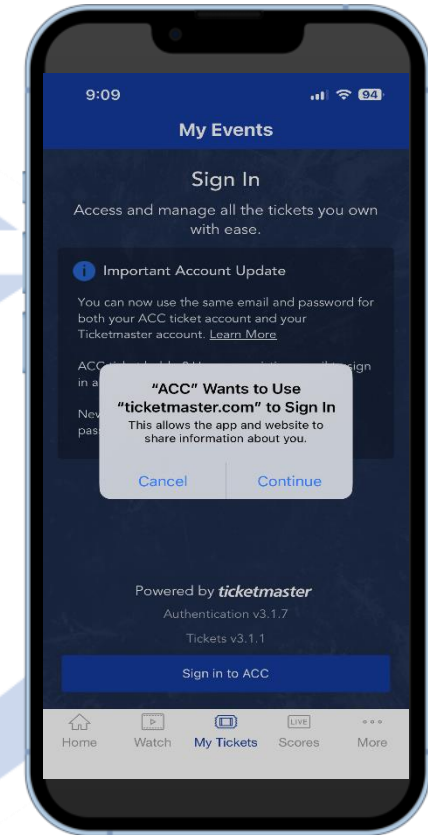
VIEW TICKETS



To access mobile tickets, select MY TICKETS from the ACC App home screen.



Click 'Sign in to ACC'

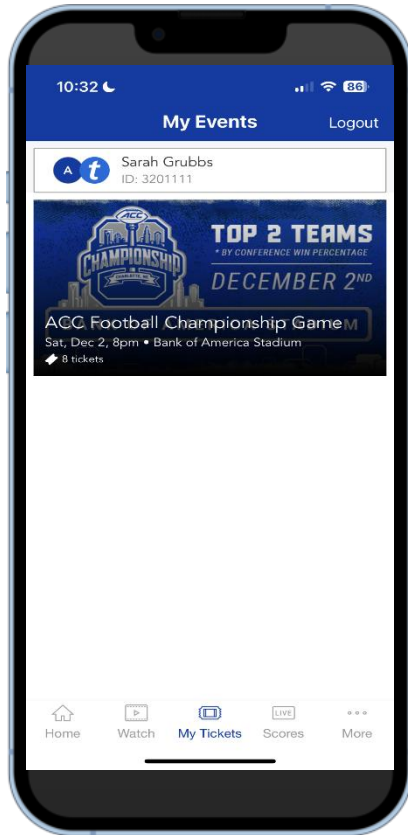


Sign into your ACC or Ticketmaster account using the email address associated with your ACC Football Championship Game tickets.

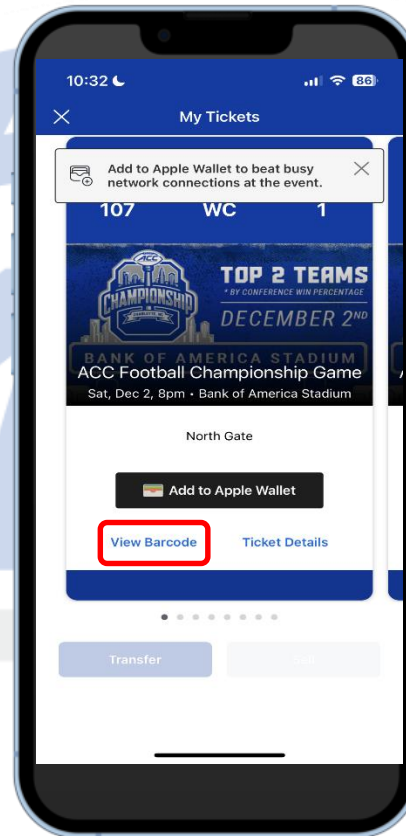
Fans that purchased through participating schools MUST use the email address provided to the school at the time of purchase and not the email address associated with Ticketmaster account.



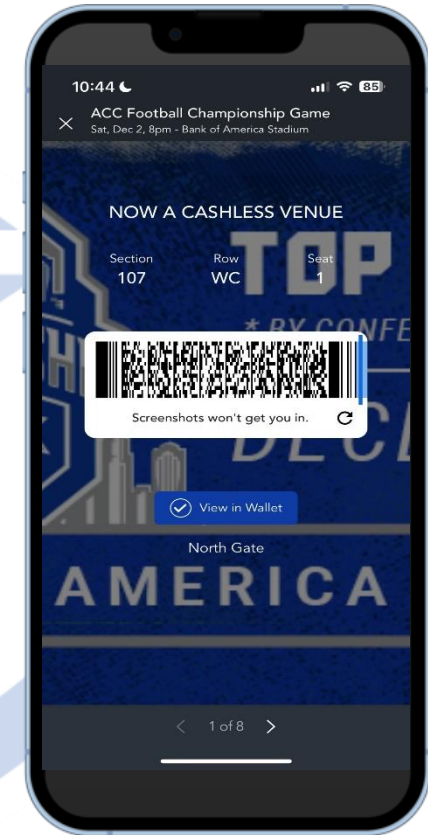
VIEW TICKETS



View your events and select ACC Football Championship Game to view your ticket (s).



Click 'View Barcode'.



To enter, have your phone out and ready to go with barcode showing.
You will see a rotating barcode as this is as SafeTix Event.

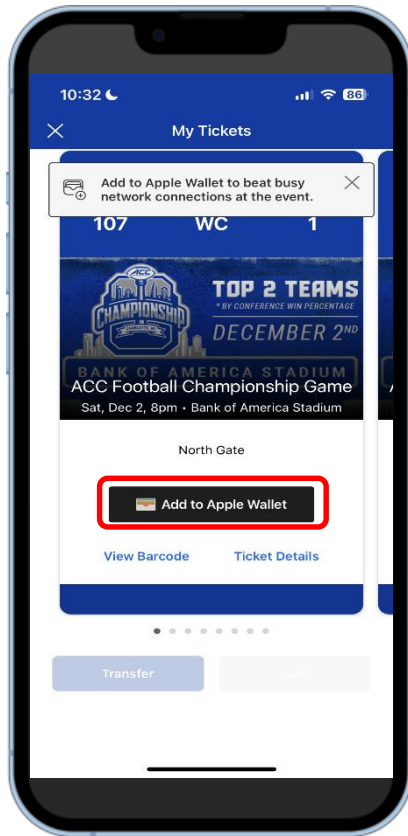




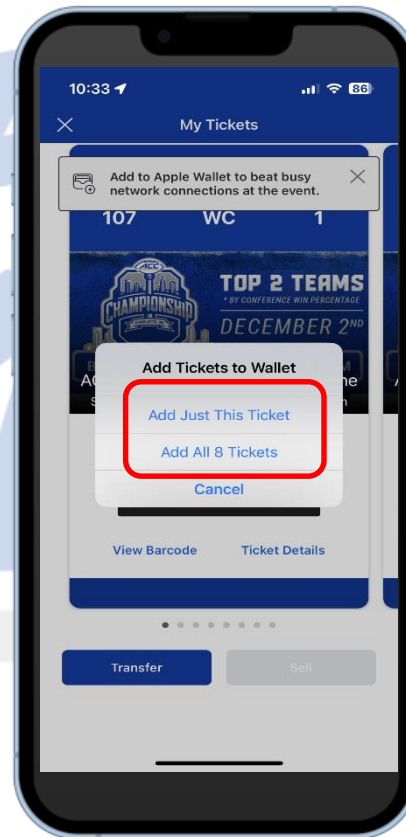
TRANSFER TICKETS

MOBILE APP

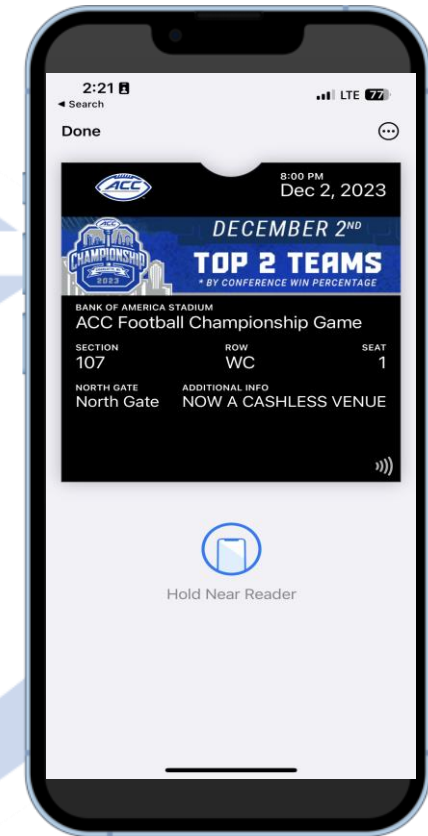
VIEW TICKETS



For an even faster entry, click 'Add to Apple Wallet'.



Select 'Add Just This Ticket' or 'Add All Tickets'.

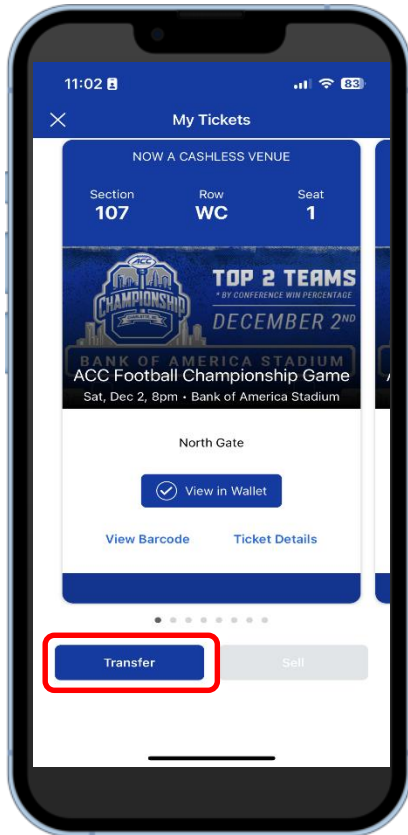


Click 'View in Wallet' to access your ticket. To enter, have your phone out and ready to go. The barcode will NOT be visible in the wallet as this is a SafeTix event.

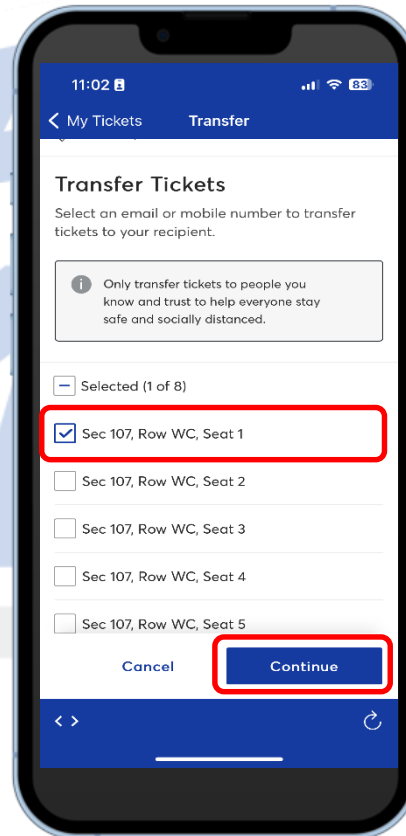


Important Tip: Screenshots and print outs are not valid for entry. Add your ticket to your phone's wallet and they're always ready, even when WiFi is slow.

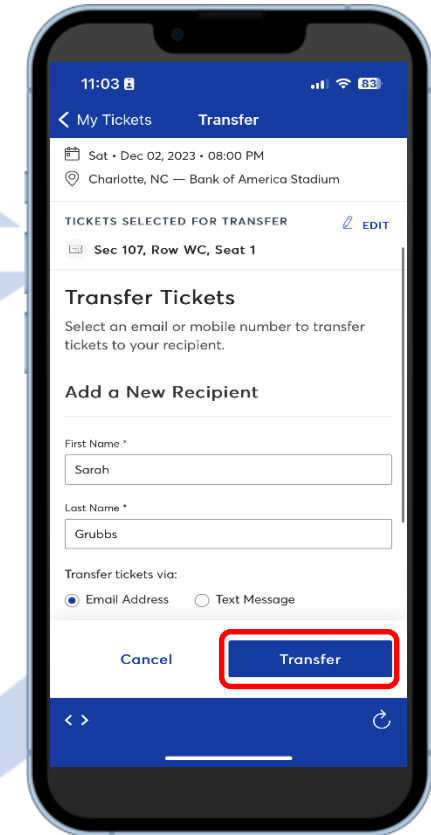
TRANSFER TICKETS



Access Mobile Tickets and click Transfer.



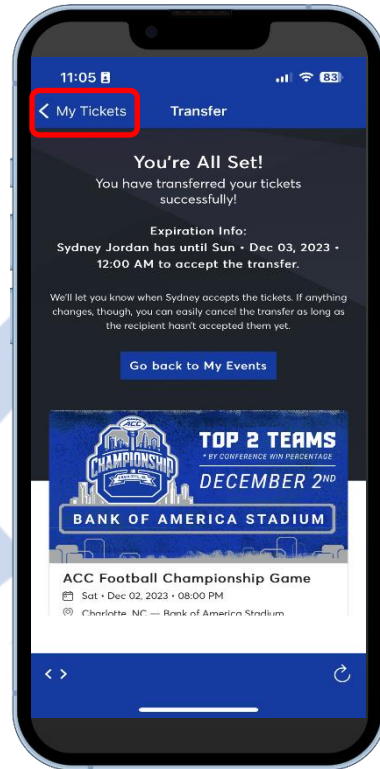
Select the tickets you wish to transfer and press continue.



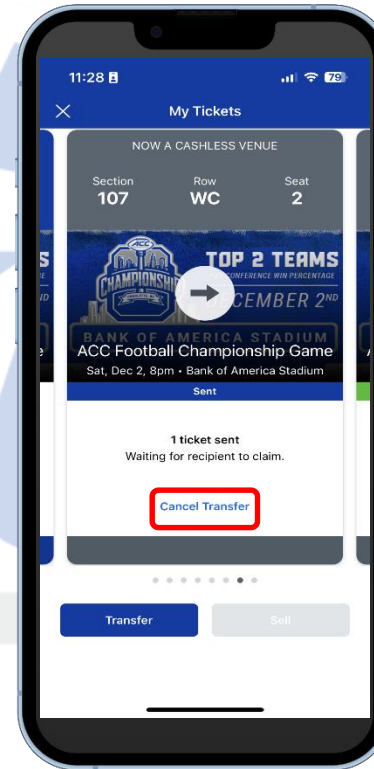
Enter recipient contact information, chose a transfer delivery method and press Transfer.



TRANSFER TICKETS



If transfer is successful, you will see 'You're All Set!'.
If transfer is not successful or you need to send tickets to someone else, click 'My Tickets' at top left corner.



Locate the ticket you transferred in 'My Tickets' and click Cancel Transfer.

When transferring tickets, you will receive two (2) emails: one confirming your ticket(s) have been sent and another when your recipient accepts the tickets you sent. Your recipient will also receive an email prompting them to accept your tickets. Once the ticket transfer has been accepted, the tickets in your account are no longer valid and you will not be able to get into the event with those tickets.

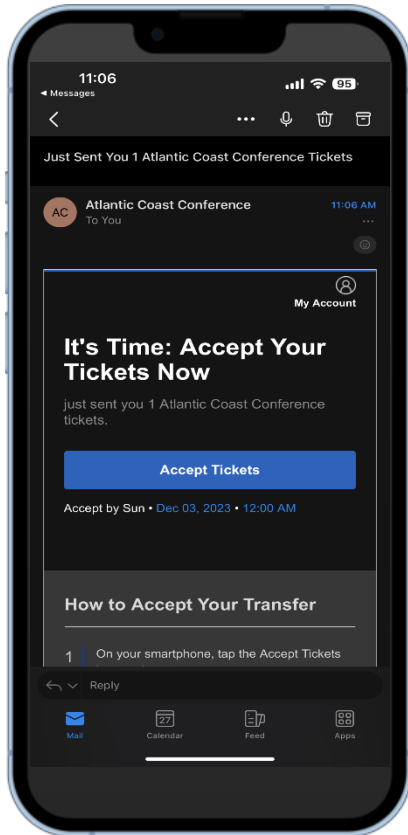




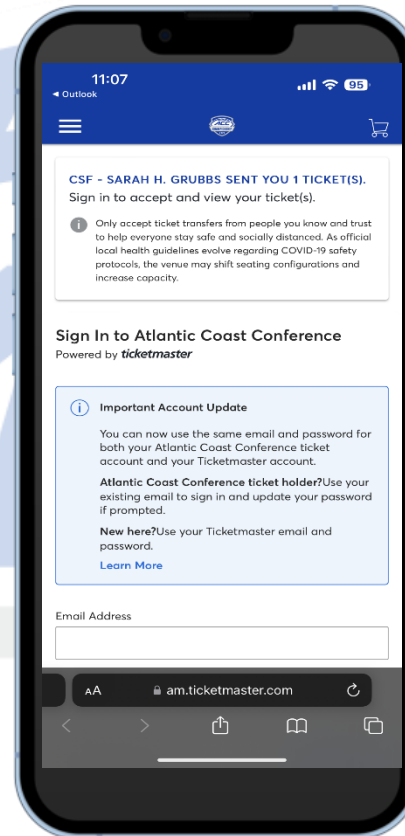
ACCEPT TICKETS

MOBILE APP

ACCEPT TICKETS

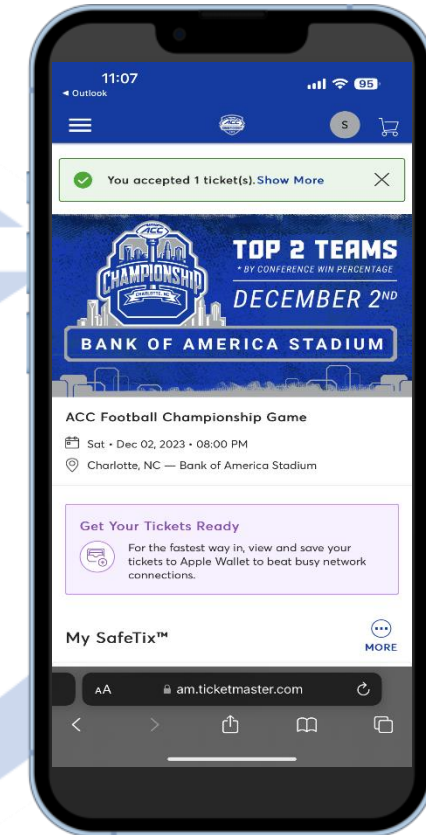


When tickets are transferred to you, you'll receive an email or text from the Atlantic Coast Conference / Ticketmaster. Click the Accept Tickets button.



Create an Atlantic Coast Conference account or sign into an existing one. If you do not remember your password, click "Forgot Password?" to reset.

Once you log in for the first time, a 'Terms of Use Ticketmaster' will pop up. Click 'Agree' to proceed.



Once accepted, you can view your tickets in your Atlantic Coast Conference account. Download the official ACC App for easy ticket access.





THANK YOU

FOR QUESTIONS OR HELP ACCESSING YOUR TICKETS, EMAIL [TICKETS@CHARLOTTESPORTS.ORG](mailto:tickets@charlottesports.org),
VISIT [HELP.TICKETMASTER.COM](http://help.ticketmaster.com) TO LIVE CHAT WITH THE CUSTOMER SERVICE AGENT.