

NEED TO MAKE A RETURN?

SIAM TRADITIONS

- You have 60 days to return your order from the day it arrives. Placed a holiday order? Good news! Gifts are eligible for the same return period.
- To get your item exchanged as quickly as possible please be sure to include the item, color, and size you would like on the return form below.
- Items must be returned in their original condition in padded packaging to prevent damage. This includes any gift boxes, velvet pouches and free gifts.
- Coupons may have been applied based on the total of your purchase. If your new order total does not meet the minimum required for a discount, that discount will no longer be applied. Your order will be recalculated to reflect the price without the coupon.
- If your return value is over \$100, we recommend that you insure your package at the post office.
- Waiting on your refund? Please allow 10-15 days for your credit to be processed. Depending on your bank and billing cycle, your credit may appear on your next statement.
- Paid for shipping? Unfortunately we cannot refund the initial shipment costs.

Past 60 Days?

Please contact customer service at returns@siamtraditions.com
or call us at (608) 685-2417 to discuss your options



PLEASE ENCLOSE THIS RETURN/EXCHANGE FORM WITH ALL RETURNS

Send all returns to: 113 S Main Street, Alma WI 54610.

Purchased return shipping is not refundable.

Please ship items in a box or padded envelope. If the item is damaged during delivery, you are responsible for filing a claim with the courier.

For exchanges, specify item, size, color, etc.

Order #	First Name	Last Name	Phone #
If the exchange total is greater than your original balance, Please include credit card information Credit Card#* _____		Exp. / / _____	CVV _____ Email _____

CODE	EXCHANGE/RETURN	CODE	ITEM #	ITEM DESCRIPTION	EXCHANGE INFORMATION
E1	Exchange (specify)				
R1	Did Not Like - refund				
R2	Quality Unsatisfactory <input type="checkbox"/> Refund <input type="checkbox"/> Replace				
R3	Did not fit <input type="checkbox"/> Refund <input type="checkbox"/> Replace				
R4	Not As Pictured - refund				
D1	Damaged <input type="checkbox"/> Refund <input type="checkbox"/> Replace				
WR	Incorrect Item Shipped <input type="checkbox"/> Refund <input type="checkbox"/> Replace				
00	Other				

Comments:
