Nano Roll
Installation Instructions

WIREFREE

INSTALLERS: Please leave this manual with the owner.
<table>
<thead>
<tr>
<th><strong>Shades</strong> (275 Roll)</th>
<th><strong>Charger</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>![Charger Image]</td>
</tr>
<tr>
<td><strong>Wall Brackets</strong></td>
<td><strong>Spacer Blocks</strong></td>
</tr>
<tr>
<td>![Wall Brackets Image]</td>
<td><em>(optional)</em></td>
</tr>
<tr>
<td><strong>Ceiling Brackets</strong></td>
<td><strong>Leveling Shims</strong></td>
</tr>
<tr>
<td>![Ceiling Brackets Image]</td>
<td><em>(optional)</em></td>
</tr>
<tr>
<td><strong>Screws Included</strong></td>
<td><strong>Installation Remote</strong></td>
</tr>
<tr>
<td><em>(3 per Bracket)</em></td>
<td><em>(1 per shade)</em></td>
</tr>
<tr>
<td></td>
<td>![Remote Image]</td>
</tr>
</tbody>
</table>
SPACER BLOCKS AND LEVELING SHIMS (OPTIONAL)

**Spacer Blocks** - used to clear an obstruction in the fabric path.

Connect spacer blocks to shade brackets before installation.
Note: Do not use more than 4 Spacer blocks per bracket.

**Leveling Shims** - used if the window frame is out of level.

Connect to shade brackets before installation.
Note: do not use more than 2 leveling shims per bracket.

INSTALLATION - NANO ROLL - WIREFREE

1. Install the wall bracket / end cap assemblies with the supplied screws.
   - Use 1/4" magnetic driver (incl.)

2. Measure the bracket to bracket width and verify it matches the ordered width. Adjust accordingly.

Brackets must be level before the shade is installed!
3. Remove the idler end cap with flat bladed screw driver

4. Insert motor side completely.

**NOTE:** When installing, the shade should be at the upper limit.

5. Then, while supporting motor side, put idler end cap over the idler and snap into place. There will be an audible click.
Each RTS Nano shade includes an installation remote that is used to adjust limits and program
group controls. These installation remotes are uniquely numbered to the shade they are paired
with. The lower limit of every shade is preprogrammed to ½” from the bottom of the window.
After installing each shade, follow these steps to adjust the lower limit:

**STEP 2 - Assign shades to groups**

Next, program group controls. To pair with a permanent transmitter such as a multichannel Telis or DecoFlex, follow these steps.

1. Press and hold the program button on the back of the installation remote until the shade jogs.
2. Select the channel where you want to create a group, then bump (do not hold) the program button on the back of the remote - the shade will jog.
3. Both remotes now control the shade.
4. Continue doing this with each shade until all shades are programmed in the desired groups.

**NOTE:** Each RTS motor can be paired with 12 unique transmitters.

**STEP 3 - Pair Groups to control system (Mylink, LinkPro)**

1. Download the MyLink app.
2. Pair the grouped shades with LinkPro or MyLink according to the instructions in the MyLink app.

**PROGRAMMING - RTS**

**PROGRAMMING STEPS (must follow in order)**

- Step 1: Fine tune lower limit
- Step 2: Assign shades to groups
- Step 3: Pair groups to control system (Mylink, LinkPro)

**Warning:** Do not attempt to use any installation remote until all the shades are installed.

**TECHNICAL SUPPORT - RTS**

Technical Support: 512.832.6939
Support: support@screeninnovations.com

**Troubleshooting - RTS**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Action to Take</th>
</tr>
</thead>
<tbody>
<tr>
<td>For RTS</td>
<td>Shade won't operate.</td>
<td>Motor is not powered. When the battery of a wire free motor is low the user is notified by a series of red led flashes visible on the left end cap. These flashes will only occur after a command has been given. If the motor is low or dead, the charging cord can be plugged in and the shade will operate while charging.</td>
</tr>
<tr>
<td>Remote button presses are too short.</td>
<td>When operating an RTS remote hold the buttons down for at least 2 seconds.</td>
<td></td>
</tr>
<tr>
<td>The remote is being used out of range.</td>
<td>Move within 30ft. of the shade. If the issue persists, adjust the antenna to a new position, and make sure the antenna does not touch metal.</td>
<td></td>
</tr>
<tr>
<td>The remote battery is out of place or drained.</td>
<td>Check that the red LED on the remote flashes when buttons are pressed. On the installation remote, pry off the back by hand and ensure the battery is fully seated in the battery tray. If the remote remains unresponsive, replace the battery with a CR2430 3V lithium cell.</td>
<td></td>
</tr>
<tr>
<td>Green LED light is flashing - shade is not operating properly (WireFree only).</td>
<td>The motor is in programming mode. Briefly click the program button on the back of the installation remote. The green light will turn off and the shade will return to user mode. OR Move the shade to the lower limit by holding the up or down button. Hold the &quot;My&quot; button until the screen jogs - the green LED will stop flashing.</td>
<td></td>
</tr>
</tbody>
</table>

**FOR RTS**

**TROUBLESHOOTING - RTS**

**Tech Support:** 512.832.6939

**Hours of Support:** 7:30am - 5pm CST

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