

## ***TLS/SSL Certificate Self-test Guide***

Due to the Givex security certificates change taking place in September 2025, we have installed the upgraded security certificate on one of our development servers for merchant self-testing. Please use the following test to check if you will be impacted by the cert upgrade. A non-exhaustive list of affected services is on the next page.

1. Configure your POS or integration to connect to **dev-dataconnect.givex.com** using the test credentials below. Use the same port number you use to connect to our live server.
  - If you are using the following service & port combinations, please use the alternate port indicated:  
dcssl, port 59019 -- please use port 50019 instead.  
dcjsonrpc, ports other than 50104 -- please use port 50104 instead.

Host:

dev-dataconnect.givex.com

Test credentials:

User ID: 41222

User password: 7512

2. Perform a transaction such as a balance check, redemption or reload on one of the following test cards:  
6036282434695923330 PIN 9384  
6036289761495923347 PIN 2958  
6036288439495923355 PIN 7301
3. If your POS or integration to Givex is able to connect and send the test transaction, it should continue to do so after the security certificate changes on our live servers.

**This test situation cannot account for the many different ways that companies integrate or configure their interfaces. In some cases, you may receive an error response. Verify if that error message shows that the POS was at least able to connect and send the transaction, which would be a successful test result.**

**Some merchants and IT teams may have difficulty reconfiguring their POS credentials for this test. In that situation, you may attempt the test using your live credentials. However, a successful result will be receiving an error message that indicates the POS was able to connect and send the transaction.**

## List of Affected Services

If you connect to our servers using the following Givex services and ports, you may be affected by this security certificate upgrade. Note that this is not an exhaustive list.

### General

dcssl 50019

dcssl 59019

dcssl 50220

dcjsonrpc 50059

dcjsonrpc 50104

dcjsonrpc 50107

dcxmlrpc 50060

gapi 50081

cws\_mobile\_api.py 50124

maitred\_ha 50028

spasoft\_ha 50072

ncr\_ha 50084

ncrsl\_ha 50131

svdot 50310

### GivexPOS APIs

vxljsonrpc 50406

### Other services

httpd 443