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Croydon council housing benefit application form pdf

If you have a current claim for Housing Benefit or Council Tax Support and have seen a change in your earnings as a result of Covid-19 fill out this form including applying for housing benefit; claiming council tax support; advice on welfare payments; debt advice and more During the current COVID-19 pandemic, it is important that we communicate quickly with our residents without avoidable physical contact. We therefore update our residents' information with contact information including mobile numbers and email addresses. All outgoing calls come from 02033230201 and any text messages from LBCroydon. Within the texts we use the URL textm.co - this is a real communication from Croydon council. Sources of information that can provide family and emotional support to you The easiest way to have more money in your pocket is to find work, increase your hours of work or find a better job Help with everything from benefits and debt advice, to saving money and getting loans. Includes advice on applying for discretionary housing payments and Croydon discretionary support, including web link to budget planner and local housing benefit rates. Local Housing Allowance (LHA) is a way to work out how much housing benefit we can pay you if you are renting a property or room from a private landlord. To make a claim or to see what help you get with paying your rent and council tax. How your housing benefit and council tax support is worked out. Find out what welfare benefits are available, whether you are eligible and how to make a claim. You should immediately notify us of

any change in circumstances that may affect the amount of benefit you receive, especially if you are moving home. A new benefit that has started replacing a range of working-age benefits and tax credits for people. Overpaying for housing occurs when we have paid you (or someone else on your behalf) a benefit that you are not entitled to. Find out how it can be arranged. Fact sheets and useful contacts to help you manage the changes to your benefits If you have a current claim for housing benefit or Council tax support and have seen a change in your income as a result of Covid-19, please let us know so we can update your claim. Universal credit and housing benefit If you are of working age, we will no longer accept new applications for housing benefit. Instead, you should claim universal credit. a monthly payment introduced by the government to help with your housing and housing costs. The Department of Work Pensions (DWP) is responsible for the management of Universal Credit. You only claim a housing benefit if one of these applies: you are entitled and remain entitled to a serious disability premium you are of the aow age you live in a supported accommodation (hostels or sheltered housing) you live in temporary accommodation provided by Croydon council How to claim if do not fall into any of the above categories to claim housing benefit, you must claim Universal Credit online for help with your housing costs. Claim Universal Credit If you still claim Housing Benefit or want to claim council tax support, you must apply online. To apply use the online benefit claim form. Once you have completed a Housing Benefit of/and Council Tax Support online claim form, you must provide the requested information in the proof checklist. We can't assess your claim until you've provided all the necessary evidence. You must provide this information to us within 1 month of the date on which you make a benefit application. How much you get to get a lot of Universal Credit you use the benefits calculator to work out how much Housing Benefit and/or Council Tax Support you might get, use the benefits calculator. Calculations of the benefit calculator are estimates and may change once your claim is fully assessed. Council tax If you need help paying your Council tax, you should apply for council tax support separately, as this is not included in your universal credit payment. If you receive housing benefit from Croydon council or the universal credit housing element and need help with one of the following: a shortfall in upfront rent or a deposit cost You are entitled to a discretionary housing payment. For emergency assistance, learn more about the Croydon discretionary support. Discretionary housing payments (DHP) are made in respect of housing costs when a person receives a housing benefit or universal credit housing element. We consider each application individually and on its own merits. Eligible You must: in receipt of housing benefit from Croydon Council or the housing element of Universal Credit have an affordable long-term solution to have a fully completed budget planner, including income and expenses What you need to apply Make sure you have the information below available before you apply. Lack of rent Moving expenses Last 3 months bank statements for all accounts for all adults in your household Last 3 months bank statements for all accounts for all adults in your household Full 3 disposal statements Last 3 months bank statements for all accounts for all adults in the contact number of your household Landlord Full 3 months payment is only done for a short period. We are working with you on an action plan to work on paying your own rent. This may include one or a combination of the following: more affordable housing in search of work or increasing working hours budgeting in to maximize income. Payment cannot be used to cover: service charges that are not included in your rental overpayments of housing benefit second adult discount claims support costs for people who are in supported accommodation deduction in housing benefit for other adults over the age of 18 in the household (this can be decided on a case by case basis) How to apply Download, complete and return the Discretionary Housing Payment (DHP) application form to: Croydon discretionary support team Bernard Weatherill House 8 Mint Walk Croydon CR9 1BQ email: dhp2@croydon.gov.uk Further support Help in emergency living expenses need? Read more about Croydon's discretionary support. Privacy Statement If you want more information about how we use your information, please refer to our gateway welfare services privacy policy. Universal Credit (UC) has replaced Housing Benefit and a range of benefits for people of working age. Most residents in Croydon do not need to apply for housing benefit because you have Universal Credit, including money for your rent. The Department of Work and Pensions (DWP) is responsible for managing Universal Credit. In order to claim housing benefit, you must be resident and liable for rent and are entitled to a serious disability premium or are of retirement age or living in supported accommodation (hostels or sheltered accommodation) or living in temporary accommodation offered by Croydon Council But you still need to claim tax support from the Council. To claim Housing Benefit/Council Tax Support you need to fill out an online compensation application form How we work out The amount of housing benefit and/or tax office you get depends on: how much money you have in the amount of savings you have your personal circumstances the maximum rent for your property (Housing Benefit) your weekly amount of Council Tax (Council Tax Support) the postcode of the area in which you live. Every year, the government gives us figures showing how much money people need to have to meet their basic needs. These figures vary depending on your circumstances. This is called the applicable amount and is a standard national figure which the government considers reflects the basic needs of a resident and his family. The amount of the benefit can also be reduced if there are other adults living in the household, for example non-dependent children over the age of 18. For more information on how housing benefit is calculated visit [it-get](#) Until we get all the necessary information and To process your claim we can't tell you exactly how much benefit you get. Use our benefit calculator for an estimated calculation of Housing Benefit and/or Council Tax Support. Can I get extra help? If you get Housing Benefit or housing from Universal Credit and/or Council Tax Support, but still difficult to pay your rent and/or council tax, you may be able to get extra help towards your housing expenses in the form of a Discretionary Housing Payment (DHP). These are not benefits, but are paid in addition to your benefit and are based on your circumstances. You only apply for a DHP if you already receive a Housing Benefit or the housing element of universal credit and/or council tax support and that benefit does not cover the full amount of the rent or council tax liability. DHPs cannot pay for the services included in your rent, such as fuel, water, electricity, or rent and council taxes arrears. To apply for discretionary housing payment you have a DHP application form Universal Credit (UC) is a monthly payment to help with your housing and housing costs. It has replaced Housing Benefit and a range of benefits for people of working age. Most residents in Croydon do not need to apply for housing benefit because you have Universal Credit, including money for your rent. The Department of Work and Pensions (DWP) is responsible for managing Universal Credit. Universal Credit includes support for the cost of housing, children and childcare, as well as support for disabled people and carers. For more information about Universal Credit, please visit [www.gov.uk/universal-credit](#). To see if you are entitled to Universal Credit you use the Citizens Advice fitness checker. How will I claim it? The Department of Work and Pensions (DWP) is responsible for managing Universal Credit. Universal Credit covers housing costs for many people, but not all. You must claim housing benefit to help with your rent if you are entitled to and are entitled to a serious disability premium or are of retirement age or live in supported accommodation (hostels or sheltered accommodation) or live in temporary accommodation provided by Croydon council To claim Universal Credit, you must fill out an online form. You can apply for a job at [www.gov.uk/universal-credit/how-to-claim](#). You must claim Universal Credit as soon as you think you have a right. Your claim will only be refunded in exceptional circumstances and will only go back a month. If you are claiming housing benefit, you should fill out an online compensation application form Help with your Council Tax Payments Help with your Council Tax is not included in your Universal Credit Payment. If you need help paying your Council tax, you should apply for council tax support separately. Can I get extra help? If you are struggling to pay your rent it is very important to provide advice and search as soon as possible and talk to your landlord. Not paying your rent can have serious consequences and you lose your home. Our budgeting tool can help you manage your money so that you can on time. If you receive Housing Benefit from Croydon Council or the Housing Element of Universal Credit, but still find it difficult to pay your rent, you may get extra help towards your housing costs in the form of a Discretionary Housing Payment (DHP). These are not benefits, but are paid in addition to your benefit and are based on your circumstances. To apply for discretionary housing payment you fill out a DHP application form free and confidential advice on your debt and manage your finances help: Healthy Start offers vouchers for healthy food, milk and vitamins for pregnant people and children under 4. You are eligible if you have a benefit or under 18 years of age. Read more in this guide For a healthy start and if you need help with your application, please contact healthystartsupport@croydon.gov.uk. contact with healthystartsupport@croydon.gov.uk.

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