

# ONBOARDING GUIDE

formlabs | dental

FORM

4B

Congratulations on your new Form 4/B printer! Learn everything you need to get up and running quickly and successfully with your printer through our training videos and support articles.

To get started, log into [Dashboard](#) and register your printer. Dashboard allows you to remotely monitor your prints and printers, track material usage, and explore past and future Formlabs purchases. For detailed instructions, refer to our [support article](#).

Call for assistance at any point during the onboarding process to get live help from our Dental Service team located in Milwaukee, WI.

**US / Canada** (TOLL-FREE)  
+1 833 489 0545 DSP EXTENSION = 1132

## 01 PREPARING YOUR SPACE

Before receiving your printer, read our [workplace setup article](#) so you're ready to install and operate the Form 4/B once it arrives.

## 02 RECEIVING AND UNBOXING YOUR PRINTER

Know what to expect when your Form 4/B arrives. Package contents, unboxing, and how to locate your printer's serial name are all detailed in the [unboxing video](#) below and [support article](#).

Check out these videos for information on how to unbox and set up your [Form Wash](#) and [Form Cure](#).

## 03 SETTING UP YOUR FORM 4/B

Once your Form 4/B printer is unboxed and placed, let's turn it on and get it ready to print! Check out our [support article](#) and the [video](#) to learn how to turn the printer on and insert the resin tank, mixer, build platform, and resin cartridge.

## 04 STARTING A PRINT WITH PREFORM

If you haven't already, download [PreForm](#), Formlabs' print preparation software, here. Check out our [support article](#) and the [video below](#) to learn the basics of how to orient and support your model and send your print job from PreForm to your printer.

If you want to take the pressure off your first print, start with our [provided part](#). We've tested this part to make sure it prints well, giving you a chance to familiarize yourself with how your printer works before jumping into more complex prints.

Your print will start automatically if you have installed and confirmed all the consumables before uploading the print. See our [support article](#) for detailed instructions.

## 05 POST-PROCESSING YOUR PRINT

Once your print is complete, it needs to go through a few post-processing steps. Check out our [support article](#) and the [video](#) to learn how to remove parts from the printer, wash your parts, clean your build platform, remove supports, and post-cure your parts.

## 06 MAINTAINING THE FORM 4/B

While there is some preventative maintenance, such as keeping software and firmware up to date, most maintenance steps will be performed when dictated by certain print events. Listen to an expert from our Services team explain the most important maintenance steps in the [video](#).

Below you can also find the support documentation for the most common maintenance steps:

- Updating [software](#) and [firmware](#)
- [Cleaning the Light Processing Unit 4 \(LPU 4\)](#)
- [Preventing and Cleaning Resin Spills](#)
- [Adjusting Build Platform Parallelism](#)

## 07 ADVANCING YOUR PREFORM SKILLS

Check out this [playlist of brief videos](#) to hear an expert walk through the different types of PreForm warnings, tools for support editing, and best practices for setting up a print.

## 08 30 MINUTE LIVE Q&A

With your Dental Service Plan, you're eligible to schedule a 30 minute virtual Q&A session with a Technical Expert to answer any questions regarding your specific workflow! Please submit a [support request](#) to schedule this session.

All of the training content can be found on our [YouTube playlist](#) and [Support site](#).

SCAN THE QR CODE  
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TRAINING CONTENT  
→

