

Payment Manager

Payment Processing & Settlement Tool for Multi-Site Enterprises and Organizations

What Is It?

With ServiceChannel Payment Manager you can automate payments to providers, work more efficiently, and take advantage of lower rates for work completed. You'll get a single view of payment status — across facilities, finance, and providers; gain more control over when and how payments are made; and keep your cash flow streaming smoothly.

Who Is It For?



Facility
Managers



Finance/
Accounting
Personnel



Accounts
Payable
Personnel



Third-Party
Contractors

“ ServiceChannel Payment Manager allowed us to discontinue individual paper invoices and switch to electronic payments. **We saved over \$430k in processing costs, materials, and labor.** ”

— Top 10 Supermarket Chain

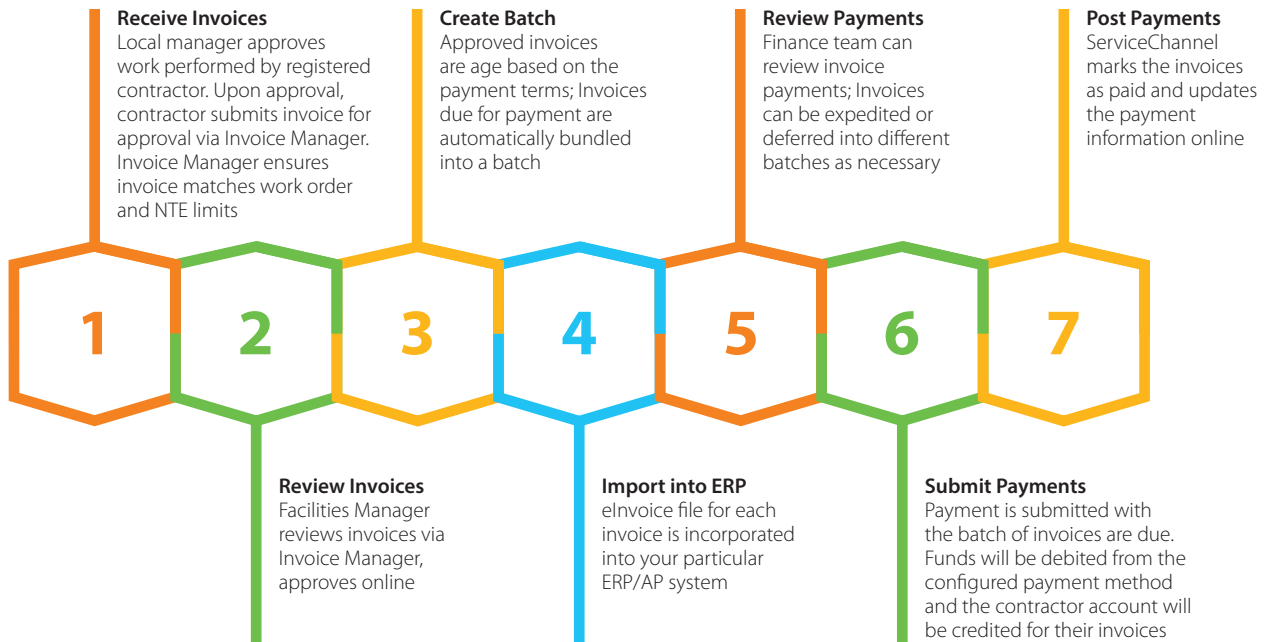
Benefits

- Eliminate **busywork** and time spent on payment status inquiries and manual payments.
- Improve **cash flow** using flexible payment methods and timing.
- Maintain **control** with a workflow that integrates with your processes and systems.
- Reduce **costs** by taking advantage of early payment discounts.
- Improve **provider relationships** and ensure responsive service by paying them faster.
- Reduce **compliance risk** by providing “Know Your Customer” verifications on service providers.



The Payment Process

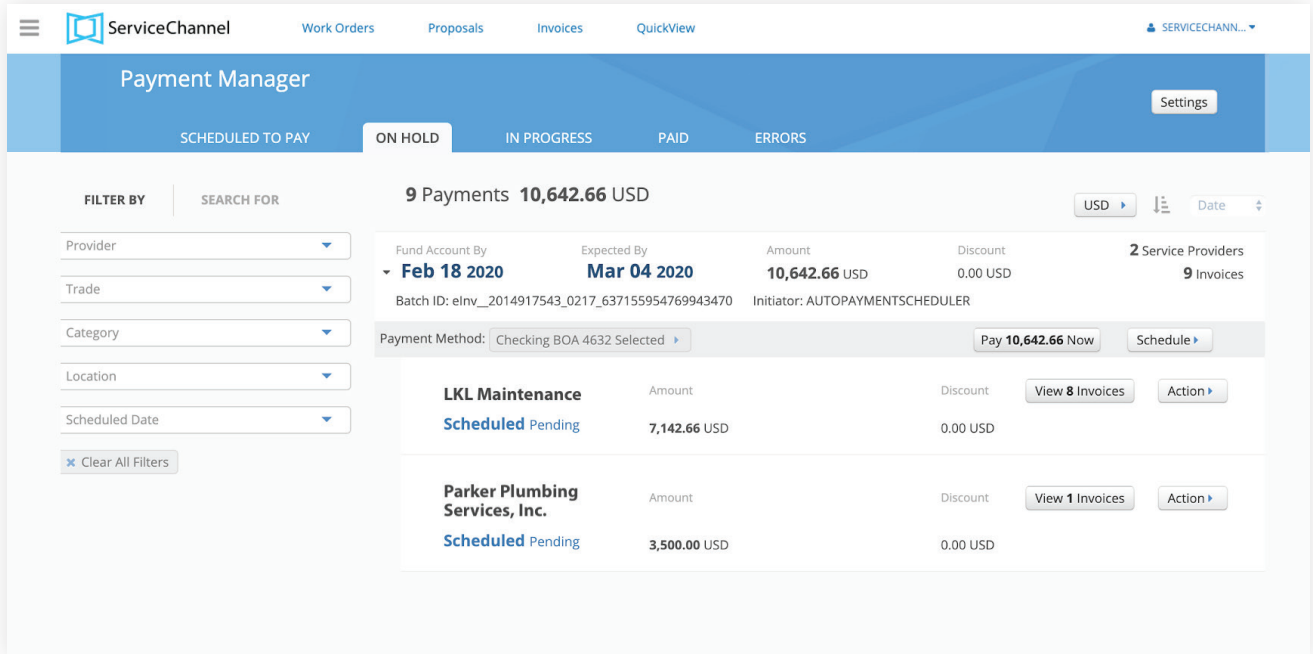
We know facilities' work doesn't end at "Invoice Approval." ServiceChannel Payment Manager is with you every step of the process to ensure the right providers are paid the right amounts at the right time — so you can keep provider relationships healthy and your budget in tact.



Features

- Electronic payments workflow that eliminates manual, check-based processes.
- Real-time, online visibility into payment status for facilities, providers and finance.
- Choice of payment methods including ACH or Corporate Cards.
- Schedule, accelerate, or defer payments on a line-by-line basis.
- Works with all ERP/Accounting systems that support file-based integration.
- Configure payment terms to apply discounts when paying early.





Payment Manager

SCHEDULED TO PAY | **ON HOLD** | IN PROGRESS | PAID | ERRORS

9 Payments **10,642.66 USD**

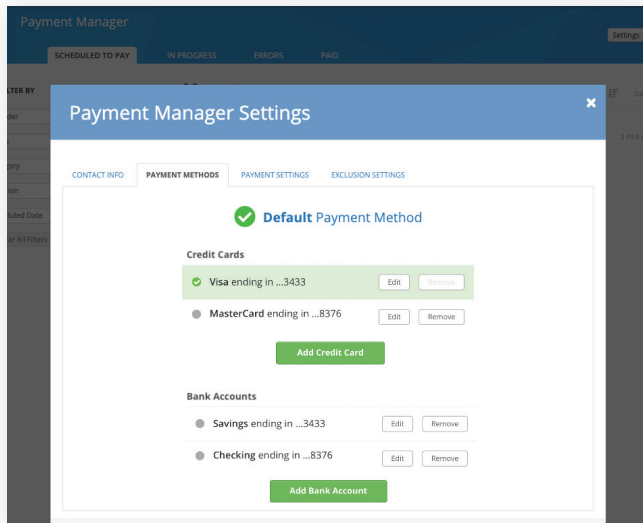
Filter by: Provider, Trade, Category, Location, Scheduled Date. Clear All Filters.

Fund Account By: Feb 18 2020 | Expected By: Mar 04 2020 | Amount: 10,642.66 USD | Discount: 0.00 USD | 2 Service Providers | 9 Invoices

Batch ID: elnv_2014917543_0217_637155954769943470 | Initiator: AUTOPAYMENTSCHEDULER

Payment Method: Checking BOA 4632 Selected | Pay 10,642.66 Now | Schedule

Provider	Amount	Discount	Action
LKL Maintenance Scheduled Pending	7,142.66 USD	0.00 USD	View 8 Invoices Action
Parker Plumbing Services, Inc. Scheduled Pending	3,500.00 USD	0.00 USD	View 1 Invoices Action



Payment Manager Settings

CONTACT INFO | **PAYMENT METHODS** | PAYMENT SETTINGS | EXCLUSION SETTINGS

Default Payment Method

Credit Cards

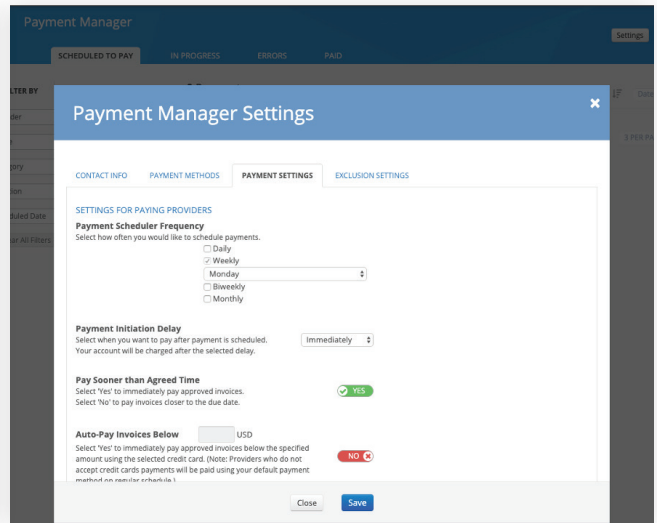
- ✓ Visa ending in ...3433 [Edit] [Remove]
- MasterCard ending in ...8376 [Edit] [Remove]

[Add Credit Card]

Bank Accounts

- Savings ending in ...3433 [Edit] [Remove]
- Checking ending in ...8376 [Edit] [Remove]

[Add Bank Account]



Payment Manager Settings

CONTACT INFO | PAYMENT METHODS | **PAYMENT SETTINGS** | EXCLUSION SETTINGS

SETTINGS FOR PAYING PROVIDERS

Payment Scheduler Frequency
Select how often you would like to schedule payments.

Daily
 Weekly
 Biweekly
 Monthly

Payment Initiation Delay
Select when you want to pay after payment is scheduled. Your account will be charged after the selected delay.

Immediately

Pay Sooner than Agreed Time
Select 'Yes' to immediately pay approved invoices. Select 'No' to pay invoices closer to the due date.

YES

Auto-Pay Invoices Below [Amount] USD
Select 'Yes' to immediately pay approved invoices below the specified amount using the selected credit card. (Note: Providers who do not accept credit cards payments will be paid using your default payment method on regular schedule.)

NO

[Close] [Save]

About ServiceChannel

ServiceChannel, the #1 Facilities Management Platform, is used by global multi-location brands to see inside their buildings, assets, and provider networks — and deliver amazing customer experiences at every location. The ServiceChannel platform captures the industry's richest performance data, with billions of data points drawn from 100 million work orders and over 70,000 providers. Industry leaders such as Louis Vuitton, Bloomin' Brands, CVS Health, and Trader Joe's rely on insights from our platform to work with the best providers, optimize spend, and deliver impeccable customer experience. ServiceChannel is a privately held company funded by Accel, based in the San Francisco Bay Area.

