

# Site Planning Manager

Simple and thorough capture, centralization and reporting of actionable intelligence on location and equipment condition

## What Is It

- Mobile app for on-site capture of facility & equipment condition
- In-audit submission of work orders to initiate immediate remediation at the point of the issue
- Guide and instruct new and experienced auditors on thorough audits without slowing them down
- Visual merchandising tool with capacity data and photo & video inventory
- Site audits' data, scores, assets conditions and submitted work orders across time, locations and audit types

## Who's It For



Facilities Managers



On-site Location Staff



Third Party Auditors

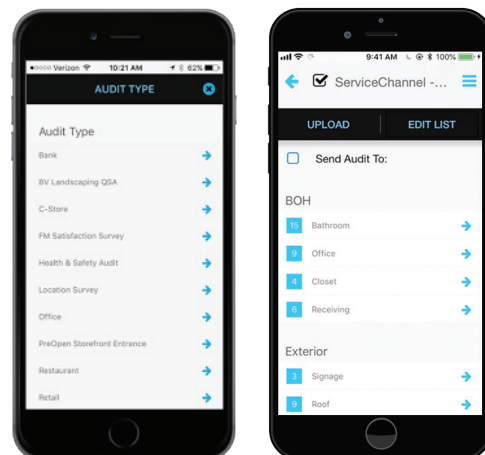
## Problem

- Decentralized site audit information collected on paper or spreadsheets prevents valuable analysis of location and equipment condition that could help FMs plan spend and reduce costs
- FMs don't have the equipment data to budget for replacement costs and/or negotiate better volume pricing
- Issues requiring remediation found during audits require double entry; once during the audit and again into *Service Automation* (or another Work Order management system)
- Audit frequency constrained, and training new auditors is time consuming and distracting for store management

## Solution

ServiceChannel's *Site Planning* mobile app enables Facilities Managers to quickly and easily capture standardized equipment and facilities condition data. Centralized site audit results are integrated into *Service Automation*, enabling management to make more informed repair vs. replace decisions and more efficiently manage their assets.

Complementing the *Site Planning* mobile app is comprehensive reporting on the results of your audits. *Site Planning* reporting allows easy access to equipment condition, facilities condition and problems found during the audits. One can access a detailed view of any individual site audit with all the scores, comments, quantities, photos & videos taken and work orders created by the site auditor.



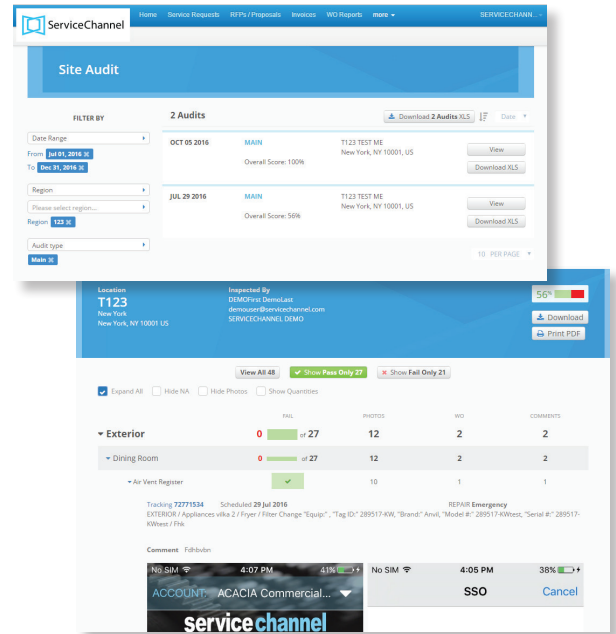
## Features

### Mobile App

- Customer-defined steps and instructions on performing an audit
- Pull up checklists in any order to support any audit process
- *Service Automation* Work Order submission from within the app
- Capture equipment condition and attributes, and merchandising capability
- Capture new equipment
- Record new equipment and photo & video inventory

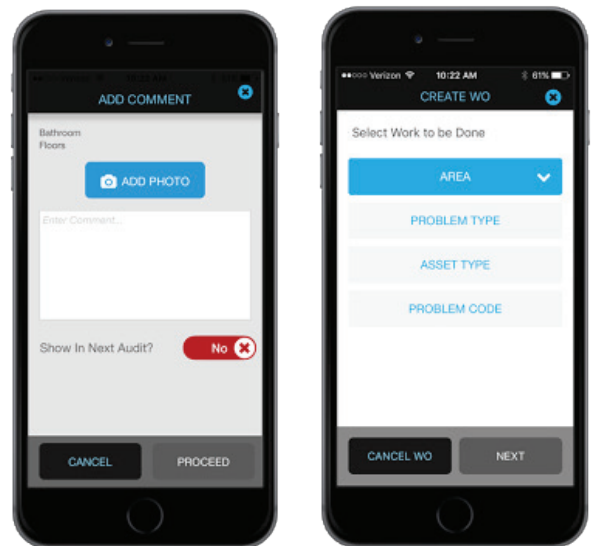
### Reporting

- Cross-audit extracts of all equipment condition, facilities and asset condition, and issues found during the audit
- Filter site audits by time, location and type
- List of filtered site audits instantly visible, with date, location, audit type, and overall location score; sortable by date/type of audit
- Detailed view of individual site audit with controls to display needed data
- Site audit data downloadable via spreadsheet, printable as PDF



## Benefits

- Make more informed CapEx budgeting decisions around equipment replacement
- Negotiate better purchase prices via volume purchasing agreements
- Capture only critical audit results without the software getting in the way of the audit process
- Reduce the cost to train people on conducting effective audits
- Improve your customer experience through variety of thorough audits: facilities, safety, visual merchandising, pre-opening walkthroughs, pre-warranty expiration reviews, etc.
- Ensure your audits are always complete and defensible
- Increase audit frequency while reducing audit time and training to conduct effective audits
- Enhance visual merchandising and capacity planning
- Identify cross-audit trends and persistent location-specific issues



## About ServiceChannel

ServiceChannel provides facilities managers with a single platform to source, procure, manage and pay for repair and maintenance services from commercial contractors across their enterprise. By delivering unprecedented transparency and data-driven analytics of service quality, across all trades, locations and contractors, facilities managers drive significant brand equity and ROI for their organizations without outsourcing or investing in new infrastructure. The world's leading global brands use ServiceChannel solutions daily to help optimize millions of transactions and billions of dollars of spend annually.

