


1. How do I get access to the Sequoia Interoperability Testing Platform (ITP)?
 - a. Your organization needs to request user account(s) for all staff and or your vendor who will be conducting testing on your behalf. Complete the PDF or online survey found here: <https://ehealthexchange.org/testing-program/content-testing/>
 - b. If you need to request additional user accounts after the initial survey has been completed, please email the name, email and phone number for each additional user you want to have provisioned to the email testing@sequoiaproject.org.
2. I have lost my password, how do I reset it?
 - a. Additional information can be found in the Content Testing Tooling User Guide found [here](#) as slides #10 and #11.
3. How do I access the Content Testing Tooling component for the ITP?
 - a. Navigate to <https://gazellecontent.sequoiaproject.org/EVSCClient/home.seam>
4. How do I submit my results once testing is completed?
 - a. Send the permanent link provided by the tooling to the email testing@sequoiaproject.org. Information regarding what is meant by the permanent link can be found as slide #16 within the Content Testing Tooling User Guide found [here](#).
5. How will I know which participants have successfully passed testing?
 - a. Each organization that has successfully passed will have their organizational updated on this page <https://ehealthexchange.org/participants/> and the  logo will be added showing passing content.
6. How long will we have to remediate issues found in the content testing program?
 - a. Each organization will have 18 months from the initial testing report date to remediate any defects with their vendor or staff.
7. Has there been an extension to the February 5, 2019 date for participants?
 - a. Yes, an email was sent to all eHealth Exchange participants on Friday, February 1, 2019 informing about a 90-day extension that the Coordinating Committee approved. The extension allows for an extension for content testing submissions May 6, 2019.
 - b. If your organization will not be able to meet the 5/6/19 deadline a corrective action plan will need to be submitted to the email testing@sequoiaproject.org.
8. What is meant by a corrective action plan?
 - a. The corrective action plan should include the reason your organization cannot meet the requirement and when the testing will be completed.
9. Can I use PHI in the content testing submitted?
 - a. No, please use ONLY test data in the document samples tested as the tooling is not hosted in a HIPAA compliant environment.
10. How do I report defects found within the tooling?
 - a. Email one question/issue/defect per email to techsupport@sequoiaproject.org
 - b. Provide as much information as possible including:
 - i. Screenshots
 - ii. Testing Permanent Link with Issue
 - iii. Reference details for specification questions/issues
11. Where can we find the value sets or codes used by the content testing tooling?
 - a. You can find all the value sets available here: <https://vsac.nlm.nih.gov/>. This site does require a UMLS license/account.
12. What is required to be remediated? Are only Errors required? What about warnings?
 - a. Only Errors MUST be fixed. Warnings are provided for your information and are typically SHOULD statements in the base specifications and associated companion guides. Your organization can choose whether to fix warnings.