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Warner bros studio tour guide job

Warner Bros. Entertainment Group Burbank, CA 837 258 32 jobs at Warner Bros. Entertainment Group Job Description Salary Skills Req ID: 175985 Warner Bros. Studio Operations seeks a Guide 1 for the Studio Tour Hollywood division. The Daily Duties include conducting a tour of Studio production facilities, production sound stages, exterior sets, other areas of interest using a custom passenger tour cart to travel from location to location; presenting an unscripted comprehensive and engaging description of what is being viewed, including historical and up-to-date information about the Studio, TV and Feature productions filmed at the party, and production activities. Answer phones and make tour reservations using an automated system. Background must demonstrate strong communication and interpersonal skills, and the ability to speak effectively in front of an audience. The Essentials Must have the ability to keep detailed information, to work outdoors in year-round weather conditions, and walk/stand for extended periods. Requires a valid California driver's license. Guides are required to maintain a professional appearance and attitude and will have to adhere to the defined dress code of the department. Shifts vary between 6 a.m. and 7 p.m. Should be able to work Saturday and Sunday. Application currently closed Report your daily new vacancies to This vacancy was posted on 06 February 2020 and expired on 25 February 2020. Minimum \$24397.25727590221 \$32648.13736903376 average Maximum \$54858.50465577742 Tasks Describe tour points of interest to group members, and respond to questions. Guide individuals or groups on cruises, sightseeing tours, or through landmarks such as industrial establishments, public buildings, or art galleries. Educational activities for schoolchildren. Monitor visitors' activities to ensure compliance with the site's regulations and safety practices. Give directions and other relevant information to visitors. Greet and register visitors and hand out all required identification badges or safety features. Distribute brochures, show audiovisual presentations and explain location processes and operations on tour sites. Research a variety of topics, including site history, environmental conditions and customers' skills and skills to plan appropriate expeditions, instructions, and commentary. Select itineraries and sites you visit based on knowledge of specific areas. Drive motor vehicles to transport visitors to establishments and tour site locations. Collect costs and tickets from group members. Assemble and check the necessary supplies and equipment before departure. Take care of the physical groups, carrying out activities such as providing first aid or leading emergency evacuations. Train other guides and volunteers. Perform administrative tasks, such as archiving, typing, operating switchboards, or email and tour patronage and sell souvenirs. Speak foreign languages to communicate with foreign visitors. Learn skills, such as the right climbing methods, and demonstrate and advise on the use of equipment. Provide information on wildlife and habitats, as well as all relevant regulations, such as those relating to hunting and fishing. Skills Active Listening – Pay full attention to what other people are saying, take the time to understand the points that are made, ask questions when necessary, and don't interrupt at inappropriate times. Speak - Talk to others to convey information effectively. Social acumen – Be aware of the reactions of others and understand why they react as they do. Service Orientation - Actively looking for ways to help people. Knowledge Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services. This includes assessing customer needs, meeting quality standards for services and evaluating customer satisfaction. English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar. History and archaeology - Knowledge of historical events and their causes, indicators and

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