

## **Eric Nazziola, MD, MBA, FACEP**

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**Summary:** Physician-executive with extensive experience and accomplishments as a physician leader, manager, and academic clinician. Strengths and interests include operations management, quality improvement, peer review, and customer service.

### **Professional Experience**

<b><u>Phoenix Indian Medical Center, Phoenix, AZ</u></b> Emergency Physician (locum tenens), Emergency Medicine Department	<b>1/2023-present</b>
<b><u>Bergen New Bridge Medical Center, Paramus, NJ</u></b> Emergency Physician (locum tenens), Emergency Medicine Department	<b>2/2019-present</b>
<b><u>St. Joseph's Medical Center, Yonkers, NY</u></b> Emergency Physician (locum tenens), Emergency Medicine Department	<b>9/2020-present</b>
<b><u>CityMD, New York, NY</u></b> Urgent Care Physician, multiple sites in Northern New Jersey	<b>1/2018-present</b>
<b><u>Vault Health COVID Vaccination Sites, NY and NJ</u></b> Clinical Lead Physician Supervisor	<b>4/2021-10/2021</b>
<b><u>Atlantic Health System-Chilton Medical Center, Pompton Plains, NJ</u></b> Emergency Physician (locum tenens), Emergency Medicine Department	<b>5/2018-9/2021</b>
<b><u>Jacob Javits Center COVID-19 Field Hospital, New York City, NY</u></b> Emergency Physician (locum tenens COVID-19 relief)	<b>4/2020-5/2020</b>
<b><u>Hackensack Meridian Mountainside Medical Center, Glen Ridge, NJ</u></b> Emergency Physician (locum tenens COVID-19 relief), Emergency Medicine Department	<b>3/2020-4/2020</b>
<b><u>Envision (formerly EmCare, North Division)</u></b> <b><u>Hackensack UMC at Pascack Valley</u></b> Medical Director, Emergency Medicine Department (20,000 annual volume)	<b>3/2016 – 2/2018</b> <b>5/2017 – 2/2018</b>
<ul style="list-style-type: none"><li>• Decreased patients leaving without being seen by provider from 0.9% to 0.1%.</li><li>• Adjusted provider coverage hours to match patient volume surges resulting in a decrease in average door-to-provider time from 30 minutes to &lt;20 minutes.</li><li>• Decreased average length of stay by 7%.</li><li>• Medical Staff Quality Review Committee, Co-Chair Pharmacy and Therapeutics Committee, Information Technology Committee, Medical Executive Committee</li></ul>	
<b><u>Saint Michael's Medical Center, Newark, NJ</u></b> Medical Director, Emergency Medicine Department (45,000 annual volume)	<b>3/2016 – 4/2017</b>
<ul style="list-style-type: none"><li>• Re-allocated provider coverage hours to match patient volume surges resulting in a decrease in average door-to-provider time from 40 minutes to &lt;30 minutes.</li><li>• Led multidisciplinary subcommittee on ED admissions to develop admission guidelines to decrease average door-to-disposition for admitted patients by over 1 hour (25%).</li><li>• Decreased patients leaving without being seen by provider from 2.4% to 1.3%.</li><li>• Led increase in overall patient satisfaction to 98<sup>th</sup> percentile according to Healthstream.</li></ul>	

**Mt Vernon Hospital, Mt Vernon, NY** 10/2015 – 3/2016  
**Emergency Physician, Emergency Medicine Department (15,000 annual volume)**

**St. John's Riverside Hospital, Yonkers, NY** 10/2012 – 3/2016  
**Medical Director, Emergency Medicine Department (43,000 annual volume)**  
**Adjunct Assistant Clinical Professor, Lake Erie College of Osteopathic Medicine**

- 2015 Emergency Services Leadership Award Honoree-Yonkers YMCA
- Raised ED Press Ganey percentile from below 20th percentile to above 80th percentile.
- Led multidisciplinary team to start bedside triage, bedside registration, and zoning of ED.
- Decreased patients leaving without being seen by provider from 2% to less than 1.5%.
- Decreased wait times by 25% while ED visits increased 10%.
- Initiated quantitative provider performance reviews to satisfy ABEM APP requirements.
- Established monthly Emergency Medicine Morbidity & Mortality Conference.
- Wrote surge capacity protocol to address ED admission boarding.
- Guided mini-renovation of ED which increased ED capacity by 19%.
- Instituted Internal Disposition Area to improve patient flow through ED.
- Hospital Committees: Medical Executive Board, PI, PNT, Critical Care, EMR

**Medhattan Immediate Medical Care, New York, NY** 7/12/2010-12/2015  
**Urgent care clinician, partner, Chairperson of Finance Committee**

**Bayonne Medical Center, Bayonne, NJ** 12/2011-10/2012  
**Chief, Emergency Medicine Department (28,000 annual volume)**

- Built physician documentation and order entry on Meditech platform.
- Developed inter-hospital emergency transfer protocols.

**St. John's Episcopal Hospital, Far Rockaway, NY** 7/2008-11/2011  
**Director and Chair, Emergency Medicine Department (36,000 annual volume)**  
**Assistant Clinical Professor, Mount Sinai Emergency Medicine**  
**Assistant Clinical Professor, Touro College of Osteopathic Medicine**

- Instituted a Fast Track program which now treats 30% of total ED volume.
- Reduced average time-to-provider from 90 minutes to less than 30 minutes.
- Decreased emergency department patient walkout rate from 7% to less than 2%.
- Established ED Ultrasound Program and Mild Therapeutic Hypothermia protocol.
- Helped hospital to obtain New York State primary stroke center designation.
- Hospital Committees: Emergency Preparedness (Chair), Medical Executive, Operations

**Wilkes-Barre General Hospital, Wilkes-Barre, PA** 3/2007-6/2008  
**Director and Chair, Emergency Medicine Department (47,000 annual volume)**

- Reduced average time-to-provider by 30 minutes.
- Cut emergency department patient walk-out rate from 7% to 3.5%.
- Improved patient satisfaction from Press Ganey 74<sup>th</sup> percentile to the 94<sup>th</sup> percentile.
- Established "No-Diversion" policy with neighboring emergency departments.
- Helped hospital to obtain Pennsylvania State primary stroke center designation.
- Hospital Committees: Medical Executive, Medical Education, Customer Service, Medical Records/Utilization Review

**New York-Presbyterian Columbia University Medical Center, New York, NY** 7/2001- 3/2007  
**Assistant Site Director, Emergency Department (65,000 annual volume)** 8/2005-3/2007

- Started customer service training and tracking program.
- Chaired Psychiatric Patient Overcrowding and Intoxication/ Withdrawal Subcommittees.
- Measured and reported physician productivity, revenue generation, and documentation.
- Helped hospital to obtain New York State primary stroke center designation.

**Clinical Scheduler, Columbia/Allen Pavilion Emergency Department** 3/2004-9/2006  
**Assistant Clinical Professor of Medicine** 12/2002-3/2007

- Founded and co-directed monthly emergency diagnostic imaging conference.

**Clinical Instructor, Emergency Medicine** 7/2001-11/2002

### **Medical Consulting Experience**

**Medical File Review** 8/2017-current

**Medical Expert Review** 8/2014-current

**Telemedicine Management, Inc dba Swift MD , Malvern, PA** 8/2005-1/2015

- 1% Partner
- Telemedicine clinician

**Welsh, Carson, Anderson & Stowe, New York, NY** 2/2015  
**Healthcare Consultant (independent contractor)**

**Integrated Communications, Inc** 2/1997-5/1997  
**Assistant Medical Editor (medical advertising composition and review)**

### **Residency Training**

**Emergency Medicine** Cornell University, Lincoln Medical and Mental Health Center, Bronx, NY  
(7/1998-6/2001) (completed program as Chief Resident)

**General Surgery** Georgetown University Hospital, Washington, DC (6/1997-6/1998)

**See Additional Professional Experience section for temporary employment from 2/1997 through 5/1997.**

**Neurosurgery** University of Texas-Southwestern Medical Center, Parkland Hospital, Dallas, TX (7/1996-1/1997)

**Internship** University of Texas-Southwestern Medical Center, Parkland Hospital, Dallas, TX (6/1995-7/1996)

### **Education**

**MBA** Columbia University Graduate School of Business, New York, NY (1/2005-10/2006)

**MD** New York University School of Medicine, New York, NY  
(09/1991-05/1995)

**BS** Seton Hall University, South Orange, NJ (09/1987-05/1991)  
(*Magna cum laude*, University honors, Biology Honors, Student Senate)

### **Licenses and Certifications**

Diplomate of the American Board of Emergency Medicine (2002-current, re-certified 2012)

New York state medical license (2000-current)

New Jersey state medical license (1999-current)

New York State Workers' Compensation Board authorized (2018-current)

Florida Medical Doctor Expert Witness Certificate (2018-current)

Pennsylvania state medical license (2007-2016)

New Jersey Certified Local Board of Health Member (2010)

First Trimester Bedside Emergency Ultrasound (2009)

## Professional Organizations

Fellow, American College of Emergency Physicians (fellow since 2006, member since 1998)

## Volunteer Work and Public Service

<b>Assistant Coach, Recreation Wrestling, Paramus, NJ</b>	<b>11/2014- current</b>
<b>Paramus Board of Health, Paramus, NJ</b>	<b>1/2014-current, 1/2010-1/2011</b>
• <b>President</b>	<b>1/2016-current, 1/2010-1/2011</b>
• <b>Vice-President</b>	<b>1/2015-1/2016</b>
<b>Councilman, Paramus, NJ</b>	<b>1/2011-12/2013</b>
• Served on Budget Committee all three years to develop and pass 2011, 2012, and 2013 municipal budgets with 0% tax increase.	
• Served as Council liaison to Board of Health, Department of Public Works, Rescue Squad, Emergency Medical Services, and Fire Department.	
<b>Treasurer, Maywood Co-operative Nursery School, Maywood, NJ</b>	<b>8/2008-1/2011</b>
<b>Member, Board of Directors, Belair Corporation, New York, NY</b>	<b>1/2006-2/2007</b>

## Leisure Pursuits

- Shotokan karate (2<sup>ND</sup> degree black belt (nidan) achieved 12/2009)
- Backyard Aquaponics/Hydroponics/Poultry Farming
- Trombone, piano
- Snow skiing
- Mountain climbing (Half-Dome, Yosemite, California, 2006; Kilimanjaro, Tanzania, 2002)
- SCUBA (PADI certified 2004)

## Publications and Presentations

- Nazziola E, Dynamic Statistics: Superior Tools for Measuring Quality Control and Process Change in the Emergency Department, ACEP Scientific Assembly, *New Speakers' Forum*, Chicago, IL, October 2014.
- Nazziola E, Effect of Admitted Patient Boarder Occupancy Percentage on Emergency Department Length of Stay and Patients Leaving Without Treatment, *Ann Emerg Med*, 52:4 (S129-30), 2008.
- Lock BG, Nazziola E, Jin Z, Allen T, Dayan P, and Wyer PC, Opiate Analgesia Makes No Difference in the Diagnostic Accuracy of Undifferentiated Acute Abdominal Pain in the Emergency Department: A Meta-analysis, *Acad Emerg Med*, 2004, 11:5 (495).
- Nazziola E, and Elkind MS, Dural Sinus Thrombosis Presenting Three Months Postpartum, *Ann Emerg Med*, October 2003, 42:4 (592-5).
- Nazziola E, The 5-Minute Orthopedic Consult for PDA (media review), *Ann Emerg Med*, October 2002, 40:4 (50-1).
- Nazziola E, and Lafleur J, Mountain Sickness, e-medicine website *Consumer Journal*, May 5, 2001, 2:5.
- Nazziola E, Sharma AN, Hoffman RS, Sedation and Analgesia for Procedures in Children (letter), *N Engl J Med*, July 27, 2000, 343:4 (302-3).
- Nazziola E, and House SD, Effects of Hydrodynamics and Leukocyte-Endothelium Specificity on Leukocyte-Endothelium Interactions, *Microvascular Research*, September 1992