

KELI HESKETT, BS, CLS, RN, BSN, CEN

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CRITICAL CARE NURSE CONSULTING | EDUCATIONAL & HEALTHCARE CONSULTING | BSN | RN | CEN

PROFILE

Compassionate registered nurse with over 12 years of critical care experience at medical facilities accommodating up to 400 beds and in helicopters and rotor-wing aircraft. Demonstrated success as a legal nurse consultant, balancing multi-disciplinary projects and competing priorities with integrity and efficiency. Strong nurse leadership and education capabilities with a natural analytical, problem-solving approach. Deep clinical expertise in the evaluation of medical records, supported by a solid exposure to several medical practice areas, including emergency and trauma nursing, cardiac care, pediatrics through to geriatrics, and information technology. Passionate about finding the truth of the case.

PROFESSIONAL EXPERIENCE

Dona Ana Community College – New Mexico State University, Las Cruces, NM

ASSISTANT PROFESSOR - NURSING

July 2022– Current

- Foundation of Nursing Skills and Assessment
- Adult Health II
- Nursing Preceptorship - Adult Health III

Mountain View Hospital, Las Cruces, NM

EMERGENCY ROOM STAFF RN

May 2021–July 2022

- Per Diem Sept 2021 - current
- Responsible for the treatment of COVID-19 patients, including ventilator management, proning protocols, IV medications including remdesivir and tocilizumab
- Responsible for triage of patients, primary management of ventilators, heart attacks, sexual assaults, continuous cardiac and hemodynamic monitoring, traumas, strokes, overdoses, and other critical patients while maintaining applicable standards of care. Care of medical-surgical patients in the emergency department.
- Supervise newly qualified nurses and deliver professional development sessions to ensure a comprehensive understanding of ER procedures and protocols

Nomad Travel, Gold Beach, OR, and El Paso, TX

COVID CRISIS EMERGENCY ROOM STAFF RN

Feb 2021–Dec 2021

- Responsible for the treatment of COVID-19 patients, including ventilator management, proning protocols, IV medications including remdesivir
- Supervise newly qualified nurses and deliver professional development sessions to ensure a comprehensive understanding of ER procedures and protocols
- Responsible triage of patients, primary management of ventilators, heart attacks, chest tubes, continuous cardiac and hemodynamic monitoring, sexual assaults, traumas, strokes, overdoses, and other critical patients while maintaining applicable standards of care. Care of medical-surgical patients in the emergency department

Critical Care Nurse Consulting and Criminal Defense Nurse Consulting, Las Cruces, NM

OWNER & FOUNDER | LEGAL NURSE & CRITICAL CARE CONSULTANT

Nov 2020–Present

- Provide merit reviews, detailed chronologies, medical record fact summary reports, forensic research and analysis, trial and deposition preparation, expert testimony, as well as attending independent medical examinations. Perform evidence-based research, and educate attorneys and clients regarding relevant medical issues toward supporting case management strategies

PROFESSIONAL EXPERIENCE CONTINUED

Coquille Valley Hospital, Coquille, OR

CLINICAL INFORMATICS RN and EMERGENCY ROOM STAFF RN

Nov 2018–May 2021

- Medical record review to ensure compliance with medical standards of care and billing practices.
- Developed policies and procedures applicable to all aspects of medical practice
- Developed, implemented, and trained emergency room staff on ESI triage standards of care
- Created and implemented a compliance training program for all clinical staff on topics including medication administration, medication scanning, critical care charting, operating room procedures, and anesthesia charting
- Supervise newly qualified nurses and deliver professional development sessions to ensure a comprehensive understanding of ER procedures and protocols
- As ER staff nurse responsible for triage of patients, primary management of ventilators, heart attacks, chest tubes, continuous cardiac and hemodynamic monitoring, sexual assaults, traumas, strokes, overdoses, and other critical patients while maintaining applicable standards of care
- As a Medical-Surgical staff nurse responsible for telemonitoring and primary wound care

Bay Area Hospital, Coos Bay, OR

EMERGENCY ROOM STAFF RN

Dec 2018–Oct 2019

- Supervise newly qualified nurses and deliver professional development sessions to ensure a comprehensive understanding of ER procedures and protocols
- Responsible for triage of patients, primary management of ventilators, heart attacks, chest tubes, continuous cardiac and hemodynamic monitoring, sexual assaults, traumas, strokes, overdoses, medication administration, and wound care while maintaining applicable standards of care. Care of medical-surgical patients in the emergency department
- As charge RN, organized and oversaw patient care delivery, ensuring seamless operations of a patient care unit consisting of 125 beds; directed flow of 40 bed ER, and assigned nurse-patient loads
- Complimented by patients and peers for remaining clear-headed, effective, and adaptable under pressure while treating up to 30 patients daily as part of an interdisciplinary emergency medicine team

Air Methods, Various cities: AZ, CA, TX, NV & NM

FLOAT FLIGHT NURSE

Aug 2014–Oct 2018

- Managed and provided advanced emergency and critical care for patients during air and ground transport from the scene or outlying site to participatory secondary and tertiary care medical institutions
- Performed advanced medical care skills and procedures including mass casualties, as approved by medical directors, and further maintained thorough patient care documentation
- Provided care to critically ill and injured patients using intubation, ventilator support, and continuous cardiac and hemodynamic monitoring, including intra-aortic balloon and other cardiac assist devices
- DAISY Award nominee (2015), one of the highest awards for a nurse, in recognition of demonstrating consistent excellence through clinical expertise and superior, compassionate care

Eastern Arizona College, Thatcher, AZ

ADJUNCT NURSING INSTRUCTOR

Aug 2013–Dec 2015

- Supervised students' laboratory and clinical work, and further evaluated and graded their classwork, laboratory and clinic work, assignments, and papers

PROFESSIONAL EXPERIENCE CONTINUED

HonorHealth, Scottsdale, AZ

EMERGENCY ROOM CLINICAL SUPERVISOR

Aug 2011–Dec 2014

- Manage nursing staff, lead recruiting and hiring, manage the employee review process and ensure compliance with state and federal regulations
- Support staff and physicians in the care of patients along with implementing department initiatives and standards
- Supervised nursing staff and throughput of patients through the Emergency Department, collaborating with ancillary departments to provide care and placement of patients.
- Triage of patients, providing direct patient care with compassion, good time management, and highly developed critical thinking skills. Care of medical-surgical patients in the emergency department

Payson Regional Medical Center, Payson, AZ

EMERGENCY ROOM STAFF and CHARGE RN

Feb 2011–Oct 2013

- Support staff and physicians in the care of patients along with implementing department initiatives and standards
- Supervised nursing staff and throughput of patients through the Emergency Department, collaborating with ancillary departments to provide care and placement of patients
- Responsible for triage of patients, primary management of ventilators, heart attacks, chest tubes, continuous cardiac and hemodynamic monitoring, sexual assaults, traumas, strokes, overdoses, medication administration, and wound care while maintaining applicable standards of care. Care of medical-surgical patients in the emergency department.
- As charge RN, organized and oversaw patient care delivery, ensuring seamless operations of a patient care unit consisting of 25 beds; directed flow of ER, and assigned nurse-patient loads

Mercy Gilbert Medical Center, Gilbert, AZ

CLINICAL LABORATORY SCIENTIST

May 2008–Jan 2011

- Performed complex analyses, fine-line discrimination, and error correction; observed the interdependency of tests, and cultivated knowledge of physiological conditions affecting test results
- Confirmed test results and further developed data that physicians may use towards determining the presence, extent, and, as far as possible, cause of a disease

Children's Mercy Hospital, Kansas City, MO

CLINICAL LABORATORY SCIENTIST

Nov 2004–Apr 2008

- Performed complex analyses, fine-line discrimination, and error correction; observed the interdependency of tests, and cultivated knowledge of physiological conditions affecting test results
- Confirmed test results and further developed data that physicians may use towards determining the presence, extent, and, as far as possible, cause of a disease

County of San Bernardino, CA

SENIOR PROGRAMMER III

Jan 1999–Dec 2003

- Defined, developed, tested, analyzed, and maintained new software applications in support of achieving business objectives while directly supervising and developing 45 employees
- Wrote, coded, tested, and analyzed software programs and applications

Belleville Area College, IL

EDUCATIONAL ASSISTANT

Jan 1996–Oct 1998

- Aided in facilitating exams for students, observing college standards throughout

PROFESSIONAL EXPERIENCE CONTINUED

SKH Paper Company, St. Louis, MO

RECEPTIONIST

May 1993–Dec 1995

- Welcomed and directed visitors in alignment with company standards; notified company personnel of visitor arrival, and fielded inquiries when required

The United States Air Force, Ft. Worth, TX

DENTAL HYGIENIST

Aug 1989–Dec 1992

- Conducted initial patient screenings, cleaned teeth, and advised patients on oral health and preventative care; fulfilled military duties as assigned

EDUCATION

Master of Forensic Science in Nursing (GPA 4.0), (expected graduation Aug 2022), Aspen University, Denver, CO

Bachelor of Nursing, magna cum laude (GPA 4.0), (2016), Northern Arizona University, Flagstaff, AZ

Associates of Nursing, summa cum laude (GPA 4.0), (2010), Eastern Arizona College, Thatcher, AZ

Bachelor of Clinical Science (May 2006), University of Kansas Medical Centre, Kansas City, KS

LICENSES & CERTIFICATIONS

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| • Registered Nurse (RN), AZ, TX, OR, NM, FL, CA | • Legal Nurse Consultant (LNC) |
| • Advanced Cardiovascular Life Support (ACLS) | • Pediatric Advanced Life Support (PALS) |
| • Trauma Nursing Core Course (TNCC) | • Certified Emergency Nurse (CEN) |
| • Basic Life Support (BLS) | • BS in Clinical Laboratory Scientist (CLS) |

CONTINUING EDUCATION

Respiratory (ventilators, airway, CPAP, cricothyrotomy, tracheostomy) Competency – 01/2022

IV Medication Competency – 01/2022

Critical Care Medication Competency – 01/2022

Cardiac Competency (EKG, STEMI, Defibrillators, Arrhythmias, Hemodynamic monitoring) – 01/2022

Blood Administration Competency – 01/2022

COVID Skills Competency – 01/2022

Trauma Skills Competency – 01/2022

Sexual Assault Seminar – Pat Iyer 04/22

Human Trafficking Seminar – 04/22

Path of the Bullet – Pat Iyer 01/22

PROFESSIONAL DEVELOPMENT

American Association of Legal Nurse Consultants SIG Chairperson – Personal Injury 07/22

American Association of Legal Nurse Consultants /WVUOV Chapter – Speaker at 2nd Virtual Symposium

Traumatic Brain Injury Conference – 09/21

Emergency Nurse Association (ENA) Conference – 08/21

Rapport Leadership International, Master Graduate – 08/10