



CURRUCULUM VITAE

DOROTHY E. MUIR, JD, MBA. CPCU
CONSULTANT AND EXPERT WITNESS

833 Millbrae Court Unit #3
West Palm Beach FL 33401
TELEPHONE (856) 831-2367
Email: DMuir.Attorney@gmail.com

SUMMARY OF QUALIFICATIONS

Accomplished Insurance and Reinsurance executive with over thirty years Claims handling experience. Proven ability to successfully manage multi-million-dollar accounts and provide exceptional customer support while meeting company's objectives. Proven ability to set long term strategy and direction for Insurance and Reinsurance organizations. Ability to teach claims examiners how to spot and handle coverage issues to avoid bad-faith allegations and exposures. Assess overall claims reserving practices of client companies and advise on corrections as needed. Provide contract reviews to avoid bad-faith litigation.

PROFESSIONAL EXPERIENCE

MOTOR'S REINSURANCE; GMAC REINSURANCE AND MAIDEN GLOBAL (02/1988 11/2016)

SENIOR VICE PRESIDENT CLAIMS

- Successfully manages a department with responsibility for over \$1 billion in treaty loss reserves
- Evaluates and provides recommendations on current and potential reinsurance clients' ability to handle claims Including Bad-faith and overall coverage issues as needed.
- Conducts research and suggest potential value added services
- Provide guidance for process improvements as needed.

- Develop guidelines for the handling and management of claims for ceding companies
- Successfully manages relationships with key clients
- Conducts claims audit and reporting on a nationwide basis
- Monitors and analyzes on-going legal trends and advises senior management on potential future exposure leading to reduction of future underwriting risk exposure
- Select attorneys and adjusters for commercial insurance, reinsurance and excess investigations
- Provides industry leadership and direction in Insurance and Reinsurance through presentations at various events
- Personnel management includes: recruiting, selecting, training, motivating, supervising staff as needed.

***Associate Manager Prudential Reinsurance Company,
Chatham, NJ (2/1984 - 2/1987)***

- Managed over \$300M in Reinsurance reserve for general liability, environmental liability and product liability claims
- Worked with excess and surplus claims.

Continental Insurance Company, Shrewsbury, NJ 2/1982 - 2/1984)

Litigation Supervisor

- Managed litigation claims nationwide
- Selected and hired defense counsels as appropriate to protect the company's interest.
- **Allstate Insurance Company, Murry Hill NJ 9/1977- 2/1982**
- Handle 1st party and 3rd party auto property and homeowners claims. Investigate losses, assess coverage and liability where appropriate, reserve and settle claims in a timely manner to protect Allstate from the potential for bad-faith exposure claims.
- Manage subrogation claims. Negotiate and settle claims on behalf of Allstate Insurance Company. Work with third parties to resolve disputes through settlements.

EDUCATION AND TRAINING

- ***Widener University, Delaware*** Juris Doctorate - Member of the New Jersey Bar
- ***Monmouth University, West Long Branch, NJ***
Masters of Business Administration
- ***Rutgers University - Livingston College, Piscataway, NJ***
Economics/Business - Bachelor of Arts

Arias Arbitration Training

New Jersey -Court Approved Mediator Training

Insurance Designations

Chartered property and causality underwriter (CPCU)

- Associate in Reinsurance
- General Certificate in Insurance
- Casualty Claims Law Degree - American Educational
Basking Ridge, NJ
- Associates in Insurance Services