

ARNOLD MACKLES, MD, MBA

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Physician Consultant / Patient Safety Expert Healthcare Risk Manager / Certified Professional Compliance Officer Speaker, CME Developer

EDUCATION

CORNELL UNIVERSITY MEDICAL CENTER, New York, NY Neonatology Fellowship	1981 to 1983
LENOX HILL HOSPITAL, New York, NY Pediatric Residency	1978 to 1981
UNIVERSITY OF BOLOGNA, Italy MD Degree	1978
NOVA SOUTHEASTERN UNIVERSITY, Davie, FL MBA Degree	2001
SYRACUSE UNIVERSITY, Syracuse, NY BA Degree (Pre-Med)	1971
UNIVERSITY OF SOUTH FLORIDA, Tampa, FL Healthcare Risk Management Licensure	2006
HEALTHCARE COMPLIANCE RESOURCES Certified Healthcare Compliance Officer	2006
Certified Healthcare Compliance Consultant	2006

EXPERIENCE

Innovative Healthcare Compliance Group Speaker / Consultant	2005 to Current
Relias Learning (AHC Media) Monthly Publication "Healthcare Risk Management" Physician Reviewer	2015 to Current
University of South Florida Online Licensure Course Faculty Member (Risk Management Course; Closed 2017)	2016 to 2017
University of Florida Risk Management & Patient Safety Program Patient Safety Course Author and Instructor	2011 to 2013
South Florida Medical Facilities Physician: Neonatologist <ul style="list-style-type: none">• St. Mary's Hospital, West Palm Beach, FL• Martin Memorial Medical Center, Stuart, FL	1983 to 2005
Pediatric Medical Group Neonatal Physician / Pediatrician	1996 to 2005

ONLINE PROGRAM DEVELOPMENT

Accredited CME / CEU Programs Authored by Dr. Mackles (Presented by The Sullivan Group)

2013 to Current

- Prevention of Medical Errors
- 7 Simple Strategies to Improve Patient Safety
- Performance-Based Reimbursement; History and Overview
- 7 Strategies to Reduce Hospital Readmissions
- Never Events
- The Technology Revolution: Improving Patient Safety and Reducing Liability
- 11 Simple Strategies to Prevent Medication Errors
- Essentials of Patient Safety
- Handoffs, Transitions & Discharges: Key Moments in Patient Care
- Communication Strategies to Improve Patient Safety in High-Risk Situations
- Healthcare-Associated Infections (HAIs)
- Creating a Culture of Safety in Healthcare

SELECT SPEAKING TOPICS

Select Speaking Topics (CME and Non CME Subject Matter):

- Prevention of Medical Errors
- Communication in Healthcare
- 11 Strategies to Reduce Medication Errors
- Essentials of Patient Safety
- The Technology Revolution in Healthcare
- Improving Patient Satisfaction
- Patient Safety Leadership: Year 2018 and Beyond
- “Culture” in Healthcare: Role in Patient Safety Improvement
- Insuring Patient Safety in Nursing Homes
- Managing Patient Safety and Quality in Healthcare
- Reducing Healthcare Liability, Improving Quality, and Decreasing Costs
- Ethics in Healthcare for the 21st Century
- Patients as Partners in Healthcare: Patient Responsibilities
- Responding to Medical Errors: Root Cause Analysis and Failure Mode Analysis
- Assisted Living Centers: Creating a Culture of Safety
- Communication and Safety of Patients in Surgical / Ambulatory Care Centers
- Disclosure of Medical Errors
- Federal Patient Safety Legislation Effecting Providers (Patient Safety Act, HITECH Act, Affordable Care Act)
- Sentinel Events, Critical Alerts, and National Patient Safety Goals
- The Pivotal Role of CME in Reducing Medical Errors
- Physician Burnout: Effect on Patient Care
- Healthcare-Acquired Conditions
- Never Events
- Healthcare Handoffs, Transitions, and Discharges
- Reducing Hospital Readmissions
- Medical Record Documentation

ARNOLD MACKLES, MD, MBA, LHRM

RECENT BLOGS: For the Sullivan Group - <http://blog.thesullivangroup.com/author/arnie-mackles>

Preventing Medical Errors; 7 Things Every Provider Needs to Know

May 4, 2018

Preventing Surgical Site Infections

September 25, 2017

Preventing CAUTI (Catheter-Associated UTI)

September 18, 2017

Preventing Central Line-Associated Blood Stream Infections (CLABSI)

September 5, 2017

Healthcare-Associated Infections

August 28, 2017

Improving Healthcare Handoffs

June 19, 2017

Strategies to Improve Provider-Patient Communication

May 22, 2017

Your Hospital Safety Culture: Strengths and Weaknesses

March 13, 2017

Communication Breakdowns in Healthcare: A Significant Cause of Risk and Malpractice Litigation

June 27, 2016

Creating a Patient Safety Culture

March 14, 2016

7 Strategies to Reduce Hospital Readmissions

February 16, 2016

PROFESSIONAL AFFILIATIONS

American Society of Healthcare Risk Management

Florida Society for Healthcare Risk Management and Patient Safety (Board of Director 2006-2008, 2014-2015)

American Medical Association

Florida Medical Association

Palm Beach County Medical Society

Palm Beach Pediatric Society

American Society of Professionals in Patient Safety

References and Supporting Documentation Available upon Request