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Secure Residential Services, LLC - Concord, Massachusetts
Founder & President – 2016 to Present

Independent consulting firm which specializes in assessing and identifying security risks, developing and implementing security-related programs, and assessing the use and deployment of related technologies to address those risks in residential communities and property management.

Services provided include full property risk assessments, policy and procedure review and development, security program review and development, resident surveys and security awareness programs, front desk program review and development, post-incident management and incident review services, security technology hardware assessments and project management services, access control program review and development, staffing assessments and deployment review, incident and crime data collection and analysis, and general security management consulting services.

Barkan Management Company - Boston, Massachusetts
Various Positions – 1998 to Present

Served as the Director of Resident Services at the Towers of Chestnut Hill in Newton, Massachusetts. Currently serving as the Director of Security and Resident Services at Harbor Towers in Boston, Massachusetts and as the company's Corporate Residential Risk Advisor providing services to a portfolio of over 150 properties and numerous projects under development.

In this capacity, frequently called upon to draft and review company guidelines related to access control, key control, management of security technology and other security and risk-related initiatives; oversee critical incident response and follow-up actions; conduct both full site and subject-specific assessments providing targeted recommendations; serve as an advisor to property managers, board members and property owners related to current industry practices and trends; oversee the commissioning of security-related technologies to include electronic access control, video camera, telephone entry, emergency call station, vehicle access control and patrol recording systems.

PRIOR EMPLOYMENT

The Tremont House Hotel - Boston, Massachusetts
Director of Security – 1996 to 1998

Children's Hospital - Boston, Massachusetts
Assistant Manager of Security – 1990 to 1995
Security Supervisor – 1988 to 1990

TJX Companies - Cambridge, Massachusetts
Loss Prevention Manager – 1988
Store Detective – 1986 to 1988

EDUCATION

Northeastern University - Boston, Massachusetts
Bachelor of Science in Criminal Justice with a Concentration in Private Security - 1990

PROFESSIONAL CERTIFICATIONS

Certified Protection Professional (CPP)
Certified Manager of Community Associations (CMCA)
Association Management Specialist (AMS)
Certified CPTED Specialist

PROFESSIONAL ORGANIZATIONS

International Association of Professional Security Consultants (IAPSC)
Association of Residential Security Directors (ARSD)
ASIS International (ASIS)
International CPTED Association (ICA)
Community Associations Institute (CAI)
National Notary Association (NNA)

INTERVIEWS & MEDIA

"Got Security Questions?"
Condo Media Magazine – June 2018

"Analog vs. IP Decisions"
Security Magazine – April 2018

"A Clear Focus on Security Cameras"
Condo Media Magazine – February 2018

"Safe & Sound: 38 Tips on How to Keep Your Next Multi-Family Project as Safe as Possible"
Building Design+Construction – May 2017

"Emergency Response"
Condo Media Magazine – February 2017

“Locking Up – Managers can play an important role in making communities safer.”
Community Manager – March/April 2017

“Rest Assured”
Condo Media – December 2016

“Choosing the Right Video Management Solution”
Security Magazine – November 2016

“Using Education to Prevent Parking Lot Crime”
Security Magazine – July 2012

PUBLISHED ARTICLES

“Smart Security Measures”
Condo Media Magazine - June 2018

“Sense of Security”
Condo Media Magazine - April 2017

“Securing the Future”
Condo Media Magazine – October 2005

PRESENTATIONS

“Making Condo Security Technology More Comprehensible”
Community Association Institute – September 2018

“A Non-Technical Discussion Regarding Security Technology”
Community Association Institute – February 2018

APPOINTMENTS & PRO BONO WORK

Committee Member - ASIS Leadership & Management Practices Council – 2015 to Present

Security Consultant - Habitat for Humanity (various chapters) - 2012 to Present

Committee Member - Foundation for Community Association Research (FCAR) Work Group –
Best Practice Report on Community Security – 2017 to 2018

President – Association of Residential Security Directors – 2014 to 2016

Mentor – ASIS Boston Chapter - 2013 & 2014

Revised September 2018