*2011 International Season*

# SUBSCRIPTION TICKET EXCHANGE FORM

SAN DIEGO OPERA
WE MAKE MUSIC WORTH SEEING

Name _____

Address _____

City _____ State _____ Zip _____

Phone (Day) _____ Phone (Eve) _____

E-Mail _____

I cannot attend the following performance: (tickets attached)

_____ _____ _____
NAME OF OPERA DAY AND DATE Section

Please exchange for the following:

1st Choice _____ _____
NEW DAY AND DATE of same opera Section

2nd Choice _____ _____
NEW DAY AND DATE of same opera Section

❑ Please assign separate seats if you cannot find seats together.

❑ I am willing to take other sections if I cannot get my first choice(s).

List section options: _____

_____

(Credit Card is required for upgrades only)

Card # _____

Exp. Date _____

Please read: I understand that if my first or second choice is not available, you will contact me by telephone. I authorize you to charge my credit card as listed above. Exchanging into a Saturday performance may require an upgrade fee. I also understand that when this fax transmittal is received by San Diego Opera, my original subscription tickets will become NULL and VOID.

PLEASE SIGN: _____ Date: _____

**WHY WAIT?** **Exchange your tickets instantly over the phone. It's easy, just call (619) 533-7000 and let our Patron Services department assist you NOW with your exchange and locate that perfect seat while you're on the phone. There is a $10.00 per order convenience fee for exchange via phone.**

**ATTACH THE TWO CUT HALVES OF YOUR TICKETS HERE**

EXCHANGES MUST BE MADE NO LATER THAN 24 HOURS BEFORE CURTAIN TIME OF THE PERFORMANCE YOU ARE EXCHANGING.

Tickets MUST be cut in half.
SDO will replace your subscription tickets if your request cannot be filled.

Do NOT send actual tickets through your fax machine. Cut them in two, make a photocopy of them and fax the copy.

## FAX: (619) 533-7070

(See Instructions on back)

# EXCHANGING YOUR SUBSCRIPTION TICKETS

A wonderful benefit of being a Subscriber to San Diego Opera is the ability to exchange your tickets to another performance of the same opera. Of course, all exchanges are subject to current availability, and certain parameters do apply, so we ask that you please read the following:

Seating and Ticket Availability

1. Comparable seats are not guaranteed, although we will do our best to accommodate.
2. All exchanges are subject to current availability. Exchanges will be processed on the day the order is received.
3. Our Patron Services staff will provide you with the very best seating location available.

Important Policies

1. Exchanges must be made no later than 24 hours before curtain time of the performance out of which you are exchanging.
2. Exchanges can only be made to another performance of the same opera.
3. Tickets from past performances cannot be exchanged.
4. All forms must be signed for acknowledgement.
5. If your request is not available, San Diego Opera will reprint your subscription seats.

Ticket Exchange Methods

1. Tickets can only be exchanged directly through San Diego Opera.
2. Exchanges may be made via fax, phone, mail - or in-person at the San Diego Opera offices.
3. Note: tickets can no longer be exchanged at the Civic Theatre Box Office!

Ticket Pricing and Fees

1. Patrons upgrading tickets will be charged the difference between the original ticket price and the new ticket price. Upgrades include:
   a. Patrons exchanging into a Saturday performance in the Orchestra, DC1, MZ1 and Lower Loge sections.
   c. Exchanges into a section with a higher price than the original ticket
2. Exchanges into lower priced sections will not be refunded.
3. There is a $10.00 per order fee for exchanges via phone.

Delivery: Your tickets will be mailed to you if the exchange request is received at least 14 days prior to your requested performance. All other tickets will be held at the Will Call window in the Civic Theatre lobby at the performance

WHY WAIT? Exchange your tickets instantly over the phone. It's easy, just call (619) 533-7000 and let our Patron Services department assist you NOW with your exchange and locate that perfect seat while you're on the phone. There is a $10.00 per order convenience fee for exchange via phone.

# 2011 INTERNATIONAL SEASON

## TURANDOT

| | | | |
|---|---|---|---|
| Saturday | January | 29 | 7pm |
| Tuesday | February | 1 | 7pm |
| Friday | February | 4 | 8pm |
| Sunday | February | 6 | 2pm |

## DER ROSENKAVALIER

| | | | |
|---|---|---|---|
| Saturday | April | 3 | 2pm |
| Tuesday | April | 6 | 7pm |
| Friday | April | 9 | 6pm |
| Sunday | April | 12 | 7pm |

## FAUST

| | | | |
|---|---|---|---|
| Saturday | April | 23 | 7pm |
| Tuesday | April | 26 | 7pm |
| Friday | April | 29 | 8pm |
| Sunday | May | 1 | 2pm |

## CARMEN

| | | | |
|---|---|---|---|
| Saturday | May | 14 | 7pm |
| Tuesday | May | 17 | 7pm |
| Friday | May | 20 | 8pm |
| Sunday | May | 22 | 2pm |

THE VITERBI FAMILY
2011 INTERNATIONAL SEASON SPONSOR