

WHAT IS THE DIFFERENCE BETWEEN THE HOTLINES?

988

911

211/311

1-866-359-7935

Illinois Warm Line

Local Mental Health/
Substance
Use Hotlines



Suicide Prevention & Mental Health Crisis Lifeline

Free, confidential and available 24/7/365



Medical & Public Safety Emergencies

Free and available 24/7/365



Resource Support Line

(Housing, Food, Etc.)

311 is for Chicago and Cook County

211 is available in select Illinois counties

Free and available 24/7/365



For non-emergency emotional support, recovery education, self-advocacy support and referrals

Free and available Mon-Sat, 8am-8pm



Non-emergency resource for individuals who need help finding behavioral health services

Various hours of operation



IDHS

ILLINOIS DEPARTMENT
OF HUMAN SERVICES