

P-EBT FAQ

Q. Why am I getting this?

- A. The P-EBT benefit was enacted with the Families First Coronavirus Response Act to supplement the free or reduced priced meals your child would receive if their school was not closed due to the COVID-19 pandemic.**

Q. How can I get this benefit?

- A. For people who feel like they may now be eligible for P-EBT due to a change in their household's circumstances, they can apply for P-EBT with their local school districts.**

Q. What is it for?

- A. The P-EBT benefit is to supplement the free or reduced priced meals your child would receive if their school was not closed due to the COVID-19 pandemic.**

Q. When does it start?

- A. March 16, 2020**

Q. When does it end?

- A. June 19, 2020**

Q. How much will I be getting?

- A. Benefits vary from month-to-month and are calculated at a daily rate of \$5.70 per day, per child. Benefits will be issued retroactively to households from a start date of March 16, 2020.**

March will have a benefit of \$68.40

April will have a benefit of \$125.40

May will have a benefit of \$119.70

June will have a benefit of \$85.50

Benefits will not be rounded; customers will be issued the actual amount.

Q. How are benefits being issued?

- A. People who have an active SNAP or TANF case will receive the P-EBT benefit on their current EBT card in middle-to-late May. All others will be mailed, to the address on file with PED, a P-EBT card with their benefits on it in a second wave. For people who feel like they may be eligible now due to loss of a job or loss in income can apply with their local school districts.**

Q. What do I do if I need a replacement P-EBT card?

- A. Call FIS Customer Service at 1-800-843-8303.**

- Q. If a child is known to ASPEN but does not have an active SNAP case, how do we notify the parent that they have benefits on their EBT card?**
- A. If the child is currently receiving free or reduced school meals and does not have an active SNAP or TANF case, they will be mailed a P-EBT card using PED's address on file.**
- Q. If the household only has Medicaid, and no EBT card has been issued, will an EBT card be sent?**
- A. If the child is currently receiving free or reduced school meals and only has Medicaid, they will be mailed a P-EBT card using PED's address on file.**
- Q. Where can I use it?**
- A. The P-EBT benefit is used the same as SNAP. This benefit is used to purchase SNAP eligible foods at grocery stores, convenience stores, farmer's markets and other businesses that accept SNAP.**
- Q. Can I still pick up meals from my kid's school while I have P-EBT?**
- A. Yes.**
- Q. My child is not a citizen but gets free or reduced meals, can they still get the P-EBT?**
- A. As long as a child would receive free or reduced school meals, they are eligible for P-EBT regardless of immigration status. Receipt of P-EBT does not fall under Public Charge.**
- Q. Will this impact me becoming a citizen?**
- A. Receipt of P-EBT does not fall under Public Charge.**
- Q. I have my child but someone else received the P-EBT benefit, why? And what can I do to get the benefit?**
- A. The address the P-EBT card will be mailed to and the name the P-EBT card will be under in will be assigned using the information your school district has on file. Please contact your local school district to update your information.**