

Remote Network Support

This service provides remote support from the Region 6 ESC technical team. All work will be performed remotely with 12 onsite visits per year.



Services Include:

- Server Maintenance
- Active Directory Management
- DNS/DHCP Configuration and Management
- Router/Switch Management

Services exclude:

- Any desktop support
- Non Network Related Printer Support

Fee: \$12,500 per year

This includes 12 onsite visits per year and unlimited remote support. Extra emergency visits may be negotiated and approved on a case by case basis.

ADD-On Desktop Support Service

Districts who are members of Remote Support Service have the option to add-on a Desktop Support Service contract for desktop and printer support. This contract will provide an additional 12 onsite visits per year along with the remote technical support. It is a great resource for districts who do not have a technical support person in house.

Services Include:

- Desktop Support
- Printer Support
- Remote Desktop technical assistance

Fee: \$4750 per year

Extra emergency visits may be negotiated and approved on a case by case basis.

Services Exclude:

- District Materials and Equipment



Please contact Robert Wyatt for more information at rwyatt@esc6.net or (936) 435-8276.