



COVID-19 Internet Providers

March 27, 2020

Federal Communications Commission

The Federal Communication Commission has requested broadband and wireless companies across the country to sign a "Keep Americans Connected Pledge" to ensure families have communication services during the Coronavirus Pandemic. To date, 550 companies have agreed to the following three conditions over the next 60 days:

In accordance with residential and small business customers, companies will:

- Not terminate service for inability to pay bill due to disruption caused by the pandemic;
- Waive late fees due to economic hardships related to the pandemic;
- Open Wi-Fi hotspots to any American who needs them.

Choctaw Nation Territory

In response to COVID-19, the following Internet providers are offering special services to families and households with students throughout the 10.5 counties.

AT&T

Website: <https://about.att.com/pages/COVID-19.html>

Phone Number: 855-336-6372

- Qualified schools activating new lines on qualified data-only plans for school-issued tablets, 4G LTE-enabled laptops and hotspot devices will get the wireless data service at no cost for 60 days.
- AccessMyLANTM for the qualified lines available at no cost for 60 days. This service allows school administrators to manage internet sites students can access to help protect from unsafe content and block malicious content, malware and hacking attempts.
- Free access and unlimited usage of Caribu, a video-calling application that allows family members to read, draw, and play games with one another while in distant locations. The Caribu application, which integrates children's books, coloring activities, and games will be available to families across the country and around the world, free of cost, for the next two months.
- Free, unlimited data for all residential internet wireline and fixed wireless internet customers.
- Continue to offer internet access for qualifying limited income households at \$10 month
- Expanded eligibility to access from AT&T to households participating in the National School Lunch Program and Head Start.
- New customers in education can connect and collaborate with ATT Office@Hand at no cost.
- ATT created the Distance Learning and Family Connections Fund to give parents, students and teachers tools they need for at-home learning. For more information.
https://about.att.com/story/2020/distance_learning_family_connections.html

Bravado Wireless

Website: www.bravadowireless.com

Phone Number: 918-426-7735

- Not terminate service for inability to pay bill due to disruption caused by the pandemic.
- Waive late fees due to economic hardships related to the pandemic.
- Open Wi-Fi hotspots to any American who needs them.

Cox Communications (Spectrum)

Website: <https://www.cox.com/residential/support/coronavirus-response.html?camcode=tnt-home-alert>

Phone Number: 888-273-6213

- Not terminate service for inability to pay bill due to disruption caused by the pandemic.
- Waive late fees due to economic hardships related to the pandemic.
- Open Wi-Fi hotspots to any American who needs them.
- Upgrading internet speeds.
- Expanding Connect2complete services to ensure digital equality.
- Offering a \$19.99-month starter internet package, and eliminating data usage overages

Crosstel Communications

Website: <https://www.crosstel.net/Index.html>

Phone Number: 800-828-6567

- Not terminate service for inability to pay bill due to disruption caused by the pandemic.
- Waive late fees due to economic hardships related to the pandemic.
- Open Wi-Fi hotspots to any American who needs them.

Dobson Technologies

Website: www.dobson.net

Phone Number: 833-877-6726

- No information available

Earthlink

Website: <https://www.earthlink.net/keepamericansconnected/>

Phone Number: 866-877-0413

- Not terminate service for inability to pay bill due to disruption caused by the pandemic.
- Waive late fees due to economic hardships related to the pandemic.
- Open Wi-Fi hotspots to any American who needs them.

Hillary Communications

Website: www.hillcom.net

Phone Number: 580-529-5000

- Offering 75% off installation until further notice.
- Setting up community WI-FI hot spots to offer free internet between 8 a.m.-9 p.m.

HughesNet

Website: <http://community.hughesnet.com/t5/About-the-Community/COVID-19-and-Your-HughesNet-Service-Updated-3-18-2020/td-p/120660>

Phone Number: 877-203-1538

- Increased speed received if monthly service plan is exceeded.
- Optimized network traffic to prioritize education collaboration software.
- Not terminate service for inability to pay bill due to disruption caused by the pandemic.

Pine Net

Website: <http://www.pine-net.com/wp-content/uploads/2014/08/Pine-COVID-19-Safety-Notice-3-18.pdf>

Phone Number: 580-584-3355

- Not terminate service for inability to pay bill due to disruption caused by the pandemic.
- Waive late fees due to economic hardships related to the pandemic.
- Offer flexible payment plans.

ViaStat

Website: www.viastat.com

Phone Number: 855-414-1685

- Not terminate service for inability to pay bill due to disruption caused by the pandemic.
- Waive late fees due to economic hardships related to the pandemic.
- Open Wi-Fi hotspots to any American who needs them.

Vyve Broadband

Website: <https://www.vyvebroadband.com/covid-19-updates/>

Phone Number: 855-367-8983

- Waive late fees due to economic hardships related to the pandemic.
- Offering flexible payment options.

Windstream

Website: <https://news.windstream.com/Windstream-COVID-19-Response/>

Phone Number: 501-748-5076

- Not terminate service for inability to pay bill due to disruption caused by the pandemic.
- Waive late fees due to economic hardships related to the pandemic.
- Open Wi-Fi hotspots to any American who needs them.
- Offer a variety of internet service plans for new and existing customers with no data caps and no overage charges.
- Discounts also are available for low-income customers through the Lifeline Assistance Program.

360 Communications

Website: <http://www.threesixtycomm.net/>

Phone Number: 855-328-5099

- Until further notice offering 75% of installation.