

SKIDMORE-TYNAN ELEMENTARY COVID-19 Frequently Asked Questions (FAQ)

The following FAQs are listed below in an effort to provide clarity to everyone during the unprecedented situation. Please note this is a fluid document and updates will be made regularly. Thank you for your patience, support, and understanding as we move forward and more information is made available.

How will we be notified of changes and updates regarding school closure and at-home learning?

Skidmore-Tynan Elementary will continue to use multiple platforms to address parents and students with updated information including Enotes, Facebook, and Google Classroom and Remind.

What is the best way to contact the school?

You may contact the school at 361-287-3426 Ext. 4000. Please leave a message if no one answers. We are forwarding all calls to the appropriate person. You may email any administrator or teacher directly.

What is the instructional plan?

Skidmore-Tynan Elementary is using Google Classroom and Google Meets to ensure the continuity of learning throughout the current school closure.

What if I do not have internet or a device/laptop at home?

The best instruction will occur online through Google Classroom. If you do not have a device, please call 361-287-3426 ext. 4000 and we will set up an appointment to check out a device.

If you do not have internet, the following sources may help:

FCC Agreement:

- *Providers wave late fees and do not cut off service for lack of payment.*

Spectrum:

- *Free data 60 days households with K-12/College students, installation free*
- *100 Mbps to enroll call 844-488-8395*

ATT:

- *Free open hotspots and unlimited data to existing customers*
- *\$10/month plans to low income families*

Sprint:

- *Free unlimited data and allowing handsets to enable hotspots for 60 days for existing customers*

T-Mobile and Metro

- *Free unlimited data and allowing handsets to enable hotspots for 60 days for existing customers*

Verizon

- *No special offers*

WiFi at STISD

- *STISD has WiFi available in the JH and Administration parking lots. You may log in to Guest-2G or Guest 5G, password-temp1234.*

How long will Skidmore-Tynan ISD be closed?

As of Wednesday, March 18, 2020 Skidmore-Tynan ISD remains closed until further notice. As more information is available to us, a future day for return may be set. The Governor of Texas has closed all schools through May 4th.

I am having trouble trying to connect to our wireless and logging into Google classroom. Is there an IT department that can help me fix the problem?

Yes, call (361) 350-6280. Please leave a message, and we will return your call.

How do I contact staff if I am having issues with turning in work or answering questions?

Students may contact their teachers through google classroom. Under the people tab students will see three dots across from their teacher's name which allows them to send an email to their teacher. They can also send a private message in the assignment page. If a student is not receiving feedback from his/her teacher and needs assistance please call (361)287-3426 ext. 4000 and a message will be delivered to the correct staff member.

Will students still receive report cards or grades for the remainder of the semester?

*Teachers will grade assignments that students complete and submit online or paper, commensurate with their continued instruction. Work completed using the at-home learning plans provided to families either online or in print format will be graded by the teacher. Families will be asked to assist students in maintaining and returning all schoolwork (handouts and loose leaf paper). The elementary campus has a white metal box near the entrance for the return of printed assignments. Progress reports can be viewed on parent portal. *If you need help accessing parent portal please contact Mrs. Gonzales at (361)542-3426 ext. 4000 or at christine.gonzalez@stbobcats.net**

How will my child receive support for special education?

Special Education teachers are making weekly contacts via phone calls for all special education students. Regular and Special Education teachers have created Google Classrooms and are working together to ensure all special education students receive needed supports and accommodations.

How can I get books for my children to read at home? Are libraries open?

Skidmore-Tynan school libraries are not open while schools are closed. Our school libraries may be closed but not our Virtual Library. Our Virtual Library can be accessed through our school library webpage at stbobcats.net or go directly to: <https://stlibrary.wixsite.com/stlibrary> Once there, you can access ebooks, audio books, read-alouds and more. We have selected a few to start off with and will add other resources each week. For TexQuest: Select our school from the drop-down menu and type in the password: bobcats (lower case) For OpeneBooks, you will need a user code + PIN. Please let Mrs. Lopez, District Librarian, know if you would like a code and pin and for which collection (elementary, middle school, high school) by emailing her at deborah.lopez@stbobcats.net.