

UTPB Student Services

Resource Center	Services Provided	Contact Information
Dual Credit Coordinator	Liason between ISD and higher education faculty and staff. Assist schools with registration. Assist students with support services such as: tutoring, SI tutors, online writing center, online library, early alert and provide grades to counselors. Provide assistance with TSI testing.	Dual Credit: Heather Cress Phone #: 432-552-2106 cress_h@utpb.edu Room : MB 4118
Continuing Education/Outreach Office	Supervise all Dual Credit and Early College High School Activities. Assist students with support services such as: references to SI tutors, online writing center, online library or any student issues that may arise.	Director: Lillian Porter Phone#: 432-552-2555 porter_l@utpb.edu Room: MB4118
Success Center Online Writing Center (OWL)	OWL is an online paper critiquing service by email. The student may go to UTPB.edu and type OWL in search box for instructions. http://www.utpb.edu/academics/undergraduate-success/success-center/tutoring/online-writing-lab-(owl)	Phone #: 432-552-3350 Room : MB 2215 OWL@utpb.edu
Early College High School Senior Program Coordinator	Liason between ISD and higher education faculty and staff. Assist schools with registration. Assist students with support services such as: tutoring, SI tutors, online writing center, online library, early alert and provide grades to counselors. Provide assistance with TSI testing.	ECHS: Dr. Lillian Porter Phone #: 432-552-3103 Room : MB 4267
J.Conrad Dunagan Library	Library services on campus or online such as the Library Catalogue, Databases A to Z, E-journals A to Z and Reference Pages.	Librarian: Bobbie Williams Phone #: 432-552-2407 Room : LLC 134
Success Center/ Success Center Supplemental Instruction	Specialized tutoring in math, science and English classes and note taking skills. http://ss.utpb.edu/success-center/	Director: Dr. William Harlow Phone#: 432-552-3350 Room: MB 2215
Smarthinking Online Tutoring	Tutoring in various subjects through online chats and emails.	Use your Blackboard credentials to login onto your smarthinking account at https://www.smarthinking.com .
Help Desk	Provides assistance to students enrolled in on line classes 24/7.	Submit ticket on line through blackboard or contact by phone at 1-877-633-9152.
TSI Services	Provides assistance in setting Proctor accounts and distributing testing units for TSI Assessment.	Administrative Assistant: Karla Olivas Phone#: 432-552-2557 Olivas_k@utpb.edu Room: MB 4207
PASS Office/Literacy Center	Testing, ADA services (Students must Self Identify Disability Accomodations) , Fill out forms online at http://www.utpb.edu/academic/undergraduate-success/pass-office	Director: Leticia Madrid Phone #: 432-552-2630 Room : MB 1160 (Mesa Courtyard)