



VIRTUAL ARKANSAS

Equip. Engage. Empower.

Virtual 911!

Who do I contact for Virtual Arkansas support?

- Technical Support or questions:
 - ✓ Director of Technology Office: Help Desk
 - Phone: 870-637-1011 / Email: techsupport@virtualarkansas.org
- Academic, Instructional, Curriculum support or questions:
 - ✓ Kirsten Wilson – Director of Curriculum and Instruction
 - Phone: 501-477-2781 / Email: kirsten.wilson@virtualarkansas.org
- Powerpanel, Policy, Invoicing support or questions:
 - ✓ Mike Lar – Director of Operations
 - Phone: 501-477-2781 / Email: mike.lar@virtualarkansas.org
- Course Development & Design and LMS (Canvas) support or questions:
 - ✓ Candice McPherson - Director of Design and Development
 - Phone: 501-477-2781 / Email: candice.mcpherson@virtualarkansas.org
- Registration, Expelled Student, or Transfer Student Questions and/or Processing
 - ✓ Mindy Looney - Virtual Arkansas Registrar /
 - Phone: 501-477-2781 / Email: mindy.looney@virtualarkansas.org
- New Programming, Ideas, Suggestions, and Innovations
 - ✓ John Ashworth - Executive Director, Virtual Arkansas
 - Phone: 501-477-2781 / Email: john.ashworth@virtualarkansas.org
- Core Campus support or questions:
 - ✓ Jason Bohler - Virtual Arkansas Core Campus Director
 - Phone: 501-477-2781 / Email: jason.bohler@virtualarkansas.org
- Career and Technical Education (CTE) support or questions:
 - ✓ James Malcom - Virtual Arkansas CTE Campus Director
 - Phone: 870-260-6046 / Email: james.malcom@virtualarkansas.org
- Concurrent Credit support or questions
 - ✓ Ellora Hicks - Virtual Arkansas Concurrent Credit Campus Director
 - Phone: 870-224-3299 / Email: ellora.hicks@virtualarkansas.org
- Content Only support or questions
 - ✓ Amanda Rauls - Virtual Arkansas Content Only Specialist
 - Phone: 501-477-2781 / Email: amanda.rauls@virtualarkansas.org
- Facilitator Support:
 - ✓ Jennifer Pense - Virtual Arkansas Facilitator Coordinator
 - Email: jennifer.pense@virtualarkansas.org
- Accessibility support or questions
 - ✓ Paula McDougald - VA Course Design & Development Specialist
 - Phone: 501-477-2781 / Email: paula.mcdougald@virtualarkansas.org
- What if I don't know who to call?
 - ✓ If you don't know who to call, contact the central office at: 501-477-2781